

Quality policy

1. Meeting the high requirements and expectations of customers and the market, while striving to continuously improve the efficiency of the supply and service management system.
2. Quality management is related to continuous improvement and improvement in all areas of our work.
3. In order to meet the needs of our customers, we offer individual technical solutions in optimal terms and at competitive prices.
4. Motivation of the staff, formation of company culture, training and qualification, discretion and confidentiality are our main goals.
5. Everyone working in, or for the company is fully responsible for the quality of his/her work and within the limits of its professional competence, shall be obliged to do so to eliminate immediately or to inform accordingly of any finding of non-compliance with the requirements of the quality management system.
6. It is committed to providing all necessary resources for the conduct and continuous improvement of the outlined quality policy in order to make it an effective principle of governance.
7. We are always ready to meet the needs of the client with the necessary attention and effort to find the right solution to customer problems.
8. The constant growth of our customers is our top priority.
9. Strict compliance with all contracts, framework agreements and responsibilities assumed to customers and suppliers and continuous monitoring of their competent performance.
10. Marketing and market research and continuous communication with our customers and suppliers allows us to optimize and expand our database for installed our products, while contributing to better service.
11. Geryon Ltd., as the official distributor of NELES for Bulgaria, undertakes to comply with all sanctions, deadlines for implementation, quality guarantees and to apply all certificates and well-established practices and to be a full partner with exclusive rights.

Date: 18.01.2020

Managing director:

A handwritten signature in black ink, appearing to read 'M. M. M.', is written over a series of horizontal dashed lines.