



Review Test Submission: Quiz 1 – Chapter 01 Quiz

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Course	Summer 2014 – COMM410-01: Conflict Management (Folwell)
Test	Quiz 1 – Chapter 01 Quiz
Started	5/24/14 10:41 PM
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Due Date	5/25/14 11:59 PM
Status	Completed
Attempt Score	3.5 out of 5 points
Time Elapsed	10 minutes out of 10 minutes.
Instructions	

Question 1

0.5 out of 0.5 points

Unresolved conflict can have an impact on a person's mental health.

Selected Answer: True

Question 2

0 out of 0.5 points

A positive view of conflict sees it as an inevitable fact of life.

Selected Answer: False

Question 3

0.5 out of 0.5 points

The text says anger is the predominant emotion in all conflicts.

Selected Answer: False

Question 4

0.5 out of 0.5 points

An example of a "scarce resource" is self-esteem.

Selected Answer: True

Question 5

0.5 out of 0.5 points

Steve and Juan decided to go to a movie. However, they could not agree on what movie to see. Their conflict is perpetuated by

Selected Answer: d. perceived incompatible goals

Question 6

0 out of 0.5 points

Adam was taking a public speaking class and was angry with his instructor. All of his friends were getting good grades except him, and they all told him that he made the best presentations. The instructor's evaluations of his presentations all stated that they were amusing, but also provided an inadequate explanation of the topic. Adam asked his instructor why all of his friends (these friends in the class happen to be females) were getting good grades and he was not. Adam thought he was learning to be a better speaker and that the instructor was biased towards the females, being one herself. However, Adam did not realize that there were other males in the class getting good grades. This conflict escalated because of

Selected Answer: d. the expressed struggle.

Question 7

0.5 out of 0.5 points

Most expressed struggles are activated by

Selected Answer: d. a triggering event.

Question 8

0.5 out of 0.5 points

Perceived goal incompatibility can occur because

Selected Answer: d. a & b only

Question 9

0 out of 0.5 points

Kane saw Meg, her best friend, and Steve, her boyfriend, whispering and laughing in the hallway. Kane assumed that there was something going on. She was upset and felt betrayed by her best friend. In reality, the two were planning a surprise birthday party for Kane. This whole situation could have been avoided if

Selected Answer: e. all of the above

Question 10

0.5 out of 0.5 points

A spiral that moves only in one direction–upward and onward– is an example of

Selected Answer: c. an escalatory spiral

Saturday, May 24, 2014 10:52:33 PM PDT

← OK