

# Features Of Civilink

1. Upload Photo/Video/Audio evidence
  2. AI-powered summarization → Auto-generate issue description from uploaded photo.
  3. Category selection (road damage, water leakage, electricity, fire, garbage, etc.).
  4. Location auto-detection via GPS + option to manually select location on map.
  5. "Pending / In-Progress / Resolved" status.
  6. Citizens can view all past submitted issues with dates & statuses.
  7. View all complaints with filters (location, category, status).
  8. AI priority suggestion (urgent vs normal).
  9. Heatmap of most reported issues (per city/ward).
  10. Performance tracking of departments (time taken to resolve).
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11. Firebase Authentication.
  12. Rest Api.
  13. Php, java, python, xal.
  14. Database – Plz fill it.
  15. Android studio, Visual studio code, Sublime.text  
figma.
  16. OpenRouter Api.
  17. 2 fact Authentication for otp

18. Two Module

- 1) Admin (The Chair Person who Handle The Particular Department)
- 2) Citizen (The Person Having the Issues From Government)