

Professional Summary

Multidisciplinary professional with 10+ years of experience in project coordination, community engagement, and technology integration in humanitarian and public health sectors. Skilled in implementing digital tools, developing secure communication frameworks, and coordinating multi-stakeholder projects. Recent focus includes advisory roles in digital transformation, AI-assisted automation, and information security practices. Known for adaptability, ethical focus, and a commitment to humanitarian values.

Key Competencies

Digital Transformation & IT Coordination

Information Management & Data Protection

Community Engagement & Accountability (CEA/AAP)

AI Tools Integration & Workflow Optimization

Project Implementation in Crisis Contexts

NGO & Public Health Sector Experience

Stakeholder Communication & Team Management

Strategic Planning & Resource Allocation

Professional Experience

Independent Consultant – Digital Solutions & AI Integration
Jan 2025 – Present

Designed tailored digital workflows and IT tools for NGOs and social enterprises.

Piloted AI-based internal communication and document automation tools for field operations.

Supported risk-aware use of technology in humanitarian initiatives.

Advisor to Deputy CEO on Engagement and Innovation – Ukrainian Red Cross
Jan 2025 – Mar 2025

Advised on integrating digital tools for community interaction and beneficiary feedback.

Helped introduce structured frameworks for innovation across departments.

Head of Community Engagement and Accountability (CEA) – Ukrainian Red Cross
Jul 2023 – Dec 2024

Coordinated CEA strategy across multiple regions and departments.

Collaborated with IT and M&E teams to digitize feedback and safeguarding systems.

Promoted responsible data handling in community programs.

Program Officer & Safeguarding Focal Point – HIAS Ukraine
Feb 2023 – Mar 2023

Supported program implementation and data compliance in protection projects.

Participated in donor reporting and safeguarding risk mitigation.

Senior Project Coordinator – Ukrainian Red Cross
Dec 2022 – Jan 2023

Oversaw MHPSS project operations and ensured IT tools supported safe service delivery.

Provided recommendations for digitized reporting formats.

Chief Specialist – Opioid Dependency Department, MOH of Ukraine
Dec 2021 – Aug 2022

Managed digitalization of MSU expansion strategy.

Advised on digital communication strategy, and reporting systems for public health reporting.

Program Manager – COC 100% (LGBT & MSM Services)
Oct 2019 – Dec 2020

Led digital transformation; created inclusive IT workflows and secure case tracking.

Developed project proposals and managed donor reporting systems.

