

Taras Karasiichuk

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Professional Summary

Multidisciplinary professional with 10+ years of experience in project coordination, community engagement, and technology integration in humanitarian and public health sectors. Skilled in implementing digital tools, developing secure communication frameworks, and coordinating multi-stakeholder projects. Recent focus includes advisory roles in digital transformation, AI-assisted automation, and information security practices. Known for adaptability, ethical focus, and a commitment to humanitarian values.

Key Competencies

- Digital Transformation & IT Coordination
- Information Management & Data Protection
- Community Engagement & Accountability (CEA/AAP)
- AI Tools Integration & Workflow Optimization
- Project Implementation in Crisis Contexts
- NGO & Public Health Sector Experience
- Stakeholder Communication & Team Management
- Strategic Planning & Resource Allocation

Professional Experience

1. Independent Consultant – Digital Solutions & AI Integration

Jan 2025 – Present

- ✓ Designed tailored digital workflows and IT tools for NGOs and social enterprises.
- ✓ Piloted AI-based internal communication and document automation tools for field operations.
- ✓ Supported risk-aware use of technology in humanitarian initiatives.
- ✓ Advisor to Deputy CEO on Engagement and Innovation – Ukrainian Red Cross
- ✓ Jan 2025 – Mar 2025
- ✓ Advised on integrating digital tools for community interaction and beneficiary feedback.
- ✓ Helped introduce structured frameworks for innovation across departments.

2. Head of Community Engagement and Accountability (CEA) – Ukrainian Red Cross Jul 2023 – Dec 2024

- ✓ Coordinated CEA strategy across multiple regions and departments.
- ✓ Collaborated with IT and M&E teams to digitize feedback and safeguarding systems.
- ✓ Promoted responsible data handling in community programs.

- ✓ *Program Officer & Safeguarding Focal Point – HIAS Ukraine*
- ✓ *Feb 2023 – Mar 2023*
- ✓ *Supported program implementation and data compliance in protection projects.*
- ✓ *Participated in donor reporting and safeguarding risk mitigation.*

2. Senior Project Coordinator – Ukrainian Red Cross **Dec 2022 – Jan 2023**

- ✓ Oversaw MHPSS project operations and ensured IT tools supported safe service delivery.
- ✓ Provided recommendations for digitized reporting formats.
- ✓ Chief Specialist – Opioid Dependency Department, MOH of Ukraine
- ✓ Dec 2021 – Aug 2022
- ✓ Managed coordination of OST expansion strategy.
- ✓ Advised on digital documentation, privacy, and reporting systems for public health records.

3. Program Manager – CO “100% of Life” (LGBT & MSM Services) **Oct 2019 – Dec 2020**

- ✓ Led a program team of 24; created inclusive IT workflows and secure case tracking.
- ✓ Developed project proposals and managed donor reporting systems.

4. Executive Director – Gay-Alliance Ukraine **2009 – 2015**

- ✓ Led strategic planning, budgeting (€650K), and donor relations (€1.3M raised).
- ✓ Oversaw secure communication and digital systems across national projects.

Education

Kyiv International University
Master of Arts in Sociology – 2013

Courses & Certifications

- Cybersecurity and Information Management – 2025
- AI & Technological Process Management – Microsoft/Google, 2025
- CEA/AAP Training – 2024
- Protection, Gender and Inclusion (ToT) – 2024
- Scenario Planning in Crisis Settings – 2024

Languages

Ukrainian: Native

English: Fluent

Russian: Fluent

Technical Skills

- Microsoft 365 Administration
- Secure Data Handling & Document Management
- Cloud Basics (Azure)
- IT Risk Awareness & Safeguarding Principles
- Workflow Automation (WPS, Adobe, low-code platforms)

- Intro Python for automation
- Data conversion, reporting & visualization (beginner level)

Dear Hiring Manager,

I am writing to express my interest in the ICT and Information Security Coordinator position with Mercy Corps Ukraine. With over a decade of experience in NGO project coordination, public health programs, and community engagement strategies — including recent work focused on digital tools and secure workflows — I believe I can contribute meaningfully to Mercy Corps' mission in Ukraine.

During my time at the Ukrainian Red Cross, I held several positions related to accountability, innovation, and community engagement. I helped introduce digital feedback tools and supported departments in aligning with safe information practices. In parallel, I have deepened my expertise in information management and recently completed courses in cybersecurity and AI-based workflow optimization. I'm particularly interested in how ethical technology use can enhance humanitarian outcomes.

In previous roles with HIAS and the Ministry of Health of Ukraine, I worked on program implementation and reporting systems, often involving sensitive beneficiary data. I understand the importance of compliance, safeguarding, and secure infrastructure — especially in high-pressure contexts.

While I do not hold a formal degree in computer science, I bring a working understanding of system logic, administrative platforms, and cloud-based tools. I am also confident in learning new technical frameworks when needed. What I can offer is strong cross-sector experience, a commitment to security-aware digital coordination, and an ability to align technology with field realities.

Mercy Corps' values, especially in terms of ethics and innovation, resonate strongly with me. I would be grateful for the opportunity to support your Ukraine mission with practical, context-sensitive IT and coordination expertise.

Thank you for considering my application. I look forward to the possibility of speaking further.

Warm regards,
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