**Тaras Karasiichuk**

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**Professional Summary**

Multidisciplinary professional with 10+ years of experience in project

coordination, community engagement, and technology integration in humanitarian

and public health sectors. Skilled in implementing digital tools, developing secure

communication frameworks, and coordinating multi-stakeholder projects.

Recent focus includes advisory roles in digital transformation, AI-assisted

automation, and information security practices. Known for adaptability,

ethical focus, and a commitment to humanitarian values.

**Key Competencies**

* Digital Transformation & IT Coordination
* Information Management & Data Protection
* Community Engagement & Accountability (CEA/AAP)
* AI Tools Integration & Workflow Optimization
* Project Implementation in Crisis Contexts
* NGO & Public Health Sector Experience
* Stakeholder Communication & Team Management
* Strategic Planning & Resource Allocation

**Professional Experience**

1. ***Independent Consultant – Digital Solutions & AI Integration***

***Jan 2025 – Present***

* Designed tailored digital workflows and IT tools for NGOs and social enterprises.
* Piloted AI-based internal communication and document automation tools for field operations.
* Supported risk-aware use of technology in humanitarian initiatives.

1. **Advisor to Deputy CEO on Engagement and Innovation – Ukrainian Red Cross**

**Jan 2025 – Mar 2025**

1. Advised on integrating digital tools for community interaction and beneficiary feedback.
2. Helped introduce structured frameworks for innovation across departments.

***2. Head of Community Engagement and Accountability (CEA) – Ukrainian Red Cross Jul 2023 – Dec 2024***

* *Coordinated CEA strategy across multiple regions and departments.*
* *Collaborated with IT and M&E teams to digitize feedback and safeguarding systems.*
* *Promoted responsible data handling in community programs.*
* *Program Officer & Safeguarding Focal Point – HIAS Ukraine*
* *Feb 2023 – Mar 2023*
* *Supported program implementation and data compliance in protection projects.*
* *Participated in donor reporting and safeguarding risk mitigation.*

1. ***Senior Project Coordinator – Ukrainian Red Cross***

***Dec 2022 – Jan 2023***

* Oversaw MHPSS project operations and ensured IT tools supported safe service delivery.
* Provided recommendations for digitized reporting formats.
* Chief Specialist – Opioid Dependency Department, MOH of Ukraine
* Dec 2021 – Aug 2022
* Managed coordination of OST expansion strategy.
* Advised on digital documentation, privacy, and reporting systems for public health records.

1. ***Program Manager – CO “100% of Life” (LGBT & MSM Services)***

***Oct 2019 – Dec 2020***

* Led a program team of 24; created inclusive IT workflows and secure case tracking.
* Developed project proposals and managed donor reporting systems.

1. ***Executive Director – Gay-Alliance Ukraine***

***2009 – 2015***

* Led strategic planning, budgeting (€650K), and donor relations (€1.3M raised).
* Oversaw secure communication and digital systems across national projects.

**Education**

Kyiv International University

Master of Arts in Sociology – 2013

**Courses & Certifications**

* Cybersecurity and Information Management – 2025
* AI & Technological Process Management – Microsoft/Google, 2025
* CEA/AAP Training – 2024
* Protection, Gender and Inclusion (ToT) – 2024
* Scenario Planning in Crisis Settings – 2024

**Languages**

Ukrainian: Native

English: Fluent

Russian: Fluent

**Technical Skills**

* Microsoft 365 Administration
* Secure Data Handling & Document Management
* Cloud Basics (Azure)
* IT Risk Awareness & Safeguarding Principles
* Workflow Automation (WPS, Adobe, low-code platforms)
* Intro Python for automation
* Data conversion, reporting & visualization (beginner level)

Dear Hiring Manager,

I am writing to express my interest in the ICT and Information Security Coordinator position with Mercy Corps Ukraine. With over a decade of experience in NGO project coordination, public health programs, and community engagement strategies — including recent work focused on digital tools and secure workflows — I believe I can contribute meaningfully to Mercy Corps' mission in Ukraine.

During my time at the Ukrainian Red Cross, I held several positions related to accountability, innovation, and community engagement. I helped introduce digital feedback tools and supported departments in aligning with safe information practices. In parallel, I have deepened my expertise in information management and recently completed courses in cybersecurity and AI-based workflow optimization. I’m particularly interested in how ethical technology use can enhance humanitarian outcomes.

In previous roles with HIAS and the Ministry of Health of Ukraine, I worked on program implementation and reporting systems, often involving sensitive beneficiary data. I understand the importance of compliance, safeguarding, and secure infrastructure — especially in high-pressure contexts.

While I do not hold a formal degree in computer science, I bring a working understanding of system logic, administrative platforms, and cloud-based tools. I am also confident in learning new technical frameworks when needed. What I can offer is strong cross-sector experience, a commitment to security-aware digital coordination, and an ability to align technology with field realities.

Mercy Corps’ values, especially in terms of ethics and innovation, resonate strongly with me. I would be grateful for the opportunity to support your Ukraine mission with practical, context-sensitive IT and coordination expertise.

Thank you for considering my application. I look forward to the possibility of speaking further.

Warm regards,

Taras Karasiichuk

