

## **Terms and Conditions**

These terms & conditions (the "T&C") govern your access and use of our Website and services at Essay-wanted.com (the "Website"). Please read them carefully. The Website is owned and operated by IE Berezovska (Reg. No. 201035000000298451, Ukraine, Zhytomyr, 10020).

By submitting the order form or payment, you confirm that you fully read, understand, and agree to be legally bound by these Terms and Conditions which form the entire agreement between Essay-wanted.com and you.

We specialize in writing different types of papers. When using our writing services, you can get papers written at any level. We provide only model custom text. Using this service is legal and not prohibited by any university/ college policies.

### **Communication**

If you have any questions about our service, feel free to contact our support representatives or read the information in the respective section of the Essay-wanted.com website.

If you want to purchase any type of writing/text from us, you can place an order on the corresponding page of our website. However, you are welcome to ask our support agents for help.

To get answers to your questions, you can use any of the offered communication channels, i.e. live chat, phone number, or email provided on the website.

### **Deadlines and Delivery Policy**

The deadline options we offer range from 4 hours to 2 months. When placing your order, you can choose the one which you consider the most suitable for your type of assignment. All papers are delivered according to the indicated deadline. If you desire to get your paper earlier, its cost will be recalculated and you will be supposed to place an additional order.

### **Ordering Process**

The ordering procedure takes several steps:

1. Placing an order. Provide explicit instructions. Indicate a topic, deadline, number of pages, subject, writing level, and other important details. Remember that it is essential to give us all guidelines for your assignment when placing your order. If your paper is in progress and you want to provide additional material, you can do it when no more than 10-15% of the deadline has passed (only for the non-urgent papers). Placing the additional instructions after this time limit would require the placement of the additional order.
2. Making a payment. The website offers a great variety of payment methods (Apple Pay, Google Pay, Visa, Mastercard, Paypal, Binance Pay, etc.) that can be selected per customer's preference. Once the payment is received, the writer for your order is assigned.
3. Communicating with the writer/agent. Note that you can communicate with the expert assigned to your order during the writing process. Thus, you can be sure that the writer works on your order.
4. Downloading your paper. Once the deadline expires, you can download your work from your online account. At your request, your order can be delivered to the email which you have indicated in the order form.

## **Revisions**

You can get a free revision for up to 3 days after a deadline. Requiring a revision after this period would need a new order.

Revisions are not free on the following occasions:

1. The original instructions are changed.
2. Additional pages are requested.
3. Essential materials/information are not forthcoming until a project is underway or completed

The mentioned cases will need a new order by way of compensation. Therefore, a suitable mutually accepted deadline will be necessary.

If there is difficulty reassigning an order or if the requirements are complicated, the revised paper can take up to one day to complete but we always strive to meet deadlines.

Customers should monitor their email and account pages for the possibility of messages from us. Occasionally, crucial materials are not included with an order, but it is each customer's responsibility to make sure we have everything we need to complete orders satisfactorily.

## **Refund Application**

Users of our writing service are entitled to ask for a refund for up to 14 days from the deadline date. Claiming that the paper (or any part of the paper) is plagiarized needs irrefutable proof that our writer is responsible for the plagiarism.

Note: We do not accept reports from SafeAssign.com as reliable proof because this system draws attention to cases of 'plagiarism' that are not genuine, e.g., correctly-cited quotations/references and other elements that are not usually considered to be plagiarism. As well as this, we do not accept hand-made notes alleging plagiarism. By contrast, however, we are happy to accept reports from Turnitin.com, iThenticate, WriteCheck, and some other services.

Important!

1. Essay-wanted.com is not responsible for instances of plagiarism in the customer's part of a continuation order. It is only those sections written by the writers of Essay-wanted.com that undergo authenticity tests.
2. In the event a customer is dissatisfied with an order, their case will be investigated and reported on by our Refunds Department. Where claims made by the customer are justified, Essay-wanted.com will issue a full or partial refund. Customers can expect a response within three to four business days.

## **A Full Refund**

If we mistakenly charge you too much or you accidentally order the same paper in a duplicate form, we provide a full refund upon request. Please, inform our support team will cancel any unwanted order.

If we fail to find you a writer, we will refund the order price in full.

If a complete refund is granted, the customer is no longer entitled to use any materials provided by Essay-wanted.com.

While applying for a refund, please keep in mind, that we cannot revise and refund the order at the same time.

In all disputable cases, the order is to be analyzed for compliance with the provided instructions.

## **Partial Refund**

If a customer mistakenly selects an incorrect length of paper when ordering, we may refund part of the order price.

If a customer mistakenly selects the incorrect writing level when ordering, we may refund part of the order price.

If a customer mistakenly provides contradictory instructions, we may refund part of the order price.

Canceling an order after it has been allocated to a writer:

<b><u>Refund</u></b>	<b><u>Passed deadline</u></b>
<b>100%</b>	<b>10-19%</b>
<b>80%</b>	<b>20-39%</b>
<b>60%</b>	<b>40-59%</b>
<b>50%</b>	<b>60%</b>

Note: Cancellation is not possible where a deadline left is less than 40% and/or a writer is assigned and/or where a finished order file is ready and uploaded.

## **Late Verification**

Customers are usually requested to verify their orders by our Finance team in a bid to prevent identity fraud. Sometimes customers are late providing the required verification so the deadline clock will not start ticking until the necessary paperwork is received. If this delay is a problem, a deadline extension may be negotiated or the customer can submit a new order to compensate the writer if the work is urgent.

Customers are advised to keep a check on their email or user account area for possible correspondence from us. The on-time response is appreciated, especially in cases where customer input is required.

## **Word Count**

We work order length out by word count with each page estimated to have 300 words. 5% error is maximum acceptable. However, the number of words can be less per customer's request. The paper length of the technical type is calculated based on the logical placement of the tasks on the page using 12 font Times New Roman double-spaced and can require additional payment by the level of complexity.

## **Delivery/Deadline**

Essay-wanted.com will require compensation for earlier delivery required with the deadline change. The cost will need to be recalculated and the customer will be asked to submit an extra order. Earlier delivery excludes the possibility of a refund except for the plagiarism cases.

If our company is late delivering a customer's order and we have not arranged a deadline extension, the customer will get a partial refund.

## **Order Type**

It is important to distinguish between writing and rewriting. Rephrasing/rewording a text is known as rewriting. Such order type always relies on one file provided by the customer requiring no additional research from the writer. Additional payment will be required if the new content without the initially provided text for rewriting is required. Adding any additional text, research, or new sources is always categorized as writing.

## **Privacy**

We take care of your privacy and never share your personal information with the writers or any third parties. All data is kept strictly confidential. Please, do not disclose your details to the writers directly. All sensitive information is to be provided via Support. You bear full responsibility for the consequences of breaking the Terms of our services

## **Stored Credentials**

We never store your credit/debit card information or any other payment-related information on our site. The only personal data stored by our site is your name and surname chosen when making your first order with us.

We work with credit card payment processors who are certified under the Payment Card Industry Data Security Standard (PCI DSS).

The transactions are processed by third-party, legally authorized entities such as Avangate/2Checkout, SafeCharge, BlueSnap, PayPal, and Fondy.

Additional information in regards to stored credentials use can be found in the T&C of the payment processor you choose when checking out.

Credit card details are never transmitted to, or stored on our servers.

Changes in the permitted use will require your agreement. Other changes can be applied per PCI standards. No change can take place without your consent.