


Community Ratings and Reviews

Discovery integration with Community Reviews allows libraries with a Community Reviews account to offer patrons the ability to rate and review materials in the catalog and see associated ratings and reviews through the Community Patron Reviews Engine.

Discovery integration with Community Reviews is a product. For more information, see [Integrating Community Reviews](#).

Patrons can [rate](#) and [review](#) items from either the browse or the record display. For example:



Harry Potter : and the Order of the Phoenix /
by J.K. Rowling ; illustrations by Mary
Grandpré
Rowling, J.K.

Book | Scholastic | 2003 | 1st American ed.

Available at Main Juv Fiction (FICTION ROWLING) plus 27
[more](#) [see all](#)

43 Reviews

Place hold

Additional actions:

Rating an Item

You can rate an item from the browse or the record display by clicking the stars associated with the entry.

To rate an item:

1. [Search](#) for the title you want to rate.
2. Click the five-star rating tool associated with the entry.



From left to right, select the star associated with your review value, with 1 (the furthest left) being lowest and 5 (the furthest right) being the highest)

3. If you are not logged in, Discovery prompts you to log in to your patron account.

Once you have successfully logged-in, Discovery records your rating. Hover over the rating stars to see:

- Your rating for the item.
- The average rating for the item.
- The number of users who rated the item.

Adding a Review

To add a new review:

1. **Search** for the title you want to review.
2. Click on the star in the additional actions tool:

Additional actions:



Or, you can click on the appropriate review link.

- If the item has no reviews, the link is **Be the first to review**.
 - If the item has existing reviews, the link displays **[number] reviews** (For example, **5 reviews**).
3. If you are not logged in, Discovery prompts you to log in to your patron account. After you log in, Discovery displays the Review pop-up. For example:

A light gray rectangular pop-up window with a close button (an 'X' in a circle) in the top right corner. The window is titled "Review" in bold. Below the title, on the left, is the label "Ratings:" followed by five yellow stars. To the right of the stars is a blue link that says "review guidelines". Below the stars is the label "Title:" followed by a white text input box. Below the input box is the label "Review:" followed by a large white text area. At the bottom of the form, there is a gray button with the text "Create review" and a blue link with the text "Cancel".

4. If you have not previously rated the item, **add a rating**.
5. Add a **Title** for your review.
6. Enter your review in the review text box.
7. Choose **Submit** to submit your review for approval or **Cancel** to return to the record detail page. (If you choose **Cancel**, Discovery does not submit your review to Community Reviews.)
8. After library staff approves your review, it appears in the **My Reviews** section of the record detail page for the associated title.

Moderating Reviews

Staff can moderate reviews through your Community Reviews account. For details, consult your Community Reviews account documentation.
