

LAST WORD

Elasticity and Pricing Power: Why Different Consumers Pay Different Prices

Firms and Nonprofit Institutions Often Recognize and Exploit Differences in Price Elasticity of Demand.

All the buyers of a product traded in a highly competitive market pay the same market price for the product, regardless of their individual price elasticities of demand. If the price rises, Jones may have an elastic demand and greatly reduce her purchases. Green may have a unit-elastic demand and reduce his purchases less than Jones. Lopez may have an inelastic demand and hardly curtail his purchases at all. But all three consumers will pay the single higher price regardless of their respective demand elasticities.



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In later chapters we will find that not all sellers must passively accept a “one-for-all” price. Some firms have “market power” or “pricing power” that allows them to set their product prices in their best interests. For some goods and services, firms may find it advantageous to determine differences in price elasticity of demand and then charge different prices to different buyers.

It is extremely difficult to tailor prices for each customer on the basis of price elasticity of demand, but it is relatively easy to

Income Elasticity of Demand

Income elasticity of demand measures the degree to which consumers respond to a change in their incomes by buying more or less of a particular good. The coefficient of income elasticity of demand E_i is determined with the formula

$$E_i = \frac{\text{percentage change in quantity demanded}}{\text{percentage change in income}}$$

Normal Goods For most goods, the income-elasticity coefficient E_i is positive, meaning that more of them are demanded

as incomes rise. Such goods are called normal or superior goods (and were first described in Chapter 3's). But the value of E_i varies greatly among normal goods. For example, income elasticity of demand for automobiles is about +3, while income elasticity for most farm products is only about +0.20.

Inferior Goods A negative income-elasticity coefficient designates an inferior good. Retread tires, cabbage, long-distance bus tickets, used clothing, and muscatel wine are likely candidates. Consumers decrease their purchases of inferior goods as incomes rise.

TABLE 6.4 Cross and Income Elasticities of Demand

Value of Coefficient	Description	Type of Good(s)
Cross elasticity: Positive ($E_{wz} > 0$)	Quantity demanded of W changes in same direction as change in price of Z	Substitutes
Negative ($E_{xy} < 0$)	Quantity demanded of X changes in opposite direction from change in price of Y	Complements
Income elasticity: Positive ($E_i > 0$)	Quantity demanded of the product changes in same direction as change in income	Normal or superior
Negative ($E_i < 0$)	Quantity demanded of the product changes in opposite direction from change in income	Inferior

observe differences in group elasticities. Consider airline tickets. Business travelers generally have inelastic demand for air travel. Because their time is highly valuable, they do not see slower modes of transportation as realistic substitutes. Also, their employers pay for their tickets as part of their business expenses. In contrast, leisure travelers tend to have elastic demand. They have the option to drive rather than fly or to simply not travel at all. They also pay for their tickets out of their own pockets and thus are more sensitive to price.

Airlines recognize the difference between the groups in terms of price elasticity of demand and charge business travelers more than leisure travelers. To accomplish that, they have to dissuade business travelers from buying the less expensive round-trip tickets aimed at leisure travelers. One way to do this is by placing restrictions on the lower-priced tickets. For instance, airlines have at times made such tickets nonrefundable, required at least a 2-week advance purchase, and required Saturday-night stays. These restrictions chase off most business travelers who engage in last-minute travel and want to be home for the weekend. As a result, a business traveler often pays hundreds of dollars more for a ticket than a leisure traveler on the same plane.

Discounts for children are another example of pricing based on group differences in price elasticity of demand. For many products, children have more elastic demands than adults because children have low budgets, often financed by their parents. Sellers recognize the elasticity difference and price accordingly. The barber spends as much time cutting a child's hair as an adult's but charges the child much less. A

child takes up a full seat at the baseball game but pays a lower price than an adult. A child snowboarder occupies the same space on a chairlift as an adult snowboarder but qualifies for a discounted lift ticket.

Finally, consider pricing by colleges and universities. Price elasticity of demand for higher education is greater for prospective students from low-income families than similar students from high-income families. This makes sense because tuition is a much larger proportion of household income for a low-income student or family than for his or her high-income counterpart. Desiring a diverse student body, colleges charge different *net* prices (= tuition *minus* financial aid) to the two groups on the basis of price elasticity of demand. High-income students pay full tuition, unless they receive merit-based scholarships. Low-income students receive considerable financial aid in addition to merit-based scholarships and, in effect, pay a lower *net* price.

It is common for colleges to announce a large tuition increase and immediately cushion the news by emphasizing that they also are increasing financial aid. In effect, the college is increasing the tuition for students who have inelastic demand by the full amount and raising the *net* tuition of those with elastic demand by some lesser amount or not at all. Through this strategy, colleges boost revenue to cover rising costs while maintaining affordability for a wide range of students.

There are a number of other examples of dual or multiple pricing. All relate directly to price elasticity of demand. We will revisit this topic again in Chapter 12 when we analyze *price discrimination*—charging different prices to different customers for the same product.

Insights Coefficients of income elasticity of demand provide insights into the economy. For example, when recessions (business downturns) occur and incomes fall, income elasticity of demand helps predict which products will decline in demand more rapidly than others.

Products with relatively high income-elasticity coefficients, such as automobiles ($E_i = +3$), housing ($E_i = +1.5$), and restaurant meals ($E_i = +1.4$), are generally hit hardest by recessions. Those with low or negative income-elasticity coefficients are much less affected. For example, food products prepared at home ($E_i = +0.20$) respond relatively little to income fluctuations. When incomes drop, purchases of food (and toothpaste and toilet paper) drop little compared to purchases of movie tickets, luxury vacations, and plasma screen TVs. Products we view as essential tend to have lower income-elasticity coefficients than products we view as luxuries. When our incomes fall, we cannot easily eliminate or postpone the purchase of essential products.

In Table 6.4 we provide a convenient synopsis of the cross-elasticity and income-elasticity concepts.

QUICK REVIEW 6.2

- ✓ Price elasticity of supply measures the sensitivity of suppliers to changes in the price of a product. The price-elasticity-of-supply coefficient E_s is the ratio of the percentage change in quantity supplied to the percentage change in price. The elasticity of supply varies directly with the amount of time producers have to respond to the price change.
- ✓ The cross-elasticity-of-demand coefficient E_{xy} is computed as the percentage change in the quantity demanded of product X divided by the percentage change in the price of product Y. If the cross-elasticity coefficient is positive, the two products are substitutes; if negative, they are complements.
- ✓ The income-elasticity coefficient E_i is computed as the percentage change in quantity demanded divided by the percentage change in income. A positive coefficient indicates a normal or superior good. The coefficient is negative for an inferior good.