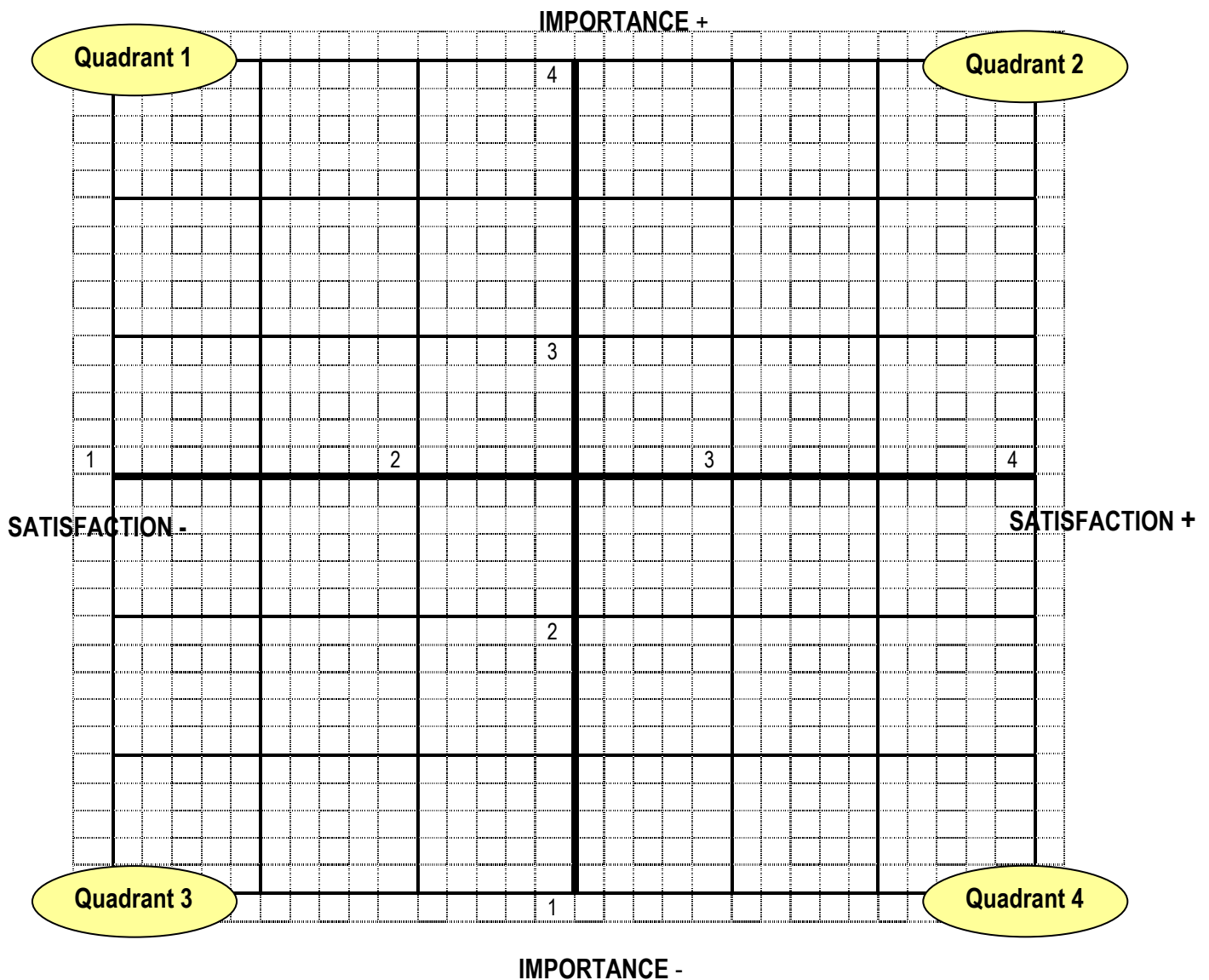


Construire un mapping de satisfaction



avec :

Quadrant 1 = important + et satisfaction - => **PRIORITAIRE**

Quadrant 2 = important + et satisfaction + => **A VALORISER**

Quadrant 3 = important - et satisfaction - => **SECONDAIRE**

Quadrant 4 = important - et satisfaction + => **SUPERFLU**