

CV TARIQ HUSSAIN

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Profile

A result oriented and qualified ICT professional with a diverse background ranging from marketing, finance, sales, project management and operations. Adept at SQL, database designing, building and testing Power BI dashboards. Deft at managing business-critical transformation programs involving digitalization of manual processes through IT service management, ITIL, IT Governance and AI. Experienced in Dutch and German work environments. Possess strong communication and problem-solving skills, combined with excellent organization capability.

Key Functional Skills

Corporate Management | Project Management and Operations | Software Development Life Cycle | Process Optimization | IT Service Operations | Risk Analysis | Reporting & Metrics (KPIs, KRAs) | People Management | Agile and SCRUM development methodology | Enterprise Automation Practices

SKILLS

ORGANIZATIONAL /MANAGERIAL SKILLS:

- ♦ Structured processing and planning, dedication and consistency with the delivery of high-quality
- ♦ Project management, results oriented and proficient in delivering tangible outputs

TECHNICAL SKILLS:

Analytics: SQL, Database Designing (ERD-Diagrams), Data Visualization with Power BI & Tableau
ERP: Microsoft Dynamics NAV 2016, Unit4
CRM: Salesforce, Microsoft Dynamics 365, Google Analytics, Google Tag Manager Exploration and Analysis
Data Visualizations: Power BI, Tableau
Project Management: MS-Project, Jira
Software-Development: Microsoft PowerApps, User Interface Designing, HTML, CSS and PHP

ACADEMICS

UNIVERSITY OF EUROPE FOR APPLIED SCIENCES, BERLIN, GERMANY (10/09/2019 TO 27/08/2020)

MASTER OF SCIENCE IN CORPORATE MANAGEMENT

- ♦ Overall grade point average of 93 out of 100 grade points (1.4).
- ♦ **Subjects:** Customer Management, Strategy and Governance, Value-based Corporate Finance, Corporate Change and Alignment, Strategic Marketing, Economics and Ethics, Quantitative & Qualitative Research Methods
- ♦ Thesis: How blockchain based smart-contracts can improve invoicing accuracy.

FONTYS UNIVERSITY OF APPLIED SCIENCES, EINDHOVEN, THE NETHERLANDS (01/03/2014 TO 28/01/2019)

BACHELOR OF SCIENCE IN INFORMATION COMMUNICATION TECHNOLOGY & BUSINESS

- ♦ **Subjects:** Business Economics and Administration, Data Warehousing & Statistics, E-Business, Network Architecture, Service Oriented Architecture & Management, Supply Chain Management, System Development, User Interface Design
- ♦ Capstone Project: Web-application for managing clientele information in OCS Consulting B.V.

WORK EXPERIENCE

- ROLE:** SYSTEMS ANALYST
20-Sep-2022 to present **Royal HaskoningDHV, Amersfoort, The Netherlands.**
- ♦ Developing, testing, and collaborating with internal teams that maintain and administer RoyalHaskoningDHV's ERP system (Unit4).
 - ♦ Applying knowledge and experiences from resolving IT tickets across multiple modules and functions of ERP to resolve complex customer queries.
 - ♦ Building and testing POWER-BI dashboards for the Analytics team in RHDHV.
 - ♦ Analyzing information-systems, project-management tools, custom-software, etc. within the Enterprise Automation department for potential enhancements, modifications, add-ons.
 - ♦ Consolidating knowledge transfers and experiences from stakeholders and develop IT documentation to expedite onboarding practices.
 - ♦ Managing Docker Business licenses on an enterprise scale, including implementation of single-sign-on (SSO) and SCIM provisioning with IT team.
 - ♦ Organizing events for team building, participating in professional development programs with leadership focus.

Key Projects and Strategic Initiatives

- ♦ **Developing customizations in Microsoft D365 with Microsoft PowerApps and Microsoft PowerAutomate.**
- ♦ Led analytics team to elicit requirements for a relational database setup for Power BI analytics as opposed to manual data uploads. This improves data analysis and reduces administrative overhead by 25% per iteration.
- ♦ Maintaining detailed notes of system related technical information and documenting processes with diagrams and flow-charts for reusability.

- ROLE:** MICROSOFT POWER-BI CONSULTANT - FREELANCE
20-Apr-2022 to 9-Jun-2022 **LionRock Maritime, Amsterdam, The Netherlands.**
- ♦ Freelancing as a data analyst and a Microsoft POWER-BI consultant for LionRock Maritime (an Amsterdam based data technology specialist in drawing insights for tugboat operators) to improve

- ROLE:** DATA ASSISTANT - WORKING STUDENT DIGITAL MARKETING
15-Oct-2019 to 29-Feb-2020 **GLOBAL UNIVERSITY SYSTEMS (GUS), Berlin, Germany.**
- ♦ Developing weekly reports by calculating leads and sales figures based on data exported from Microsoft Dynamics 365.
 - ♦ Changing and structured the formulas into easily comprehensible templates to deliver accurate calculations.
 - ♦ Simplifying various reporting mechanisms using Microsoft Power BI and its query functionality.

- ROLE:** WEB-APPLICATION DEVELOPER- INTERNSHIP (RECOMMENDATION AVAILABLE UPON REQUEST)

03-Sep-2018 to 08-Feb-2019 **OCS CONSULTING B.V., 's-Hertogenbosch, The Netherlands.**

- ♦ Developing a database driven web-application using a code-generator, HTML-CSS, PHP and SQL for managing consulting services and client information using AGILE principles.
- ♦ Analyzing internal information management processes and gathering and elicitation of requirements.
- ♦ Retrofitting a POWER-BI dashboard for improved utilization of consultants/employees and project management.
- ♦ Project management and issue tracking with Microsoft Project GANTT Charts, communication plans, budgeting, time-boxing, scheduling-feedback sessions.
- ♦ Prioritizing project requirements using the MoSCoW method.
- ♦ Conducting usability testing with clients.

ROLE: ERP ANALYST (MICROSOFT DYNAMICS NAV 2016)- INTERNSHIP

07-Feb-2018 to 05-July-2018 **ANTENNA COMPANY B.V., Eindhoven, The Netherlands.**

- ♦ Conducting a user requirements analysis for Microsoft Dynamics NAV usage from multiple stakeholder perspectives.
- ♦ Developing a Standard Operating Procedure (SOP) for accelerated Microsoft Dynamics NAV.
- ♦ Implementing a dashboard in IBCS standard for monitoring KPIs- Gross Margin %, Backlog, Orders (open and closed), Delivery Performance, Sales from Microsoft Dynamics NAV 2016.

ROLE: UI/UX DESIGNER (CRM)- INTERNSHIP

13-Feb-2017 to 15-July-2017 **ZETES NETHERLANDS, Son-en-Bruegel, The Netherlands.**

- ♦ Observing the way of working and then searching for opportunities to improve the use of our CRM, Salesforce, which is used by the entire commercial part of the company.
- ♦ Creating a conceptual design for a software module which collaborates with the Zetes Salesforce environment by analyzing business requirements to enhance marketing activities.
- ♦ Delivering a Functional Requirements Document for this concept module along with a User Interface Design (UID).
- ♦ Creating a comprehensive press-kit and toolkit for events including but not limited to landing pages for marketing campaigns using HTML/CSS, and banners and posters using Canva.com.

ADDITIONAL INFO

CERTIFICATIONS:

- ♦ Google Data Analytics Professional Certificate (Completed 3 courses out of 8)
Foundations: Data, data, everywhere, Ask questions to make data driven decisions, Prepare data for exploration.
- ♦ Google Analytics Academy (Completed all courses)
Google Analytics for beginners, Advanced Google Analytics, Google Analytics for Power Users,
Introduction to Data Studio, Google Tag Manager Fundamentals, Getting Started Google Analytics 360.
- ♦ Financial Modelling and Valuations- The Wall Street School- India

UNIVERSITY PROJECTS:

- ♦ **PROJECT PROPEDEUTIC PHASE (TEAM OF 4)**
 - Designing a platform for a make-believe music festival including websites, database and C# software packages to read RFID chip cards.
 - Role - Project Leader (Make PID, hold group meetings, develop project website)
- ♦ **PROJECT CORE PHASE (TEAM OF 4)**
 - Implementing an ERP system for a make-believe international textile producer and merchant using SAP Business One.
 - Role – Project Leader (Make PID, hold group meetings, task division)
- ♦ **PROJECT MINOR ON APPLIED DATA SCIENCE FROM 8VANCE (TEAM OF 4)**
 - Developing an image recognition system specifically to identify certain features of cars and categorize them (e.g., interior or exterior).
 - Role – Note keeper (take notes during meetings, collaborate with research, other miscellaneous tasks assigned)
- ♦ **PROJECT MINOR ON DATA DRIVEN BUSINESS LAB FROM JUGO (TEAM OF 5)**
 - Developing a performance appraisal system based on 360-degree feedback questionnaires.
 - Role – General (research and apply ideas, conceptualize ideas, develop website, collaborate with team)