

Statement of participation

Muhammad Tariq Arif Hussain

has completed the free course including any mandatory tests for:

Developing high trust work relationships

This 2-hour course introduced the concept of trust in organisations.

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www.open.edu/openlearn

This statement does not imply the award of credit points nor the conferment of a University Qualification.
This statement confirms that this free course and all mandatory tests were passed by the learner.

Please go to the course on OpenLearn for full details:

<https://www.open.edu/openlearn/money-business/leadership-management/developing-high-trust-work-relationships/content-section-0>

COURSE CODE: **BG022_1**

Developing high trust work relationships

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Course summary

Learn about trust in the organisational context. This free course, Developing high trust work relationships, introduces the concept of trust, what it means to you and how it may affect your organisation.

Learning outcomes

By completing this course, the learner should be able to:

- understand the broad roles of trust in modern economics
- explain the changes in organisational dynamics that have led to a focus on trust within organisations
- understand and discuss the consequences of trust within organisations.

Completed study

The learner has completed the following:

Section 1

The concept of trust

Section 2

What is trust?

Section 3

Trust as a belief

Section 4

The challenge of trust in organisations

Section 5

The consequences of trust in organisations

Section 6

Behavioural consequences: increased performance

Section 7

Attitudinal consequences: commitment, job satisfaction, intent to stay

Section 8

Conclusion