TARIQ ALREHILY

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SUMMARY

Ready to take on a new challenging to further my career. Quick learner of new information, systems, products and processes. A very good communicator with people from all walks of life. Now looking for new challenge, and join a growing company to build on existing skills and knowledge.

EXPERIENC

SMB Ops Sales Solution
Cisco / N3
Jan 2018 – Present   Dublin, Ireland
- Understand customer pain points and define solutions to solve customer problems.
- Building direct relationships with customers and closely with selected channel partners to drive new sales opportunities and renewals for Cisco solutions.
- Establish relationships with key technical, operations, marketing, and product management. Own the customer engagement, driving the requirements, scoping process and leading customer solution workshops.

Community Operations Analyst
Facebook / Cpl
March 2015 – Jan 2018   Dublin, Ireland
- Investigate and resolve issues that are reported on Instagram and Facebook, such as requests for account support.
- Gather, analyze and utilize relevant data to develop ways to improve the overall user experience on the site.
- Respond to user inquiries with high quality, speed, empathy and accuracy.
- Recognize trends and patterns, and escalate issues to the global

Computer Engineer
Jerasy computer & communication services
Oct 2010 – september 2011   Saudi Arabia
- Maintaining a computing environment by identifying system requirements.
- Daily maintenance, monitoring and support of the IT infrastructure.
- Building and maintenance of PC's and basic Active Directory.

A DAY OF MY LIFE

- Spending my day working at cisco.
- Up skilling nowadays by doing coding courses online after work.
- Going to the gym.
- Spending time with Ana and day to day with my friends.

STRENGTHS

Hard-working	Creative thinker	Solution oriented
Teamwork	Dependable	Good judgment

EDUCATION

Diploma in Full Stack Software Development
Code Institute
Jan 2019 – Ongoing

Cloud Computing
Dublin City University (DCU)
2014
Completed 30 Credit toward Master degree

M.S. in Information Systems Processes
Waterford Institute of Technology
Sept 2011 – Sept 2013

B.S. in Computer Science
Taibah University (TU)
May 2004 – June 2009

TECHNICAL SKILLS

HTML5, CSS3, JavaScript
Version Control: GitHub
Sass / CSS Preprocessing
JavaScript Libraries: jQuery
server-side scripting: Node.js
Front End Framework: Bootstrap
Web application framework: Express
Task runners: gulp, npm
Database: MongoDB

LANGUAGES

Arabic   ●●●●●●
English   ●●●●●○

LIFE PHILOSOPHY

"You still have hope as long as you keep trying to have what you want."

PROUD OF

Social Applications Enhanced The Communication Tools for Social Activities. Published by LAP LAMBERT publishing, publish on 11th November 2016.