

TARUN KISHORE

Software Quality Assurance (SQA)

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Summary — SDET/QA in Banking Domain with 4+ years of hands-on experience in test automation, manual testing, API testing, and CI/CD-driven quality engineering within Agile environments. Strong expertise in Selenium Java frameworks, BDD/TDD, end-to-end automation, API validation, and DevOps-integrated testing. Proven ability to reduce regression cycles, improve release stability, and drive automation-first quality strategies in banking and financial services applications.

Technical Skills — Java 8, Selenium, Cucumber, TestNG, BDD, TDD, POM, Gherkin, Rest Assured, Postman, SoapUI, Jira, Playwright, Cypress, Tosca, Functional Testing, Regression Testing, Sanity Testing, Smoke Testing, API Testing, Jenkins, GitHub, Bamboo, Cross-browser testing, Mobile Testing (Android/iOS), Headless, Browser Stack, Oracle SQL, CI/CD, Azure DevOps, Maven

Roles and Responsibilities

Quality Engineering Analyst – Accenture

Sept 2025 – Oct 2025

- Lead requirement analysis, test estimation, and test case design from user stories using Agile/Scrum methodology.
- Executed manual and automation testing across Functional, UI, Smoke, Sanity, and Regression cycles for multiple releases.
- Designed and maintained a robust Selenium Java automation framework using Cucumber (BDD), TestNG, and POM architecture.
- Created end-to-end critical business workflows, achieving 40–50% reduction in manual regression effort per release.
- Performed comprehensive API testing using Postman and SoapUI to validate backend services, data flow, and integrations.
- Implemented cross-browser and headless execution strategies using Browser-Stack to improve browser coverage and reliability.
- Integrated automation suites into CI/CD pipelines (Jenkins, GitHub, Bamboo) enabling continuous testing and faster feedback loops.
- Logged, tracked, and managed defects in JIRA, performing re-testing and regression validation post-fix.
- Collaborated closely with developers, product owners, and business analysts during sprint planning, stand-ups, reviews, and retrospectives.
- Delivered sprint-end demos, test metrics, and quality reports to stakeholders and client leadership.

Quality Engineering Associate – Accenture

April 2021 – May 2022

- Planned manual and automated regression testing to ensure stable, production-ready releases.
- Crafted and implemented test scenarios aligned with banking and financial compliance standards.
- Developed and enhanced Selenium WebDriver automation scripts for end-to-end system validation.
- Conducted SQL database testing to validate backend data accuracy, integrity, and transactions.
- Actively participated in Agile ceremonies, contributing to continuous quality improvements.
- Supported multi-time-zone delivery teams, ensuring on-time releases of high quality.

Projects

UAD (Unified Agent Desktop)

April 2021 – Oct 2025

Client – PSCU

Team size – 3(QA Tester)

- Banking web application contact center solution for PSCU (Payments Credit Union Service Organization), supporting agent workflows, customer interactions, and transaction handling.
- It supports end-to-end agent workflows including customer lookup, service requests, and payment-related operations.

Education

Bachelor of Technology - Computer Science and Engineering (CSE)

Jun 2015 - Jul 2019

- University of Engineering and Management, Kolkata

CGPA – 7.73

Higher Secondary (CBSE 12th – PCM)

Jun 2013 - Jul 2015

- AL-Momin International School, Gaya, Bihar

Percentage - 66.40

Secondary (CBSE 10th)

Jun 2012 - Jul 2013

- AL-Momin International School, Gaya, Bihar

CGPA – 8.4

Language

- English
- Hindi