#### What is Ambel?

Ambel is a sophisticated **SaaS platform and practitioner management solution** tailored for modern professionals and organizations in industries like healthcare, legal, wellness, beauty, spas, and consulting. It integrates **scheduling**, **online consultations**, **payments**, **inventory**, **resources**, and more into one seamless experience.<u>ambel.ca+1</u>

#### Mission & Vision

- Mission: Equip practitioners with tools that streamline administrative tasks and magnify client engagement.ambel.ca
- **Vision:** Evolve into a global platform where appointment scheduling, communication, and resource management converge to elevate service standards.ambel.ca

### Core Values

• Innovation, Integrity, Customer-Centricity, Excellence, Collaboration, Empowermentambel.ca

#### What Ambel Offers

#### A. Core Functionalities

#### Scheduling & Appointments

- Real-time booking with verified practitioners from around the world
- Individual, class, or group session management (e.g., telehealth, fitness, workshops)ambel.ca+1
- Customizable scheduling: slot-based, dedicated, repeated, guest booking, etc.ambel.ca

#### Communication Tools

 Integrated secure messaging, low-latency audio, and video calling for live consultations<u>ambel.ca</u>

### Payments & Invoicing

- Full support for pre-paid, post-paid, partial, and installment payment modelsambel.ca
- Custom invoices and payment links enabled for remote collection<u>ambel.ca</u>

# • Practitioner Discovery & Trust

- Search and book local or international practitioners
- Verified practitioner badges enhance client trustambel.ca

Customer ratings and reviews available<u>ambel.ca</u>

### B. Business Operations & Marketing

# Web Presence & Booking

- Customizable booking page per practitioner
- Free 6-page website for organizations<u>ambel.ca</u>
- Website widgets for seamless embeddingambel.ca

# Inventory & E-Commerce

Support for online product sales, gift cards, and variable productsambel.ca

### • Team & Resource Management

- Staff task assignments, shift systems, and team schedulingambel.ca+1
- o Role-based permissions for practitioners and staffambel.ca
- Multi-branch operations management<u>ambel.ca</u>

# Marketing Tools

o Email marketing campaigns, intake forms, coupon codes, and discountsambel.ca

# C. Specialized Solutions by Sector

- Healthcare: Automates workflows to save clinics an average of 2.5 hours daily.ambel.ca
- **Private Practice**: Streamlined staff scheduling, task assignment, online payroll, and real-time activity tracking.ambel.ca
- Legal Firms: Full legal practice management—from document/matter handling to billing and detailed reporting.ambel.ca+1
- Spas & Salons: Comprehensive automation of appointments and daily salon operations.ambel.ca

### D. Success Highlights

 Real-world case studies and blogs showcase how Ambel helps businesses reduce operational costs, improve efficiency, and enhance customer satisfaction.ambel.ca+1

# 3. Pricing & Plans

Ambel offers a **30-day free trial** across all plans, which include:

Plan Highlights

Pay As You 10% fee on customer payments; limited practitioners/staff; basic

**Go** support<u>ambel.ca</u>

**Practitioner** \$59/month per practitioner; includes full booking, scheduling, shifts,

messaging, e-commerce, marketing, and a free websiteambel.ca

**Enterprise** \$499/month for 10 users; unlimited practitioners/staff; advanced features

including customizable website and full e-commerceambel.ca

### All plans support:

Appointment and booking flexibility (pre-paid, post-paid, partial)

• Multi-level team and branch configuration

 Customer messaging, marketing tools, payment integration and e-commerce functionality<u>ambel.ca</u>

### 4. Who Uses Ambel?

# **Practitioner Categories** (examples):

- Medical: Doctors, specialists (Cardiologists, Dermatologists, Nutritionists, etc.)
- Legal: Various lawyers (Corporate, Family, Immigration, Tax, etc.)
- Consultancy & Advisory: Financial, HR, IT, Strategy, Business Coaching
- Therapists: Acupuncture, CBT, Massage, Speech, Group Therapy, etc.
- Finance/Brokerage: Investment, Banking, Insurance, Forex, Cryptocurrency, etc.ambel.ca+1

# **Organization Types:**

- Agencies: Digital, Advertising, Event Management, Marketing, PR
- Healthcare institutions: Hospitals, Clinics, Fitness, Yoga studios
- Firms: Legal, Consultancy, Architecture, IT, Brokerage
- Institutes: Training & Teaching
- Beauty venues: Spas, Salons, Med Spas ambel.ca

### 5. Documentation & Support Resources

#### Available user resources include:

- Setup guides for practitioner profiles and organizations
- Collaboration tools, QR codes, booking pages, and business tools documentation

FAQs, blog posts, roadmap, trust & safety, refund policies, support centerambel.ca+1

#### What Is Ambel?

Ambel is a versatile **SaaS** platform and practitioner management solution designed to empower professionals—particularly in healthcare, legal, wellness, beauty, spas, and consulting—by unifying **scheduling**, **online consultations**, **payments**, **inventory**, and **resource management** into one seamless interface. <u>ambel.ca</u>

#### Mission & Vision

- Mission: To empower professionals with an integrated solution that simplifies administrative tasks, elevates client engagement, and strengthens business relationships. ambel.ca
- Vision: To grow into a global ecosystem—ambitious, connected, and innovative—where
  managing appointments, communication, and resources fuels efficiency and elevates
  service delivery. <a href="mailto:ambel.ca">ambel.ca</a>

#### Core Values

- Innovation
- Integrity
- Customer-Centricity
- Excellence
- Collaboration
- Empowerment <u>ambel.ca</u>

### 2. Detailed Feature Breakdown

# A. Practitioner Discovery & Security

- Search and connect with local and international practitioners across various industries. ambel.ca
- Verified practitioner badges confirm licenses and build trust. ambel.ca
- Real-time booking availability ensures seamless scheduling. <u>ambel.ca</u>
- Client ratings and reviews offer transparency and social proof. ambel.ca

#### B. Communication & Collaboration

 Integrated secure messaging, audio, and video calling facilitate live consultations and enhanced client connection. ambel.ca

- Schedule **individual**, **class**, **or group sessions**—perfect for workshops, telehealth, therapy, or fitness. <u>ambel.ca</u>
- Cross-border practitioner collaboration enables knowledge exchange and co-consultations, even when direct client consultation across borders is regulated. ambel.ca

# C. Payment & Booking Models

Ambel supports a full spectrum of booking/payment models:

- Pre-paid
- Post-paid
- Partial or installment payments
- Guest booking options <u>ambel.ca+1</u>

### D. Scheduling Capabilities

Flexible scheduling includes:

- Slot-based, dedicated, repeated, and guest appointment creation
- Class/group booking functionality <u>ambel.ca+1</u>

#### E. Team. Roles & Branches

Support for various team configurations, depending on plan:

- Practitioner account limits and staff seat allowances
- Task delegation, role-based permissions, shift systems
- Multi-branch management ambel.ca+1

# F. Marketing & Client Engagement

- Customizable booking page, 6-page website, and embeddable website widgets ambel.ca+1
- Integrated email marketing, intake forms, coupons, and discounts ambel.ca+1
- Automated appointment reminders enhance client follow-through ambel.ca+1

# G. Invoicing & E-commerce

Custom invoices and payment links allow remote transactions. ambel.ca+1

 Accept installment payments, offer packages, memberships, and sell single/variable products, gift cards, and guest checkout capabilities. <a href="mailto:ambel.ca+1">ambel.ca+1</a>

# H. Resource Analytics & Operational Tools

- Access to **resources**, such as documentation, intake data, client profiles. <u>ambel.ca+1</u>
- Automated **reminders**, logs, and potentially reporting to support business decisions.
   ambel.ca+1

# 3. Pricing Plans & Feature Summary

Ambel offers three core plans, all backed by a **30-day free trial**:

Plan	Pricing & Access	Notable Features
Pay As You Go	10% of customer payments; up to 5 practitioners & 2 staff	Supports pre-paid, post-paid, partial, free bookings; scheduling; messaging; basic support ambel.ca
Practitioner	\$59/practitioner/month	All booking options, scheduling, marketing, shift/branch management, invoicing, messaging, free site, widgets, e-commerce ambel.ca
Enterprise	\$499/month (10 users, scalable)	Unlimited practitioners/staff, full feature set, customizable website, e-commerce <a href="mailto:ambel.ca">ambel.ca</a>

# All plans include:

- Appointment flexibility
- Team and branch management
- Messaging, marketing tools, bookings & integrations
- E-commerce capabilities <u>ambel.ca</u>

# 4. Additional Resources & Support

Ambel provides comprehensive support materials, including setup guides, FAQs, blog posts, success stories, and full documentation to aid practitioners and organizations. <a href="mailto:ambel.ca+1">ambel.ca+1</a>

Summary: What's Now Covered

- 1. **Discovery & Security**: Global booking, verified profiles, reviews
- 2. **Communication**: Secure messaging, audio/video, class/group sessions
- 3. Scheduling & Payment Models: Fully flexible, multi-type booking
- 4. **Team & Branch Management**: Roles, shifts, multi-location control
- 5. Marketing & Online Presence: Websites, widgets, marketing tools
- 6. **E-commerce & Invoicing**: Products, packages, gift cards, invoices
- 7. Plans & Pricing: Tailored to solo users and larger organizations
- 8. Support Infrastructure: Documentation and ongoing support