

2051 N Main St.  
Coeur d' Alene, ID 83814  
(208)-518-9453  
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# Tasha Gerlitz

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Efficient and collaborative hostess with experience in managing seating, reservations, and server workloads. Ensures customer satisfaction with a positive disposition and clear communication.

## SKILLS

- Attention to detail
- Customer service
- Computer literacy
- Hostess
- Adaptability
- Teamwork
- Multitasking
- Problem-solving
- Creativity
- Time management

## EXPERIENCE

**Red Robin, The Village at Riverstone**— *Hostess*

**July 2022 – July 2023**

- Answered telephone inquiries
- Scheduled reservations
- Directed guests to their table
- Accommodated and managed large parties
- Managed customer requests
- Helped bus tables
- Monitored training of new employees

- Managed to-go orders
- Assisted in keeping the restaurant clean and tidy

## EDUCATION

**North Idaho College, Coeur d' Alene, ID** – *Graphic and Web Design*

Present