

## Contact

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## Top Skills

Panel Moderator

Public Speaking

Community Outreach

## Languages

Spanish (Limited Working)

English (Native or Bilingual)

# Natasha Toon

Frontend Developer

Raleigh, North Carolina, United States

## Summary

Hey!

I love building websites as well as design. Here is three fun facts about me.

- 1) I am life-long learner, over the years besides coding, I have learned how to sew, carpentry, and cook.
- 2) First generation college student.
- 3) To sum up my former jobs, I had to build rapport quickly and assist the community to resolve current issues in their community.

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## Experience

Women Who Code

Volunteer

January 2023 - Present (4 months)

United States

Bringing awareness of resources available to women in technology such as; job openings, meeting other women in tech, and host events.

North Carolina State Employees Credit Union

Senior FSO

May 2013 - December 2021 (8 years 8 months)

- Determines financial eligibility by interviewing loan applicants and establishing payment plans; structures deals and performs risk assessments of potential clients.
- Leverages longstanding relationships with local community members to raise awareness of new products and financial wellness strategies.
- Chosen by senior leadership to participate in 10 advanced education seminars to gain up-to-date insights on the latest financial trends, loan packages, and competitor offerings; shared knowledge with the team.

- Approved Proctor
- Ranked among the top three for performance for monthly internet application request completion.

## AmeriCorps VISTA

### Assistant Instructor-Community Service Coordinator-Housing Coordinator

January 2008 - January 2011 (3 years 1 month)

Raleigh, North Carolina, United States

Within the Digital Connectors program, developed and executed community service projects to recognize and meet the needs of local citizens namely high school participants, college students, and their families. Directed multiple programs across Raleigh (NC) and Pembroke (NC) while consistently building and maintaining relationships with community leaders and referral organizations.

- \* Implemented bespoke programming targeted to address specific program and community needs.

- \* Recruited, trained and organized sponsors, volunteers and financial supporters to further AmeriCorps' mission and enact visible change in underserved locations.

- \* Developed trust and positive relationships with all stakeholders; engaged with government authorities and ensured organizational, legal and regulatory compliance across operations.

- \* Implemented and reviewed project and performance reports; made key operative and hiring decisions to advance program success and volunteer engagement and accountability.

- \* Leveraged community partnerships and public speaking skills to generate new programming for diverse populations including the elderly, high school and college students

Actualized two service projects per month.

Drove 90% service attendance rate.

Achieved a 100% program retention rate.

- \* Promoted cooperation and team-building amongst volunteers by designing innovative ways to motivate and inspire teams.

- \* Sourced and managed volunteers by allocating responsibilities, distinguishing talent, and communicating technical, organizational objectives to stakeholders across levels.

- \* Wrote grants and generated monthly service reports to disseminate key accomplishments in technical and layman terms to internal and external sponsors.

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## Education

Liberty University

Master of Arts - MA, Leadership and Management

University of North Carolina at Charlotte

Bachelor of Arts - BA, History