

Tashaun Nacci

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Education

PROVIDENCE COLLEGE | PROVIDENCE, RI | MAY 2024

- Bachelor's Degree in Computer Science || Minors: Communication
 - Cumulative GPA: 2.92/4.0 || Major GPA: 3.53/4.0

MOUNT PLEASANT HIGH SCHOOL | PROVIDENCE, RI | JUNE 2020

- High School Diploma || GPA: 4.0/4.0 || Class Rank: 4th
 - AP Courses: AB Calculus, Computer Science, English, and Physics
 - Clubs: Engineering Pathway Program, Math Team, National Honor Society, Cross Country, and Volleyball

Technology Skills & Certifications

- **Proficient In:** Python, C++, Microsoft Excel, Microsoft PowerPoint, Microsoft Word, ServiceNow, and SolidWorks
- **Certifications:** OSHA General Industry Safety and Health & Technical Support Fundamentals (Google)

Work Experience

TECHNOLOGY SUPPORT ASSISTANT | PROVIDENCE COLLEGE | PROVIDENCE, RI | AUGUST 2021 – PRESENT

- Provide end-user support with solutions to technical problems through ServiceNow software
- Communicate with IT Manager and technology support specialists in day-to-day operations
- Research best technology solutions to make recommendations on how to improve IT operations
- Troubleshoot hardware, software, and telecommunications' systems to faculty and staff

CUSTOMER REPRESENTATIVE | DOORDASH | PROVIDENCE, RI | MAY 2021 - PRESENT

- Manage inventory, address customer concerns, process payments, and document sales
- Generate top line revenue through delivering company's products to customers
- Deliver top customer satisfaction by reviewing and making improvements through customer feedback

Leadership & Organizations

TREASURER | ASIAN AMERICAN ASSOCIATION | PROVIDENCE COLLEGE | MARCH 2022 – PRESENT

- Coordinate and direct the financial planning, budgeting, and procurement of club's funding
- Maintain current knowledge of organizational policies and procedures, and current accounting standards
- Disburse funds for expenditures and make recommendations for club's \$5,000 annual budget

VOLLEYBALL CAPTAIN | MOUNT PLEASANT HIGH SCHOOL | PROVIDENCE, RI | SEPTEMBER 2018 – JUNE 2019

- Chosen by coach to be the Captain of the Volleyball Team because of leadership experience
- Spoke with alumni and asked about improvements that could be made to help team chemistry
- Led practice sessions and called the plays during scrimmages to maximize team's potential

STUDENT | ENGINEERING PATHWAY | PROVIDENCE, RI | SEPTEMBER 2018 – JUNE 2019

- Created 3D Modeling using SolidWorks to gain a better grasp on engineering
- Researched and solved engineering solutions to problems that people faced in their daily lives
- Gain experience in areas such as circuits, hardware, Physics Foundations, etc.

STUDENT | BROWN UNIVERSITY STEM PROGRAM | PROVIDENCE, RI | SEPTEMBER 2014 – JUNE 2016

- Communicated with 8 students to find the best practical solutions for Brown University case studies
- Coded games using Scratch software and built model bridges to present to Brown University faculty and students

Research & Interests

- **Research:** Artificial Intelligence, Deep Learning, and Neural Networks

Campus Involvement

Asian American Association (September 2021 – PRESENT), Club Volleyball (September 2021 – PRESENT), Friar Foundations Program (August 2020 – May 2021), Pals Club (March 2022 – PRESENT), Photography Club (September 2021 – PRESENT), and Scuba Diving Club (September 2021 – PRESENT)