

Enterprise Task Management Software

User Manual - Global Autotech

Date:23-07-2020

Ver:1.0

Purpose of this Software

To Improve Effectiveness of Monitoring and Reporting with in the Organization

Important Roles

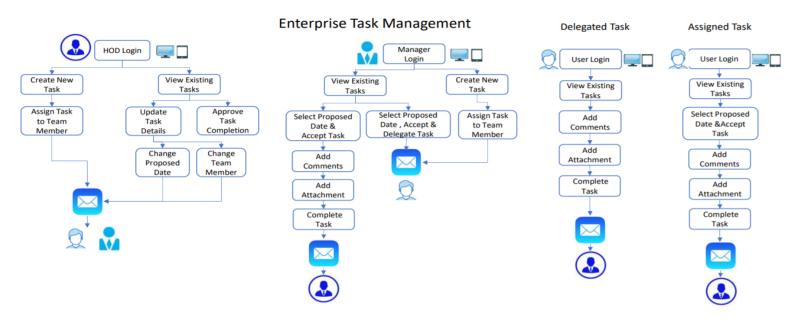
Reviewer (Initiator): Every Manager can be a Reviewer as he/she can initiate Tasks and allocate to his/her team. Once Task is completed by Doer, Reviewer will need to verify and confirm that Task is actually completed or he/she can change the status to **Not Complete (Pending)** and send it back to Doer.

Assignee: Every Employee can be assignee to whom a Task can be allocated by their managers. If Assignee happens to have a team reporting to him/her, he/she can accept and delegate tasks to his/her team. **Delegation is only possible once for a given task.**

Doer: Every Employee can be a Doer who accept the task given by his/her manager or receives delegated Task. Doer is expected to keep updated Task with relevant details and complete it as expected from his/her managers. Doer might have to **justify completion** of Task incase Reviewer asks for the same.

Admin: IT Team will work as User Administrator for this Application

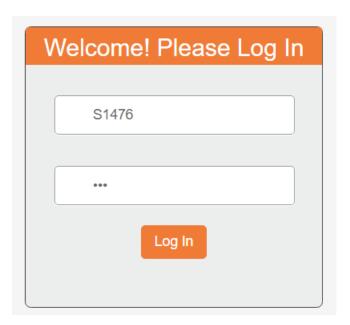
Flow Chart Depicting flow of Information for HOD and his team. Here HOD can be replaced by any Senior Management Team member and rest of the flow will work for him/her & his/her team as shown below.



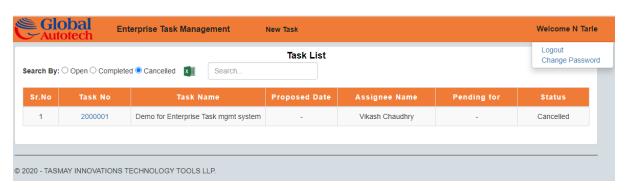
- HOD/Manager will be able to Allocate/Delegate task upto 2 levels below
- While Task Delegation, Task is Accepted by Manager by selecting appropriate Proposed Date & then Delegated to Team members

Few Screenshots for better visualization

Login to Enterprise Task Management Application using **Employee Code**http://eTask

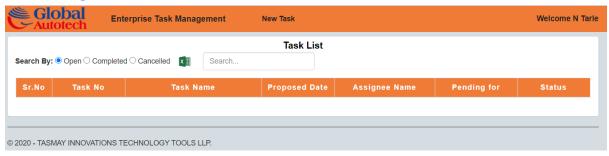


Change Password

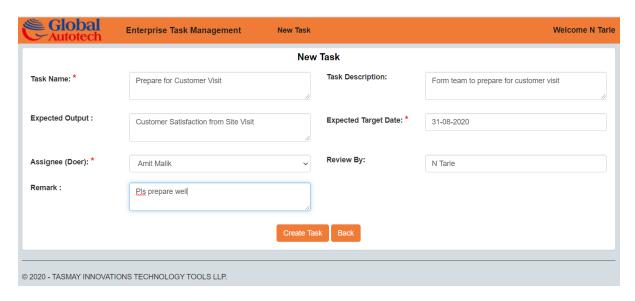


New Task Creation Process

Task List Page

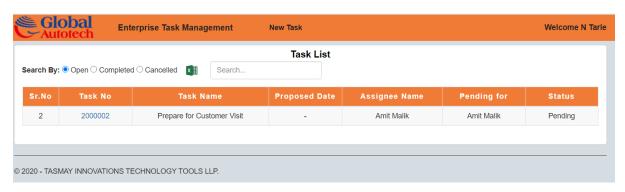


Click on "New Task"



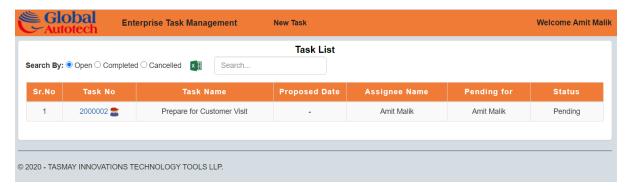
Task Name, Expected Target Date and Assignee needs to be selected without which New task can not be created. In Assignee Dropdown, Manager can see his reportees (upto 2 levels down).

Task List as shown below shows all open, Completed and Cancelled Tasks.

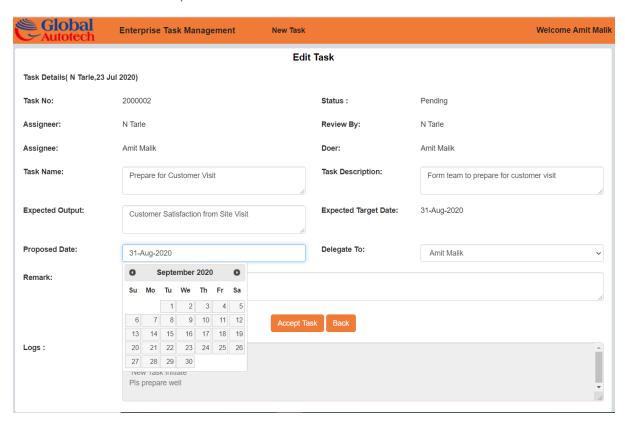


Task Acceptance and then Delegation

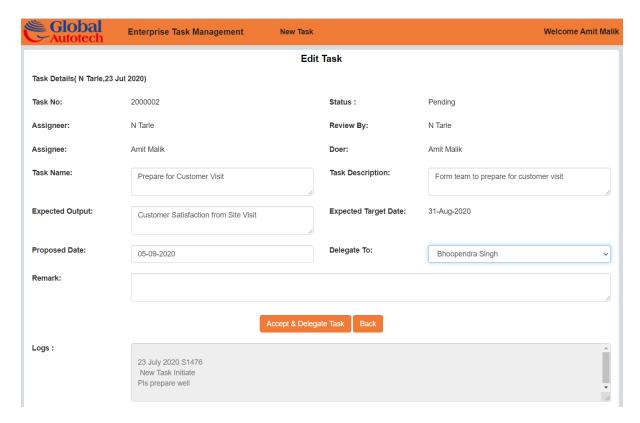
At per the flow, Task is **pending for acceptance**. Assignee will need to login to Enterprise Task Management application from his/her login to see their Task list.



After Clicking on Task No, that Task which is pending for Acceptance will open. A Mouse hover on the icon with Cap with show the name of Reviewer who has created this Task.

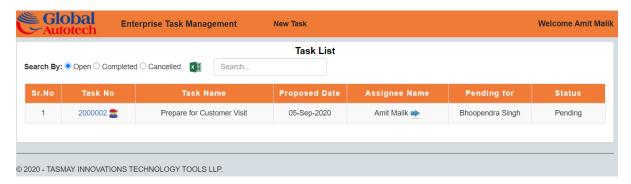


Assignee needs to select **Proposed Date after talking to his/her Manager**. At this Stage Assignee can either accept the task by clicking on "Accept Task" button or Delegate further to their team as shown below.

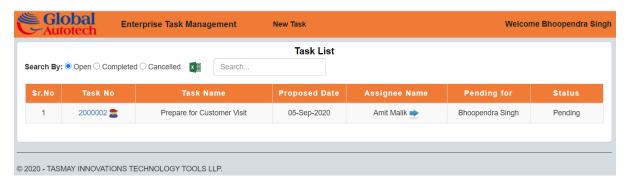


Assignee will have to accept the task as **ownership of Task remains on him/her** evening after delegating to his team member (Doer).

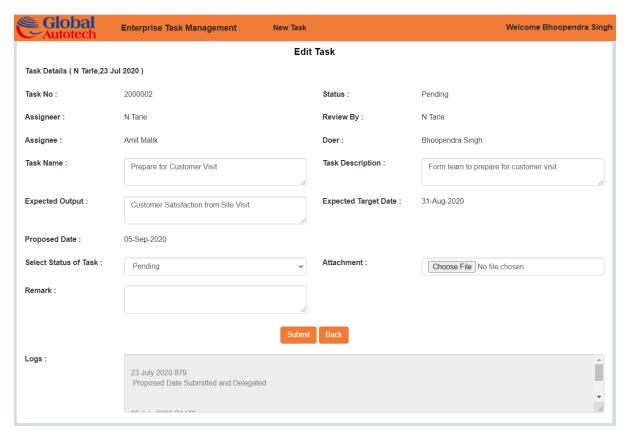
Below Task List screen shows delegated Task as represented by Arrow next to Assignee.



Doer will need to login to Enterprise Task Management application from his/her login to see their Task list.

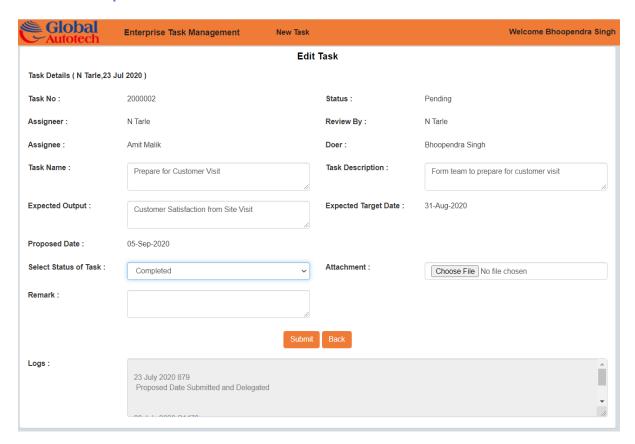


After Clicking Task No, Task will open where Doer can capture process details of Task.

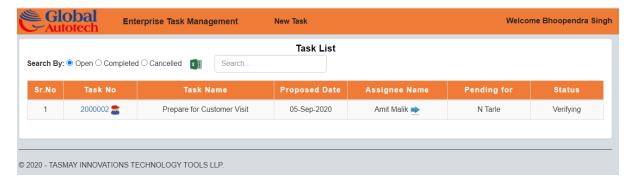


All remarks are visible in Logs which stores remarks for every activity.

Task Completion Process



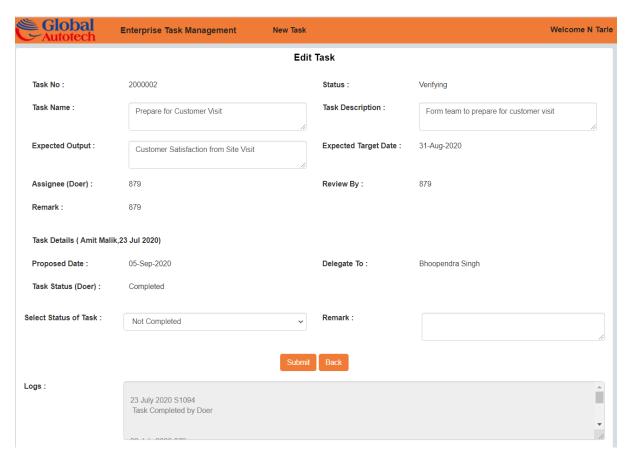
On Completion of task, Doer will select status as Task Completed, upload attachment if any and submit task for **verification from Reviewer**.



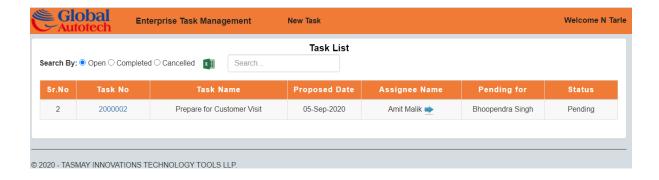
Application will update change of status to relevant people over email to intimate people to complete their action.

Task Review Process

Reviewer will need to login to Enterprise Task Management application from his/her login to verify completed Tasks.

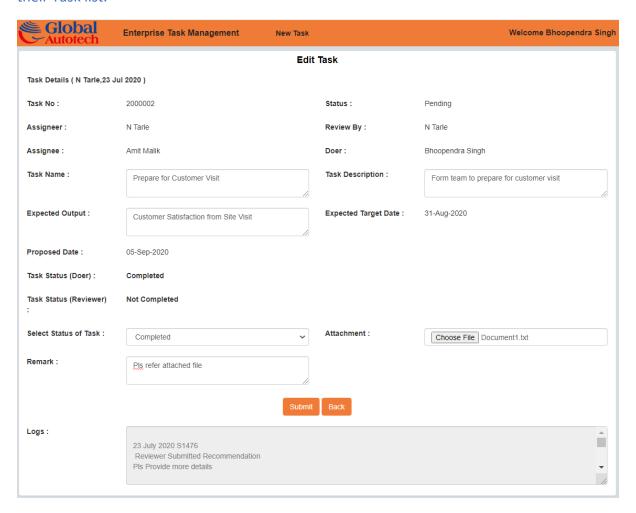


If Reviewer is not satisfied with task completed, he/she can change the status back to **Not Completed (Pending)** and send task back to Doer.



Task Recomplete Process

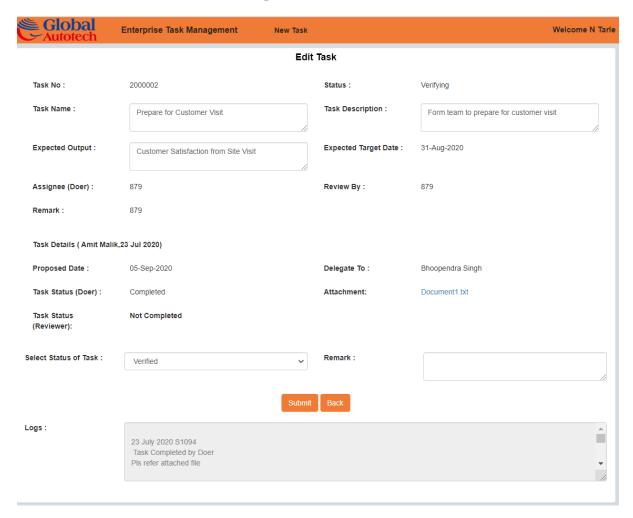
Doer will need to login to Enterprise Task Management application from his/her login to see their Task list.



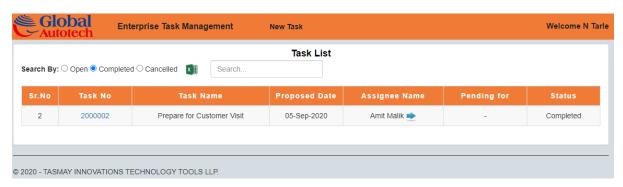
Once Doer complete the task **as expected by Reviewer**, he/she can change status again to complete and provide related details before submitting Task.

Task Second Review Process

Reviewer can see this Task from his login as shown below



Now Reviewer may be satisfied with completion of Task and change status to **Verified**. This moves task to completed Task List.



Task Cancellation

Reviewer can cancel any Task by opening the task from Task list as long as its status is Pending, Such Cancelled Task can be seen in Cancelled Task List as show below.

