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IS6480 – Data Warehousing

Group 9 – Summer 2024

DVD RENTAL DATA WAREHOUSE

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EXECUTIVE SUMMARY

For the purposes of this project, our team has decided to pursue the topic of DVD rentals. We worked with a dataset that contains detailed information from several years of records pertaining to customer rental activities, staff, information about each location, and related information.

When working to provide specific insights for our fictitious business, we focused our efforts on the most important functions that a business of this nature would benefit from. In designing our data warehouse, it was important that we do it in the most efficient way possible. We started with the main requirements and which business questions we wanted to answer. Then, we designed dimensional models that would allow us to more accurately implement the data warehouse to suit our needs listed in requirements and matrix. From there, we set up a Power BI workspace which was then shared with all team members. Within this, we created our dataflows and lakehouse.

When we completed construction of our data warehouse, we worked as a team to create visualizations that answer our business questions and requirements. When we finished our visualizations, we had a report that could be effectively turned into an app and then shared with an audience of our choice. Through completing this step, we were able to provide answers to our business questions in a way that someone who has little knowledge of this fictitious company would rapidly gain insight into its functions and performance.

In conclusion, we were able to provide clear answers to our questions relating to rental activities, details of rentals, business performance, and related items and present this in a way that the average person would be able to make sense of.

BACKGROUND INFORMATION

a. Services Provided

Our data warehouse is to be conceived with the knowledge that our primary dataset is representative of a chain of stores that rent DVDs. With that being said, this is a company that provides video rental services through physical media for a fee to consumers, who are then obligated to return such media to a store within a given timeframe or be billed for late fees.

b. Organizational Objectives

Our company wants to build a solution that will allow it to more easily make sense of data that is based on its day-to-day operations. It wants to better understand its overarching trends to better meet the needs of its consumers by understanding what their needs are. To help with this, the company also wants to examine performance of employees and see which employees are completing the most transactions to presumably offer programs that motivate employees to perform better and to allocate talent more efficiently. The company will also want to take a look at performance of each location to see where more resources are needed or where there is an opportunity for expansion. Late returns are a key factor impacting profitability, and understanding the costs associated with customers returning items late is important. Among others, the company also wants to make sense of customer spending to possibly offer a rewards program that might boost revenue.

c. Why a Data Warehouse is Useful?

Creating a data warehouse will help the company organize the vast amount of data that it has collected from all areas of its business. This will make it easier and more efficient to analyze the data that has been collected. This is especially true based on the historical data that is in the database and the large amount of data that we have. We also can have a more central data system that pulls from several tables and includes only the items that we find necessary to analyze when seeking to provide answers to our business questions.

REQUIREMENTS

SUMMARY OF MAIN REQUIREMENTS

Requirement Name	Short Description	Status
Film Rental		
Films under each Category	Which film category has highest number of Films	Completed
Most rented films	Which films have been most rented and least rented	Completed
Track stock levels	Check the availability of DVD titles and ensure that popular titles are always in stock.	Incomplete
Language analysis	Which language films are rented the most at every store	Incomplete
Customer Analysis		
Customers Preference	What film category are the customers most interested and least interested in?	Completed
Customer demographics	What is the average age of customer interests according to film genre?	Incomplete
Loyalty programs	Analyze customer spending over time. This information can be used to give some special offers to customers frequently renting	Incomplete
Management		
Store rental	What is the average number of rentals at each store per year?	Incomplete
Staff Analysis	Which staff member processed the highest total payment amount in each store in each year?	Incomplete
Financial Analysis		
Income Analysis	What is the trend of the income that we have made over the time period?	Completed
Gross Revenue	Which film category has made highest Income and lowest Income?	Completed

Sales Peak analysis	What are the sales peak hours and days at particular store	Incomplete
Returns	Analyze late returns. This insight can be used to calculate revenue impact.	Incomplete

BUS MATRIX

	Dimensions								
Business processes	DimFilm	DimStore	DimLanguage	DimCustomer	DimStaff	DimInventory	DimDate	DimFilmCategory	DimCustomerAge
Film Rental									
Films under each Category	x								
Most rented films	x			x			x		
Track stock levels	x	x				x	x		
Language analysis	x	x	x				x		
Customer Analysis									
Customers Preference	x			x			x	x	
Customer demographics	x	x					x	x	x
Loyalty programs	x	x		x			x		
Management									
Store rental	x	x					x		
Staff Analysis	x	x			x		x		
Financial Analysis									

Income Analysis	x			x			x		
Gross Revenue	x			x			x	x	
Sales Peak analysis	x	x		x			x		
Returns	x	x					x		

DIMENSIONAL MODEL

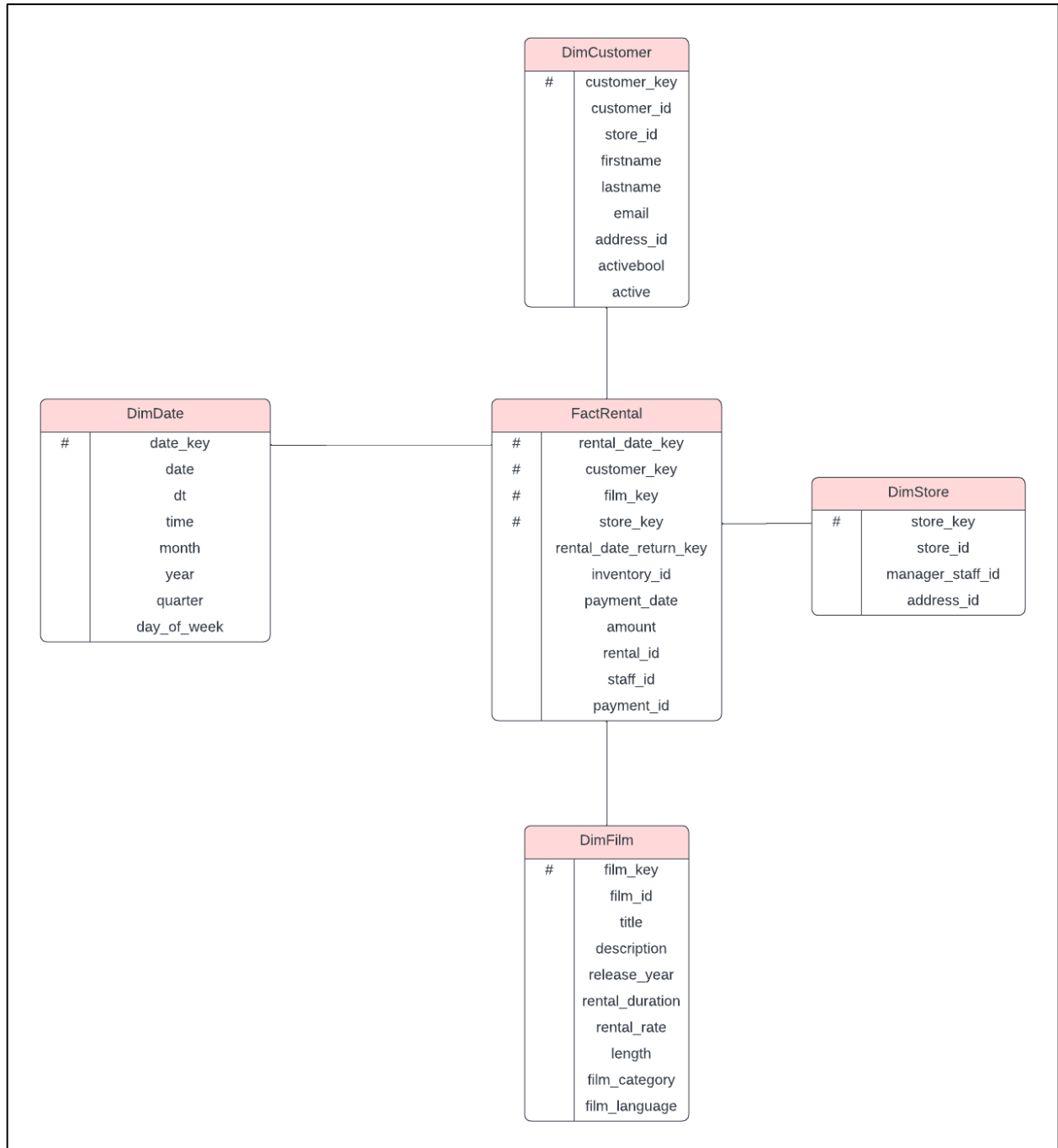


Figure 1: This model is structured to support querying and reporting on various aspects of the DVD rental business, such as customer activities, rental patterns, and store performance.

DIMENSIONAL MODEL DESCRIPTION

Fact Table

FactRental:

- a. rental_date_key: Foreign key to DimDate.
- b. customer_key: Foreign key to DimCustomer.
- c. film_key: Foreign key to DimFilm.
- d. store_key: Foreign key to DimStore.
- e. rental_date_return_key: Another foreign key to DimDate for the return date.
- f. inventory_id: Identifier for the inventory.
- g. payment_date: Date of payment.
- h. amount: Amount paid.
- i. rental_id: Identifier for the rental.
- j. staff_id: Identifier for the staff.
- k. payment_id: Identifier for the payment.

Dimension Tables

DimDate:

- a. date_key: Primary key for the date dimension.
- b. date: Full date value.
- c. dt: Date and time.
- d. time: Time portion of the date.
- e. month: Month portion of the date.
- f. year: Year portion of the date.
- g. quarter: Quarter portion of the year.
- h. day_of_week: Day of the week.

DimCustomer:

- a. customer_key: Primary key for the customer dimension.
- b. customer_id: Identifier for the customer.
- c. store_id: Identifier for the store.
- d. firstname: First name of the customer.
- e. lastname: Last name of the customer.
- f. email: Email address of the customer.
- g. address_id: Identifier for the address.
- h. activebool: Boolean indicating if the customer is active.
- i. active: Another indicator for the active status of the customer.

DimStore:

- a. store_key: Primary key for the store dimension.
- b. store_id: Identifier for the store.
- c. manager_staff_id: Identifier for the manager staff.
- d. address_id: Identifier for the address.

DimFilm:

- a. film_key: Primary key for the film dimension.
- b. film_id: Identifier for the film.
- c. title: Title of the film.
- d. description: Description of the film.
- e. release_year: Year the film was released.
- f. rental_duration: Duration for which the film can be rented.
- g. rental_rate: Rate at which the film can be rented.
- h. length: Length of the film.
- i. film_category: Category of the film.
- j. film_language: Language of the film.

Relationships

- a. fact_most_rented is connected to DimDate via rental_date_key and rental_date_return_key.
- b. fact_most_rented is connected to DimCustomer via customer_key.
- c. fact_most_rented is connected to DimFilm via film_key.
- d. fact_most_rented is connected to DimStore via store_key and staff_key.

ARCHITECTURE

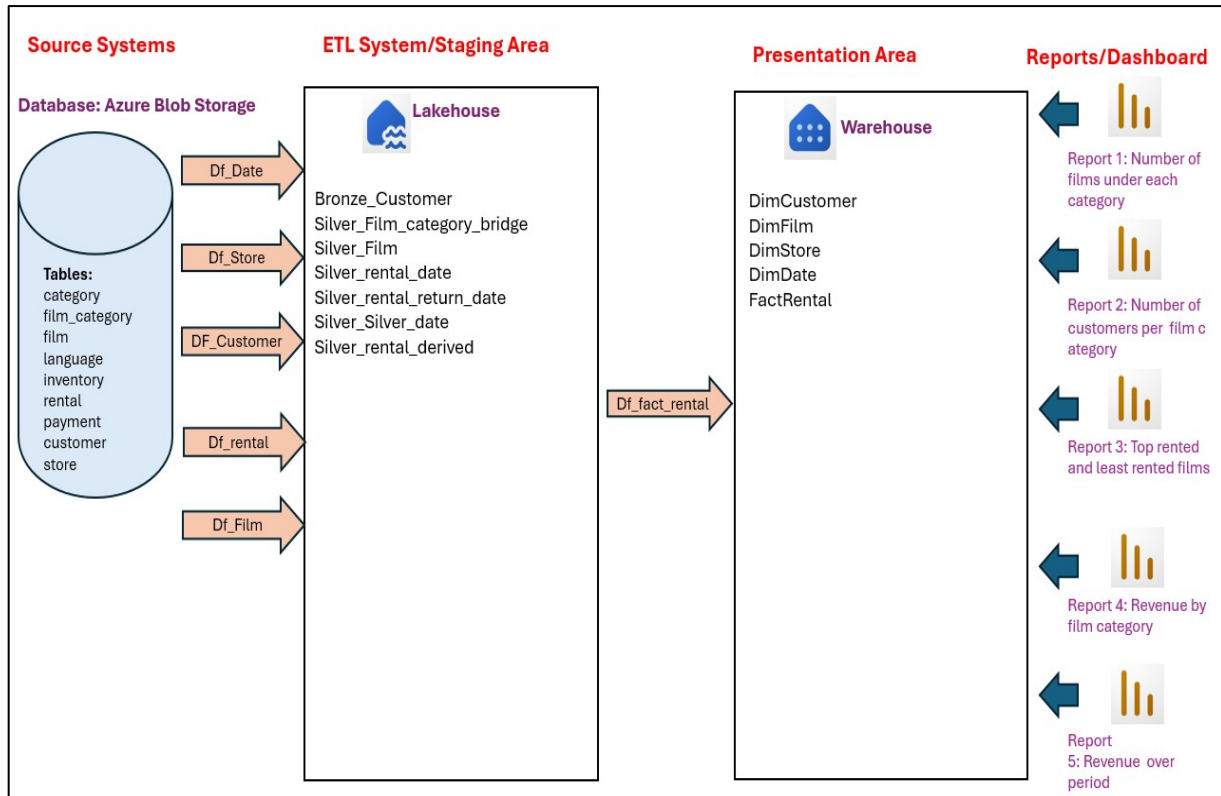


Figure 2: Data flows from the Azure Blob Storage (Source Systems) into the Lakehouse (ETL System/Staging Area), where various transformations and stages are managed. From there, the data moves to the Warehouse (Presentation Area) and is used for generating report

DATA PIPELINES

The screenshot shows the Microsoft Power Query interface. The main window displays a table with 27 rows of data. The columns are: date, dt, time, 1,2 month, 1,2 year, 1,2 quarter, 1,2 day of week, and date key. The data represents rental dates and times from May 2005. The right sidebar shows the 'Query settings' for 'DimDate', including 'Properties' and 'Applied steps'. The 'Applied steps' list includes 'Source', 'Added custom columns', 'Renamed columns', 'Extracted columns', 'Added custom columns', 'Changed columns', 'Calculated columns', 'Added custom columns', 'Changed columns', 'Calculated columns', and 'Renamed columns'.

	date	dt	time	1,2 month	1,2 year	1,2 quarter	1,2 day of week	date key
1	5/24/2005, 10:54:33 PM	5/24/2005	10:54:33 PM	5	2005	2	2	1
2	5/24/2005, 11:03:39 PM	5/24/2005	11:03:39 PM	5	2005	2	2	2
3	5/24/2005, 11:04:41 PM	5/24/2005	11:04:41 PM	5	2005	2	2	3
4	5/24/2005, 11:05:21 PM	5/24/2005	11:05:21 PM	5	2005	2	2	4
5	5/24/2005, 11:08:07 PM	5/24/2005	11:08:07 PM	5	2005	2	2	5
6	5/24/2005, 11:11:53 PM	5/24/2005	11:11:53 PM	5	2005	2	2	6
7	5/24/2005, 11:31:46 PM	5/24/2005	11:31:46 PM	5	2005	2	2	7
8	5/25/2005, 12:00:40 AM	5/25/2005	12:00:40 AM	5	2005	2	3	8
9	5/25/2005, 12:02:21 AM	5/25/2005	12:02:21 AM	5	2005	2	3	9
10	5/25/2005, 12:09:02 AM	5/25/2005	12:09:02 AM	5	2005	2	3	10
11	5/25/2005, 12:19:27 AM	5/25/2005	12:19:27 AM	5	2005	2	3	11
12	5/25/2005, 12:22:55 AM	5/25/2005	12:22:55 AM	5	2005	2	3	12
13	5/25/2005, 12:31:15 AM	5/25/2005	12:31:15 AM	5	2005	2	3	13
14	5/25/2005, 12:39:22 AM	5/25/2005	12:39:22 AM	5	2005	2	3	14
15	5/25/2005, 12:43:11 AM	5/25/2005	12:43:11 AM	5	2005	2	3	15
16	5/25/2005, 1:06:36 AM	5/25/2005	1:06:36 AM	5	2005	2	3	16
17	5/25/2005, 1:10:47 AM	5/25/2005	1:10:47 AM	5	2005	2	3	17
18	5/25/2005, 1:17:24 AM	5/25/2005	1:17:24 AM	5	2005	2	3	18
19	5/25/2005, 1:48:41 AM	5/25/2005	1:48:41 AM	5	2005	2	3	19
20	5/25/2005, 1:59:46 AM	5/25/2005	1:59:46 AM	5	2005	2	3	20
21	5/25/2005, 2:19:23 AM	5/25/2005	2:19:23 AM	5	2005	2	3	21
22	5/25/2005, 2:40:21 AM	5/25/2005	2:40:21 AM	5	2005	2	3	22
23	5/25/2005, 2:53:02 AM	5/25/2005	2:53:02 AM	5	2005	2	3	23
24	5/25/2005, 3:21:20 AM	5/25/2005	3:21:20 AM	5	2005	2	3	24
25	5/25/2005, 3:36:50 AM	5/25/2005	3:36:50 AM	5	2005	2	3	25
26	5/25/2005, 3:41:50 AM	5/25/2005	3:41:50 AM	5	2005	2	3	26
27	5/25/2005, 3:42:37 AM	5/25/2005	3:42:37 AM	5	2005	2	3	27

Figure 3: Df_Date : rental table is loaded from azure blob. It is referenced as Silver_rental_date and Silver_rental_return_date. Both the referenced tables are merged into Silver_Silver_date and duplicates are removed. Then DimDate is created from Silver_Silver_Date

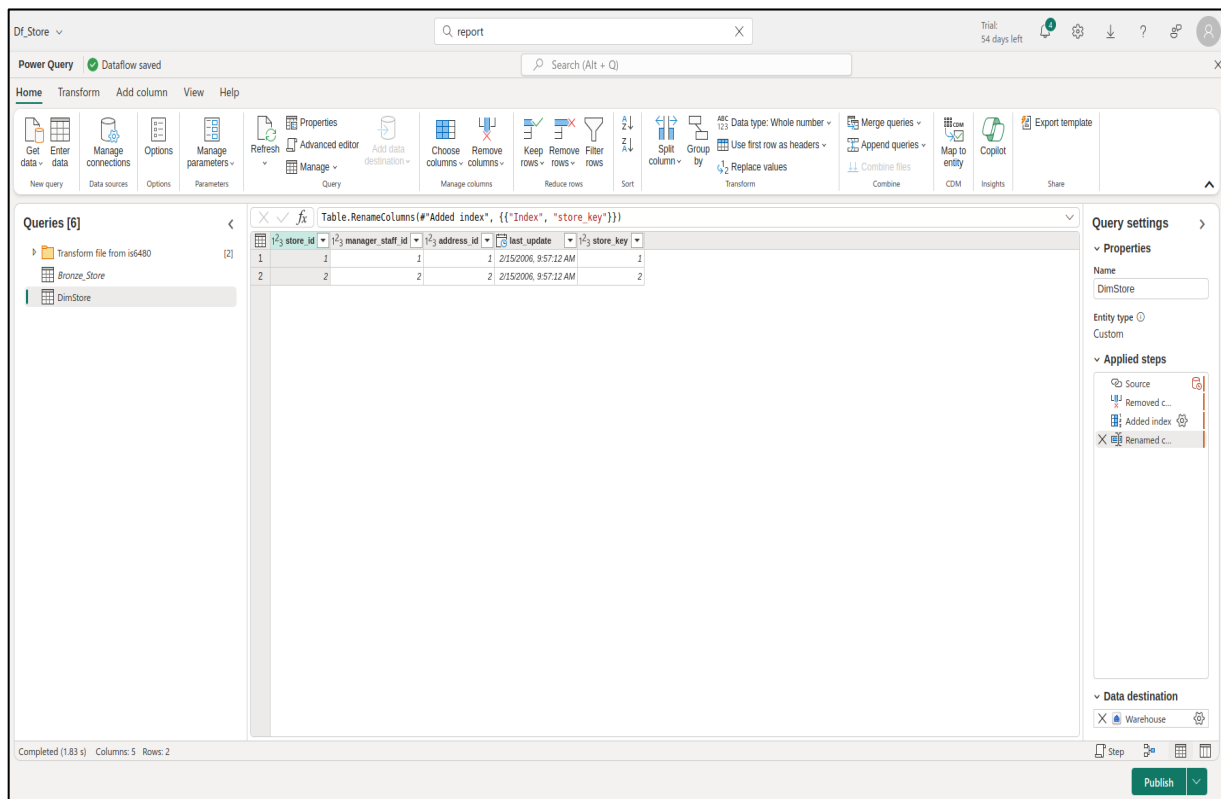


Figure 4: Df_Store: store table is loaded from azure blob storage and referenced to create DimStore.

Power Query Dataflow saved

Search (Alt + Q)

Home Transform Add column View Help

Get data Enter data Manage connections Options Manage parameters Refresh Advanced editor Add data destination Choose columns Remove columns Keep rows Remove rows Filter rows Sort Split column Group by Data type: Whole number Merge queries Append queries Map to entity Copilot Export template

Queries [10]

- Transform file from is6480 (2)
- Transform file from is6480 (2)
 - Bronze_Customer
 - DimCustomer

Table: RenameColumns(#"Added index", {"Index", "customer_key"})

	customer_id	store_id	first_name	last_name	email	address_id	activebool	active	customer_key
1	524	1	Jared	Ely	jared.ely@sakilacustomer.org	530	TRUE	1	1
2	1	1	Mary	Smith	mary.smith@sakilacustomer.org	5	TRUE	1	2
3	2	1	Patricia	Johnson	patricia.johnson@sakilacustomer.org	6	TRUE	1	3
4	3	1	Linda	Williams	linda.williams@sakilacustomer.org	7	TRUE	1	4
5	4	2	Barbara	Jones	barbara.jones@sakilacustomer.org	8	TRUE	1	5
6	5	1	Elizabeth	Brown	elizabeth.brown@sakilacustomer.org	9	TRUE	1	6
7	6	2	Jennifer	Davis	jennifer.davis@sakilacustomer.org	10	TRUE	1	7
8	7	1	Maria	Miller	maria.miller@sakilacustomer.org	11	TRUE	1	8
9	8	2	Susan	Wilson	susan.wilson@sakilacustomer.org	12	TRUE	1	9
10	9	2	Margaret	Moore	margaret.moore@sakilacustomer.org	13	TRUE	1	10
11	10	1	Dorothy	Taylor	dorothy.taylor@sakilacustomer.org	14	TRUE	1	11
12	11	2	Lisa	Anderson	lisa.anderson@sakilacustomer.org	15	TRUE	1	12
13	12	1	Nancy	Thomas	nancy.thomas@sakilacustomer.org	16	TRUE	1	13
14	13	2	Karen	Jackson	karen.jackson@sakilacustomer.org	17	TRUE	1	14
15	14	2	Betty	White	betty.white@sakilacustomer.org	18	TRUE	1	15
16	15	1	Helen	Harris	helen.harris@sakilacustomer.org	19	TRUE	1	16
17	16	2	Sandra	Martin	sandra.martin@sakilacustomer.org	20	TRUE	0	17
18	17	1	Donna	Thompson	donna.thompson@sakilacustomer.org	21	TRUE	1	18
19	18	2	Carol	Garcia	carol.garcia@sakilacustomer.org	22	TRUE	1	19
20	19	1	Ruth	Martinez	ruth.martinez@sakilacustomer.org	23	TRUE	1	20
21	20	2	Sharon	Robinson	sharon.robinson@sakilacustomer.org	24	TRUE	1	21
22	21	1	Michelle	Clark	michelle.clark@sakilacustomer.org	25	TRUE	1	22
23	22	1	Laura	Rodriguez	laura.rodriguez@sakilacustomer.org	26	TRUE	1	23
24	23	2	Sarah	Lewis	sarah.lewis@sakilacustomer.org	27	TRUE	1	24
25	24	2	Kimberly	Lee	kimberly.lee@sakilacustomer.org	28	TRUE	1	25
26	25	1	Deborah	Walker	deborah.walker@sakilacustomer.org	29	TRUE	1	26
27	26	2	Jessica	Hall	jessica.hall@sakilacustomer.org	30	TRUE	1	27

Completed (3.95 s) Columns: 9 Rows: 99+

Query settings

- Properties
 - Name: DimCustomer
 - Entity type: Custom
- Applied steps
 - Source
 - Removed columns
 - Added index
 - Renamed columns
- Data destination
 - No data destination

Publish

Figure 5: Df_Customer: customer table is loaded from azure blob storage and referenced to create DimCustomer.

Power Query | Dataflow saved | Search report | Search (Alt + Q)

Home Transform Add column View Help

Get data v Enter data Manage connections Options Manage parameters v Refresh v Advanced editor Add data destination v Choose columns v Remove columns v Keep rows v Remove rows v Filter rows v Sort v Split column v Group by v Use first row as headers v Replace values v Merge queries v Append queries v Combine files v Map to entity v Copilot v Export template v

New query Data sources Options Parameters Query Manage columns Reduce rows Transform Combine CDM Insights Share

Queries [23]

- Transform file from is6480
- Transform file from is6480 (2)
- Transform file from is6480 (3)
- Transform file from is6480 (4)
- Bronze_Film
- Bronze_Category
- Bronze_Film_category_bridge
- Bronze_Language
- Silver_Film_category_bridge
- Silver_Film
- DimFilm**

Table.RenameColumns(#"Added index", {"Index", "film_key"})

	release_year	language_id	rental_duration	rental_rate	length	film_category	film_language	film_key
1	a Monkey in Nigeria	2006	1	7	4.99	117 Music	English	1
2	acher in The Canadian Rockies	2006	1	6	0.99	86 Documentary	English	2
3	Australia	2006	1	5	4.99	49 Music	English	3
4	Lumberjack in A Baloon Factory	2006	1	7	2.99	50 Documentary	English	4
5	Sent India	2006	1	6	4.99	54 Horror	English	5
6	must Find a Car in Ancient China	2006	1	3	4.99	48 Horror	English	6
7	udent in A Jet Boat	2006	1	4	4.99	73 Drama	English	7
8	use a Monkey in A Shark Tank	2006	1	5	2.99	117 Horror	English	8
9	ist who must Outgun a Mad Scientist in A Jet Boat	2006	1	3	2.99	114 Horror	English	9
10	a Feminist in The Canadian Rockies	2006	1	4	4.99	150 Horror	English	10
11	ust Vanquish a Pioneer in Soviet Georgia	2006	1	6	0.99	94 Classics	English	11
12	Pursue a Forensic Psychologist in The Gulf of Mexico	2006	1	6	2.99	130 Family	English	12
13	Wrestler in Ancient China	2006	1	3	2.99	169 Foreign	English	13
14	in A Jet Boat	2006	1	6	4.99	62 Comedy	English	14
15	i A MySQL Convention	2006	1	6	0.99	126 Foreign	English	15
16	Feminist in Ancient China	2006	1	6	4.99	63 Sports	English	16
17	inist in A MySQL Convention	2006	1	5	2.99	46 Foreign	English	17
18	astronaut in New Orleans	2006	1	6	2.99	180 Foreign	English	18
19	3oy in Australia	2006	1	6	0.99	136 Music	English	19
20	verlist in A MySQL Convention	2006	1	4	0.99	104 Family	English	20
21	utgun a Boat in An Abandoned Fun House	2006	1	3	0.99	82 Music	English	21
22	Secret Agent in The Canadian Rockies	2006	1	6	0.99	57 Animation	English	22
23	tle a Man in A Baloon	2006	1	6	0.99	113 Action	English	23
24	Jent in A Baloon	2006	1	4	4.99	79 Music	English	24
25	so Administrator in A Shark Tank	2006	1	3	4.99	129 Action	English	25
26	reet a Sumo Wrestler in California	2006	1	6	2.99	85 New	English	26
27								

Completed (2.39 s) Columns: 11 Rows: 99+

Query settings

Properties

Name: DimFilm

Entity type: Custom

Applied steps

- Source
- Removed c...
- Added index
- Renamed c...

Data destination

Warehouse

Step Publish

Figure 6: Df_Film: film, category, film_category and language tables are loaded from azure blob storage. Film_category and category tables are left joined on category_id to get category name in film_category table(Silver_film_category_bridge).Then film and Silver_film_category_bridge tables are left joined on film_id to get film category name in film table(Silver_Film). DimFilm is then created from Silver_Film table.

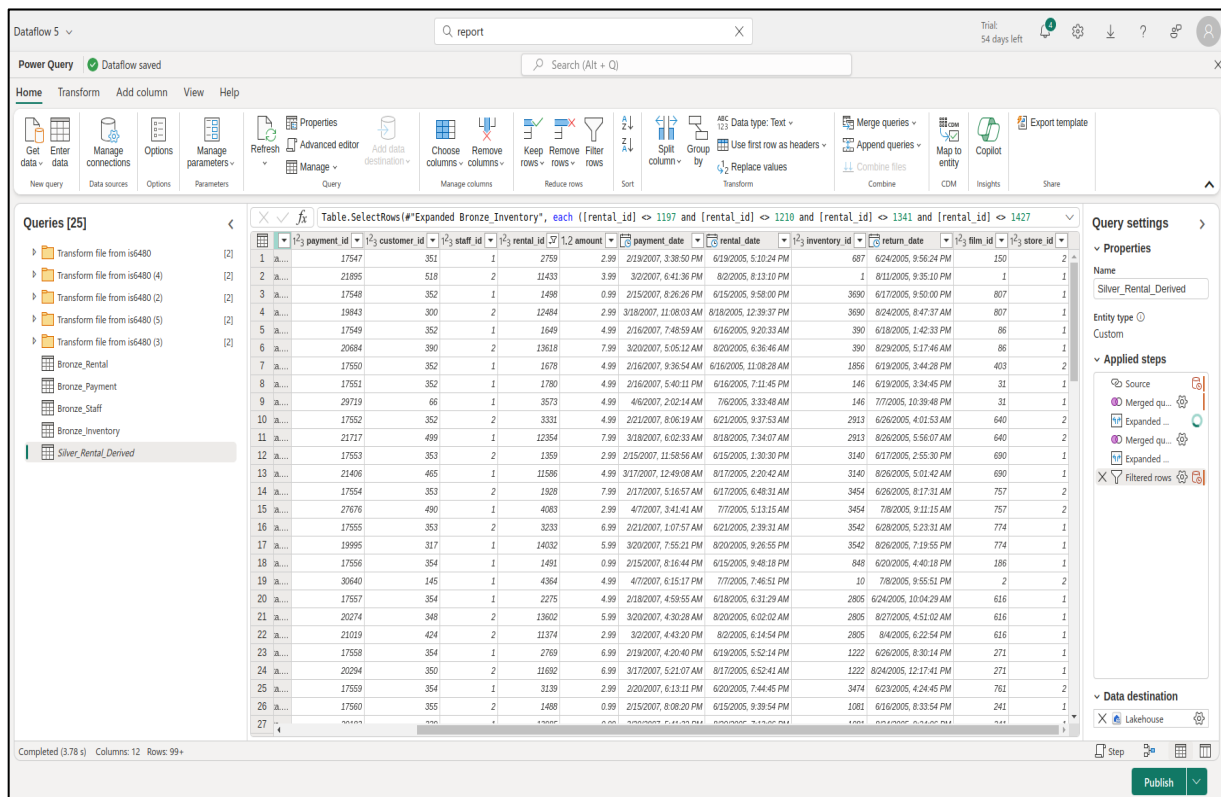


Figure 7: Df_rental_derived: Silver_rental_derived is created from rental, payment, staff and inventory tables.

DASHBOARD AND REPORTS

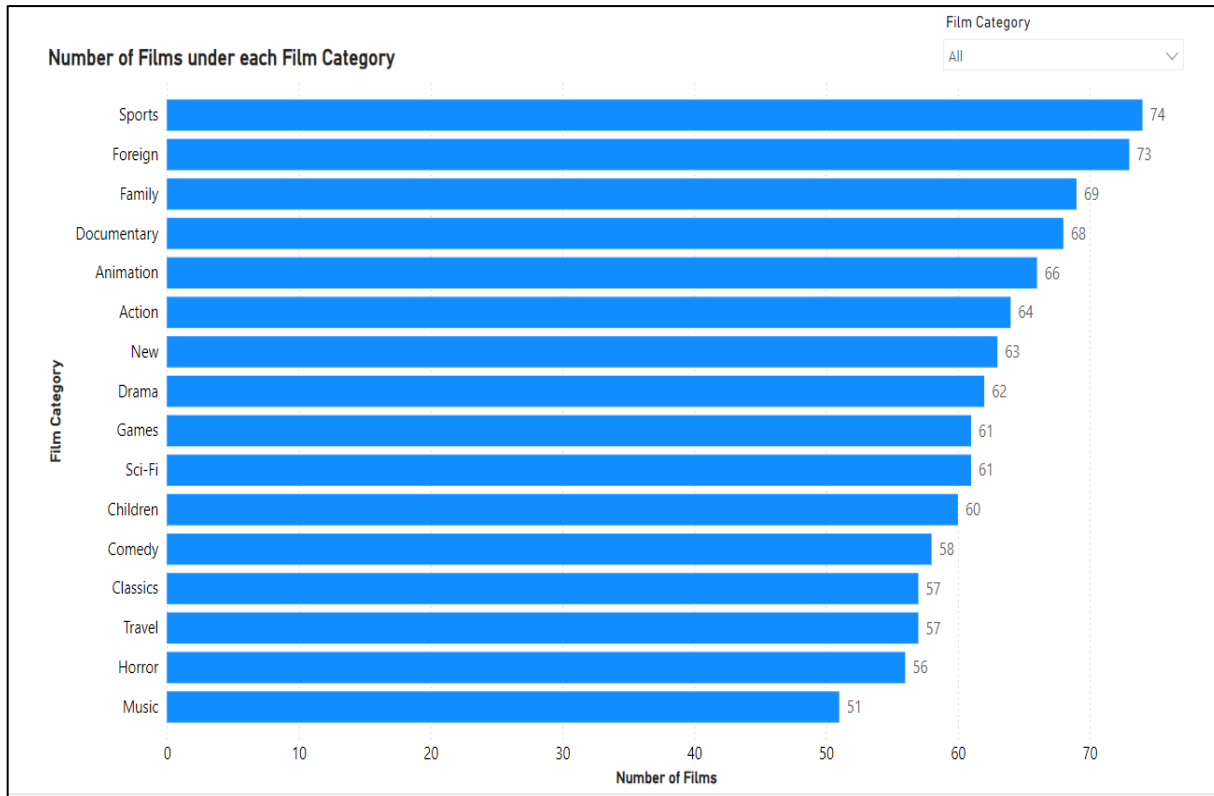


Figure 9: This Visual shows the number of films for each film Category. The sports Category has the highest number of Films.

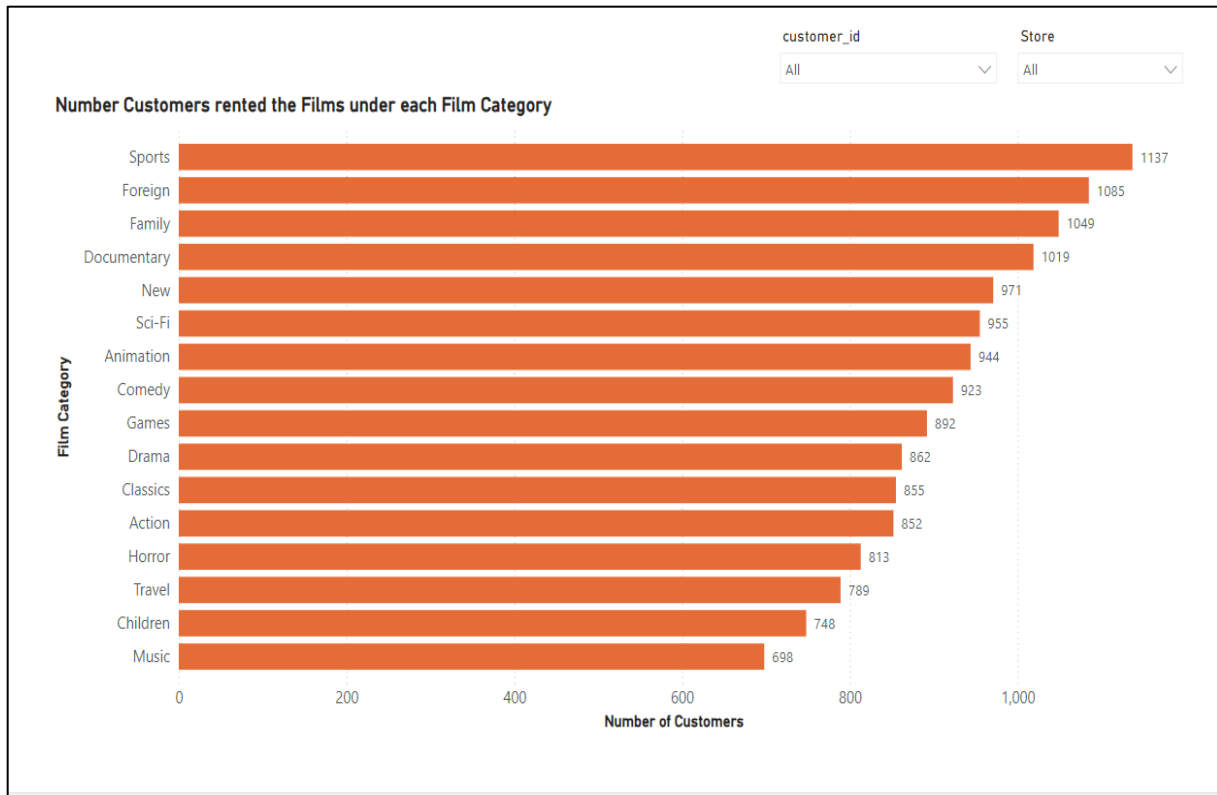


Figure 10: This Visual shows Number of Customers that have rented the films by Film Category. The highest rented Film category is Sports.

Top Rented Films		
29	New	Jungle Closer
Number of Customers	Film Category	Film Title
29	New	Voice Peach
Number of Customers	Film Category	Film Title
29	Sci-Fi	Nemo Campus
Number of Customers	Film Category	Film Title
Least Rented Films		
4	New	Hours Rage
Number of Customers	Film Category	Film Title
4	New	Mine Titans
Number of Customers	Film Category	Film Title
4	Music	Scalawag Duck
Number of Customers	Film Category	Film Title

Figure 11: This visual shows the highest and least rented films with their Film Categories and Titles.

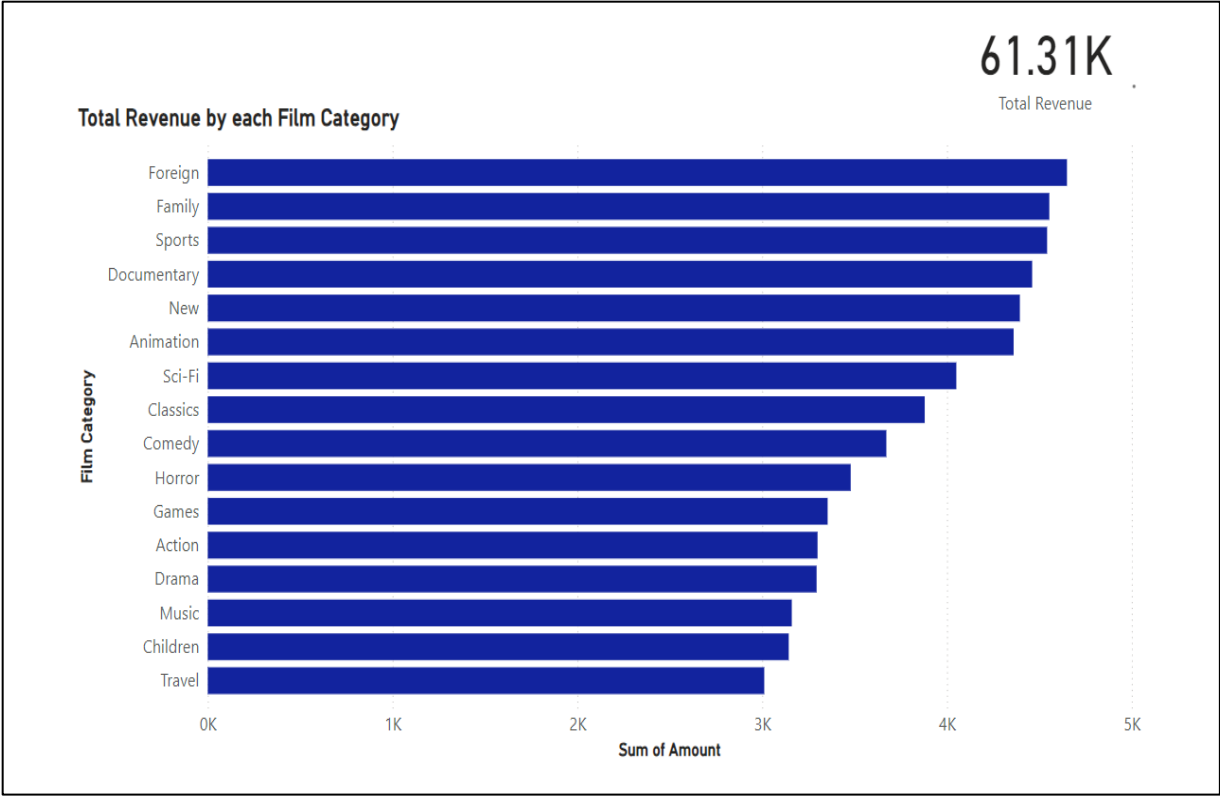


Figure 12: This Visual shows the Total Revenue each Film Category has made.

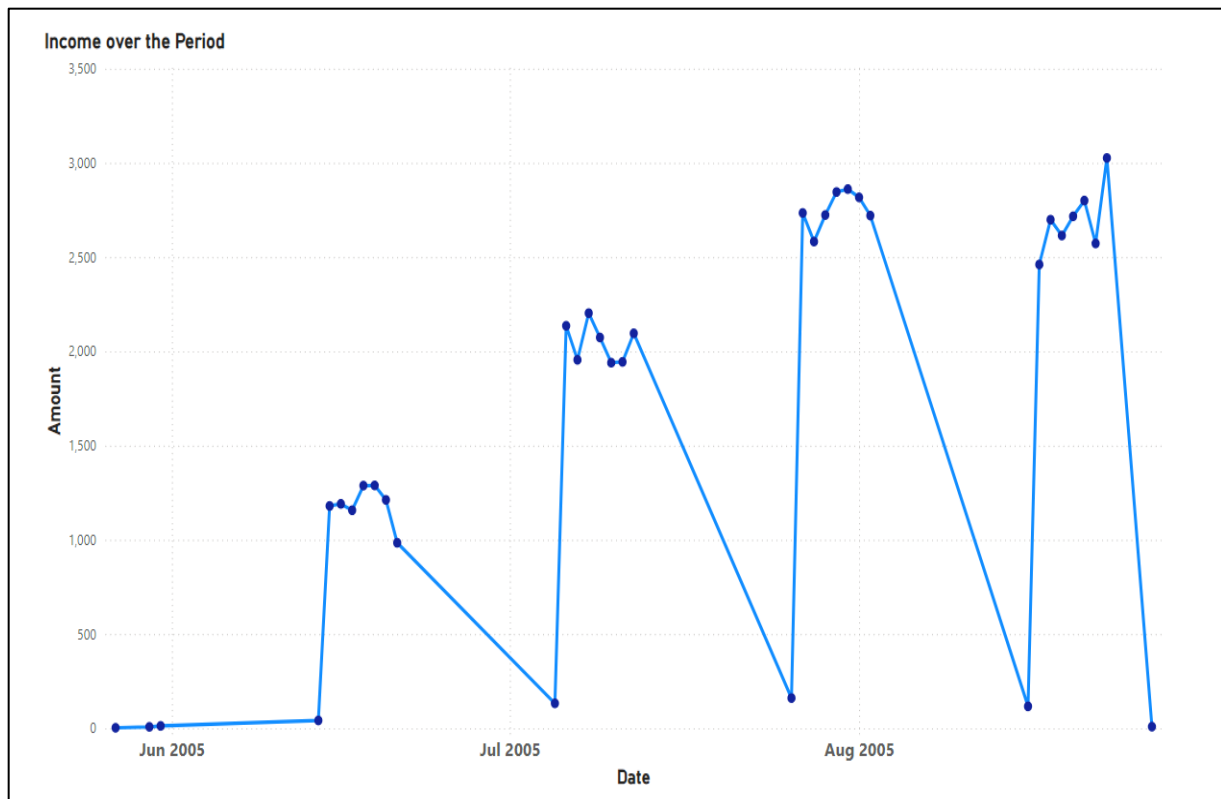


Figure 13: This visual shows the Revenue performance over the period of time.

PLANNING AHEAD

1. Dashboards/reports/analyses that can be supported by the current data warehouse but have yet to be developed

BELOW MENTIONED ADDITIONAL REPORTS WE CAN CREATE IN FUTURE USING THE CURRENT DATA WAREHOUSE

Customer Segmentation Analysis:

- a. Segment customers based on rental behavior, spending patterns, and preferences.
- b. Identify high-value customers and target them with personalized offers.

Rental Trends and Patterns:

- a. Analyze daily, weekly, and monthly rental patterns.
- b. Identify peak rental times and seasons.

2. Dashboards/reports/analyses that would need updates to the dimensional model in order to support

SUGGESTED DIMENSIONAL MODEL UPDATES:

1. **DimCustomer:**
 - Add columns for **age**, **gender**, and **location**.
2. **DimFilm:**
 - Add columns for **rating**, **director**, and **actors**.
3. **DimStore:**
 - Add detailed address attributes such as **city**, **state**, **country**, and **size**.
4. **FactRental:**
 - Include detailed payment information with attributes like **payment_method** and **payment_status**.

APPENDIX

- a. Link to Presentation:
<https://drive.google.com/file/d/1lBdQdjvb7vzmf1G6WCouHVg4QKYj72Lm/view?usp=sharing>
- b. Power BI Reporting:
<https://app.powerbi.com/Redirect?action=OpenApp&appId=3443816e-f440-43a8-8a7a-108cf100c571&ctid=5217e0e7-539d-4563-b1bf-7c6dcf074f91>
- c. Data Source and ERD:
<https://www.postgresqltutorial.com/postgresql-getting-started/postgresql-sample-database/>