

Dhirubhai Ambani Institute of Information & Communication Technology

IT314 - Software Engineering Instructor - Prof. Saurabh Tiwari

Lab06 - Modeling Class Diagram and Activity Diagram (Point of Sale System)

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Task-1: Develop Use Case Textual Description for "Process Sale" and "Handle Return" use cases.

Use Case Textual Description for Process Sale:

Actor:

Cashier

Preconditions:

- The cashier is logged into the POS system.
- The POS system is linked to the backend catalog and inventory systems.
- Sufficient stock is available for all items being purchased.

Main Flow:

- 1. The use case begins when a customer arrives at the POS counter with items to buy.
- 2. The cashier starts a new transaction in the POS system.
- 3. For each item:
 - o The cashier scans the item's barcode using a scanner.
 - The system fetches the item's name and price from the backend catalog.
 - The system communicates with the inventory system to reduce the stock count of the item.
 - o The system adds the item to the transaction and updates the total.
- 4. If the customer provides a gift coupon:
 - \circ The cashier scans or enters the coupon code.
 - $\circ\quad$ The system checks the coupon's validity and applies the discount.
 - o The system recalculates the total price, factoring in the coupon.
- 5. The system shows the total amount due, including taxes and discounts.
- 6. The cashier informs the customer of the final amount.
- 7. The customer selects a payment method (cash, credit card, or check).

- 8. The cashier processes the payment:
 - For cash: The cashier enters the received amount, and the system calculates and displays the change to be returned.
 - For credit card: The system processes the payment through the card reader.
 - For check: The cashier enters the check details, and the system verifies the check if necessary.
- 9. The system confirms the payment and finalizes the sale.
- 10. A receipt is printed by the system.
- 11. The cashier gives the receipt and the purchased items to the customer.

Alternative Flows:

3a. Invalid barcode:

- 1. The system shows an error indicating the barcode could not be recognized.
- 2. The cashier manually enters the item code or attempts to scan again.

8a. Payment failure:

- 1. The system shows an error indicating the payment failed.
- 2. The cashier asks for another payment method and returns to step 7.

Postconditions:

- The sale is recorded in the POS system.
- Inventory is updated to reflect the items sold.
- A receipt is printed and handed to the customer.
- The payment is processed, and transaction details are stored.

Use Case Textual Description for Handle Return:

Actors:

Cashier

Preconditions:

- The cashier is logged into the POS system.
- The customer has the items for return along with the original receipt.
- The POS system is connected to the backend catalog and inventory systems.

Main Flow:

- 1. The use case starts when a customer arrives at the POS counter to return items.
- 2. The cashier begins a return transaction in the POS system.
- 3. The cashier asks the customer for the original receipt and scans its barcode.
- 4. The system retrieves the details of the original purchase from the backend catalog.
- 5. For each item the customer wishes to return:
 - The cashier scans the item's barcode.
 - The system verifies that the item is part of the original purchase.
 - The cashier checks the item for return eligibility (e.g., undamaged, within the return window).
 - The cashier confirms the return of the item in the POS system.
 - The system adds the item back into the inventory.
 - The system calculates the total refund based on the returned items.
 - The cashier informs the customer of the refund amount.
- 6. The cashier processes the refund based on the original payment method:
 - For credit card purchases: The system credits the refund to the customer's card.
 - For cash or check purchases: The cashier gives the customer a cash refund.
- 7. The system confirms the refund has been processed successfully.
- 8. The system prints a return receipt.

The cashier hands the return receipt and refund (if applicable) to the customer.

Alternative Flows:

3a. Receipt is unavailable:

- If the customer doesn't have the receipt, the cashier searches for the original transaction using details like the customer's name or the transaction date.
- 2. If the transaction is found, the return proceeds from step 4. If not, the return cannot be processed.

5a. Item not found in the original purchase:

- If the system cannot find the item in the original transaction, an error message is shown.
- 2. The cashier informs the customer that the item cannot be returned.

5b. Item is not eligible for return:

- 1. The cashier checks the item and finds it is ineligible for return (e.g., damaged or past the return window).
- 2. The cashier informs the customer that the item cannot be returned and removes it from the return transaction.

Postconditions:

- The return transaction is recorded in the POS system.
- The inventory is updated to reflect the returned items.
- A return receipt is printed and provided to the customer.
- The refund is processed.

Task-2: Identify Entity/Boundary Control Objects

Entity Objects:

- Sale
- Item
- Inventory
- Payment
- Return

Boundary Objects:

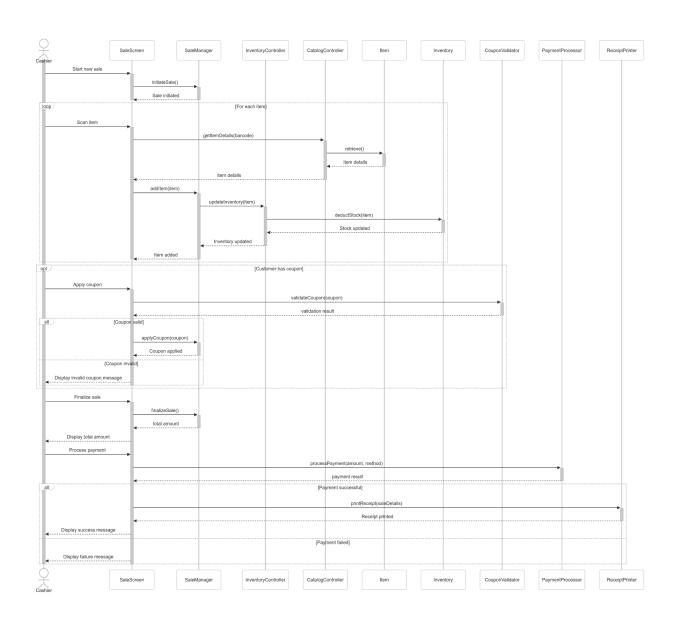
- SaleScreen
- ReturnScreen
- ReceiptPrinter
- BarcodeScanner
- PaymentTerminal
- CatalogSystem
- InventorySystem

Control Objects:

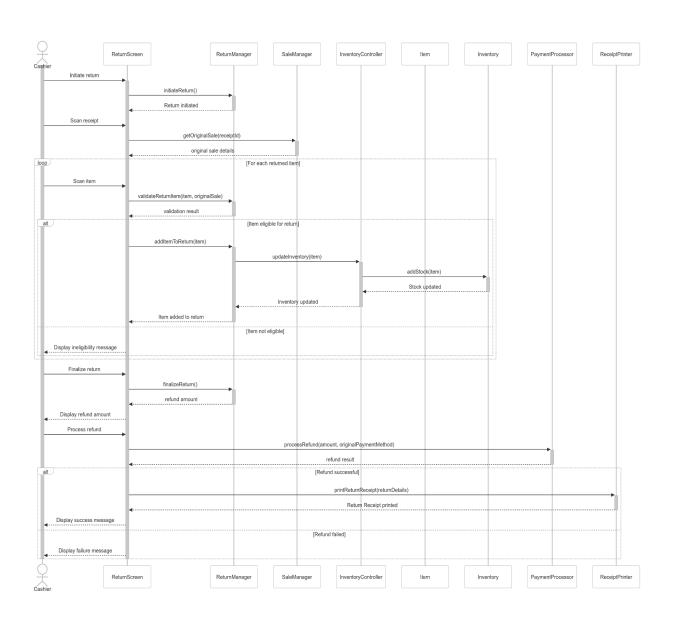
- SaleManager
- ReturnManager
- InventoryController
- PaymentProcessor
- CouponValidator

Task-3: Develop Sequence Diagrams

Sequence Diagrams for Process Sale Use Case:

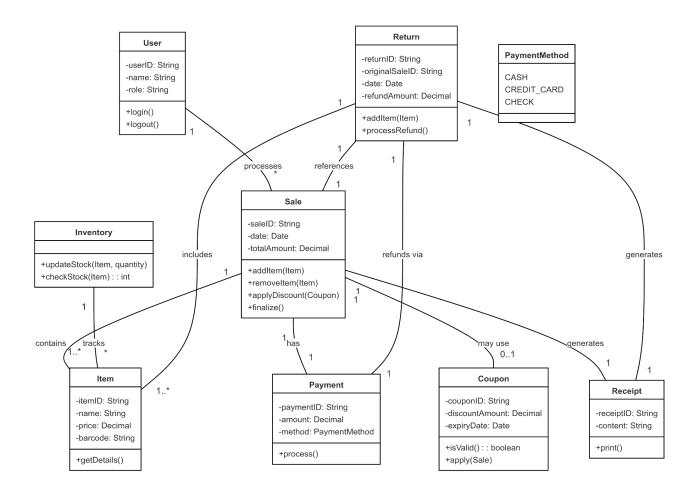


Sequence Diagrams for Handle return Use Case:

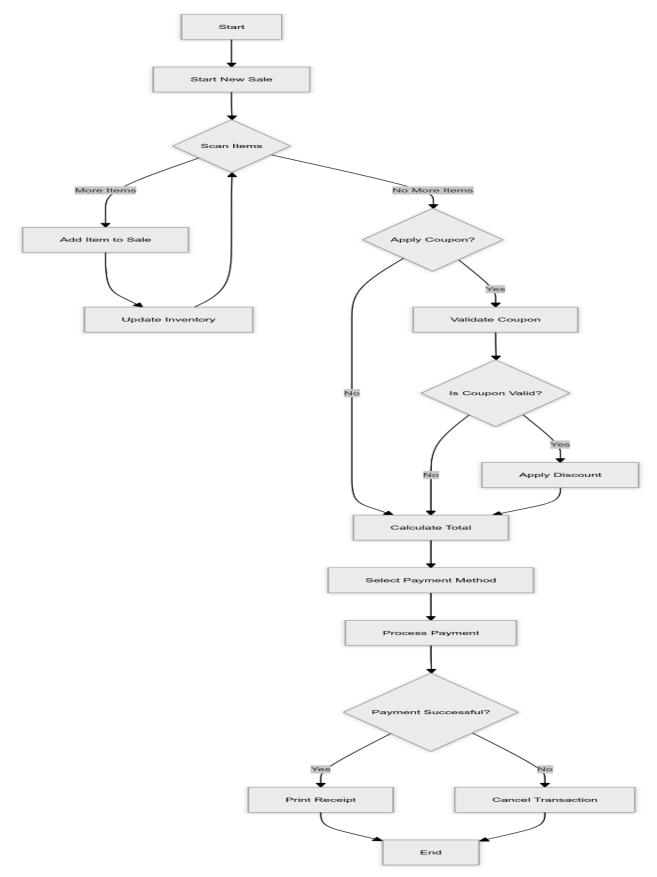


Task-4:

Analysis Domain Models:



Task-5:
Activity Diagram For Process Sale Use Case:



Activity Diagram For Use Case:

