

Evaluating dialogue systems

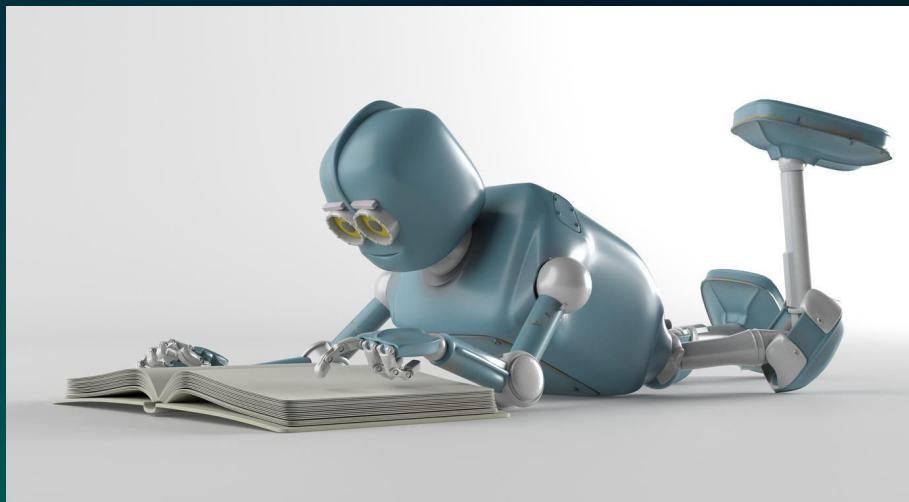
Turing test for Russian,
62 years after.

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SberDevices
AIRI



Motivation

- ❑ Natural Language Generation models become more evolved
- ❑ Automatic Text detection challenges for English
- ❑ Russian chatbots and open-domain dialogue systems lack metrics and benchmarks



Today's talk:

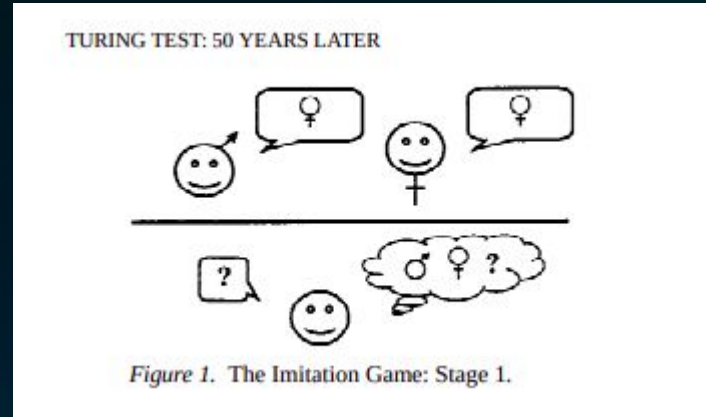
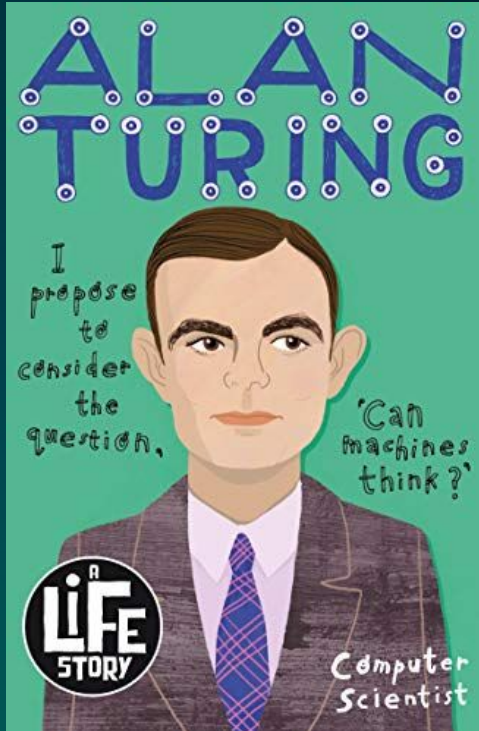
1950. How it started

- ❑ Method behind the Turing Test (TT)
- ❑ Critique
- ❑ Variations of TT

2022. How it's going

- ❑ Amazon Alexa Prize
- ❑ Automatic metrics
- ❑ RuATD challenge
- ❑ Is it time for some linguistics? (finally)

Original Turing Test



Imitation game

The game is played with a man (A), a woman (B) and an interrogator (C) whose gender is unimportant. The interrogator stays in a room apart from A and B. The objective of the interrogator is to determine which of the other two is the woman while the objective of both the man and the woman is to convince the interrogator that he/she is the woman and the other is not.

Original Turing Test

Here is our explanation of Turing's design: The crucial point seems to be that the notion of imitation figures more prominently in Turing's paper than is commonly acknowledged. For one thing, the game is inherently about deception.

Turing: *'if we are trying to produce an intelligent machine, and are following the human model as closely as we can'*

1. The reader must accept it as a fact that **digital computers can be constructed**, and indeed have been constructed, according to the principles we have described, and that they can in fact mimic the actions of a human computer very closely (Turing, 1950, p. 438).
2. **As I have explained, the problem is mainly one of programming.** Advances in engineering will have to be made too, but it seems unlikely that these will not be adequate for the requirements (Turing, 1950, p. 455).
3. **[The machine] may be used to help in making up its own programmes**, or to predict the effect of alterations in its own structure.

Critique

Keith Gunderson, 1964 *Mind* article, 'The Imitation Game',

The imitation game is not a test of intelligence:

- because it is finite and you can win it without using intelligence
- thinking is a general concept and playing the IG is but one example of the things that intelligent entities do

Purtill believes that the game is 'just a battle of wits between the questioner and the programmer: the computer is non-essential' (Purtill, 1971, p. 291).

The game of imitation in a general sense concerns any feature: can a person distinguish X1 from X2, and if he cannot, does this mean that the feature is not significant?

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Critique

1980, Searle: "Minds, brains, and programs"

Behavioral and Brain Sciences 3, 417–457.

1989, Harnad: "Minds, Machines and Searle"

1990: Michael Dyer: "Minds, Machines, Searle and Harnad"

...

2000, Harnad: "Minds, Machines and Turing: The Indistinguishability of Indistinguishables."

2001, Harnad: "MINDS, MACHINES AND SEARLE 2"



Stevan Harnad

Variations

- ❑ **Total Turing Test (TTT)** (Harnad, 1991) - requires the machines to respond to all of our inputs rather than just verbal ones.
- ❑ **Total Total Turing Test (TTTT)** - requires neuromolecular indistinguishability. '[TTTT] is as much as a scientist can ask, for the empirical story ends there'
- ❑ **Kugel Test (KT)** (Kugel, 1990) - play the imitation game, but do not tell the participants what distinguishing feature we are looking at.
- ❑ **Inverted Turing Test (ITT)** (Watt, 1996) - naive psychology, the consistency of the author's "cognitive profile"
- ❑ **Truly Total Turing Test (TRTTT)** (Schweizer, 1998) Evolutionary criteria for intelligence

Variations

- Winograd schema - linguistic test for logic.
Contains textual questions about the properties of objects and about common everyday situations, where the correct answer necessarily requires disambiguation [Winograd 1972].

"If Ivan had a donkey, he would beat him."
Who beats whom?

We adapted the Winograd test for the Russian language for the first time in 2019, Russian SuperGLUE benchmark



Terry Winograd (on the right)

	Twin sentences		Options (answer)
✓ (1)	a	The trophy doesn't fit into the brown suitcase because it's too <u>large</u> .	trophy / suitcase
	b	The trophy doesn't fit into the brown suitcase because it's too <u>small</u> .	trophy / suitcase
✓ (2)	a	Ann asked Mary what time the library closes, <u>because</u> she had forgotten.	Ann / Mary
	b	Ann asked Mary what time the library closes, <u>but</u> she had forgotten.	Ann / Mary

Variations!

- ❑ **Minimum intelligent signal test (MIST)** - a question-answer test that requires only “yes” / “no” answers, but on difficult questions. The machine requires knowledge, logic. Such a test, proposed in [McKinstry 1997], reduces the subjectivity of judging in the original Turing test, and also provides a metric for the “humanity” of the system's intelligence - that is, the proportion of correct answers;
- ❑ **Turing test with a specialist (Subject-matter expert Turing test)** - a kind of test with expert specialized knowledge. The correct answers should not differ from the answers of real experts [McCorduck 2004];
- ❑ **Ebert test - tests for humor.** The test involves speech synthesis, and it must be good enough to make the judges laugh at the joke of the machine [Pasternack 2011].

Variations!

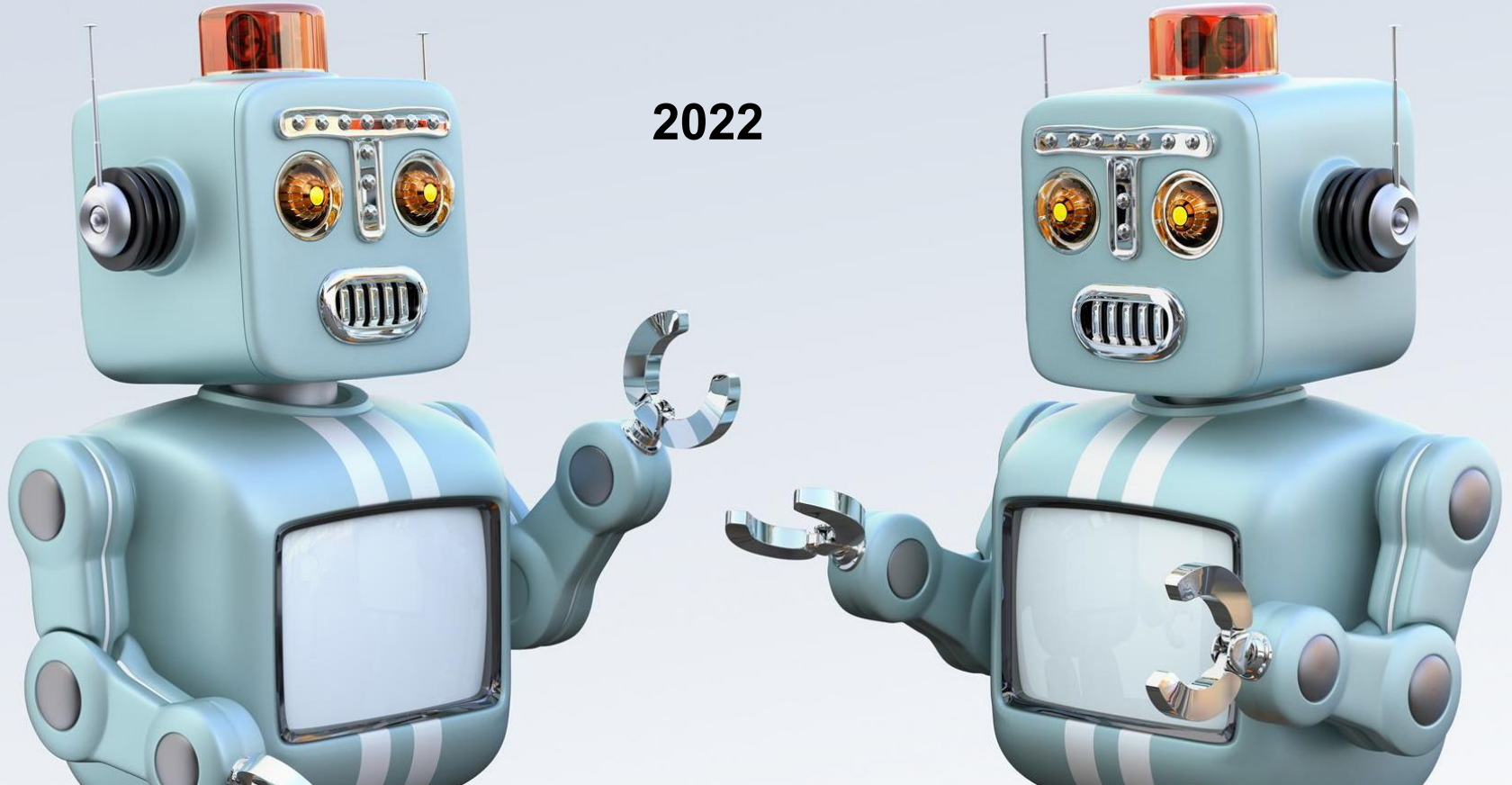
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What can we implement: logic test, yes-no questions, specific questions, humour

If you want to talk about what a model or a simulation
can or cannot do, first get it to run.

(Harnad, 1989)

2022

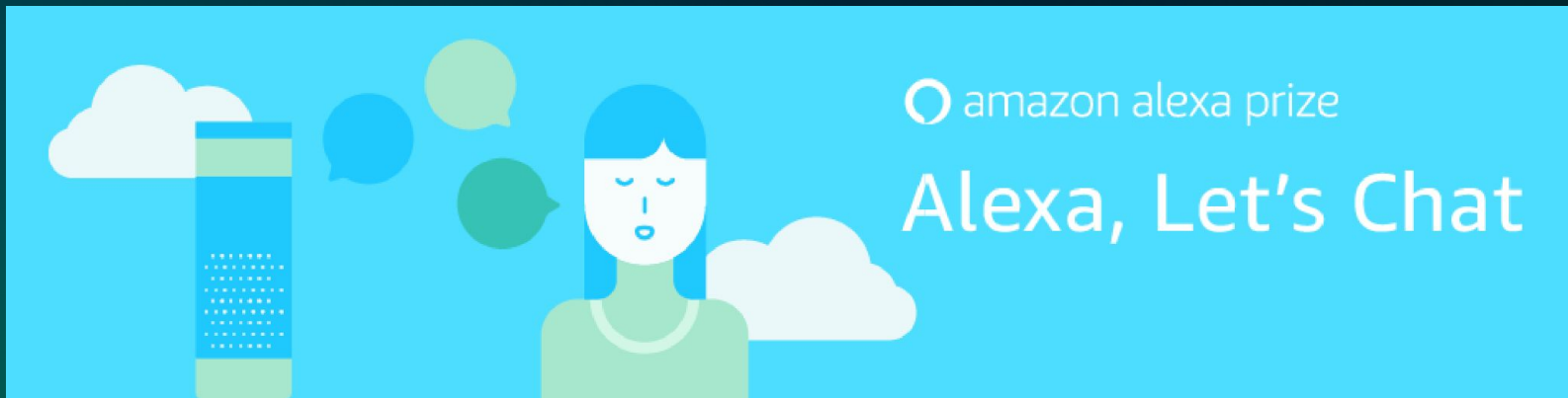


Measuring with quantity

Amazon Alexa Prize

real-time involvement of users and judges: thousands of dialogues daily

- ❑ **2022:** 4th time
- ❑ **overall goal:** 20 min of avg dialogue - not achieved

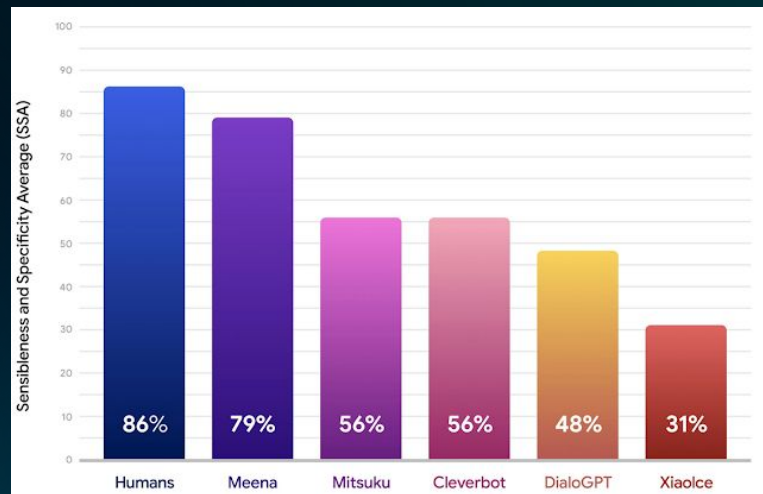


Measuring with quantity

Automatic metrics for chatbot evaluation (not goal-oriented)

Google Meena: Human Evaluation Metric
Sensibleness and Specificity Average (SSA)

NeurIPS 2019: Approximating Interactive
Human Evaluation with Self-Play for Open-Domain
Dialog Systems
and others



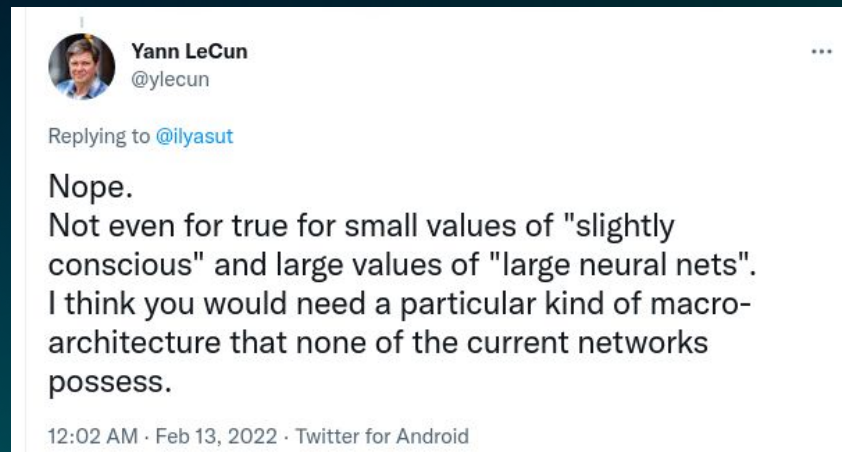
Main idea: the automatic metric should be correlated with human annotators
(basically, inheriting TT problems)

The Case of Ilya Sutskever

A short meaningful sentence of frequency n-grams may well occur many times in a web-corpus and be easily reproduced by the simplest statistical model.

Thus, the very definition of a specific automatic text can be an extremely difficult task for an attentive annotator, and even for an engineer directly involved in developing generative models.

We achieved the "indistinguishability by the engineers themselves"

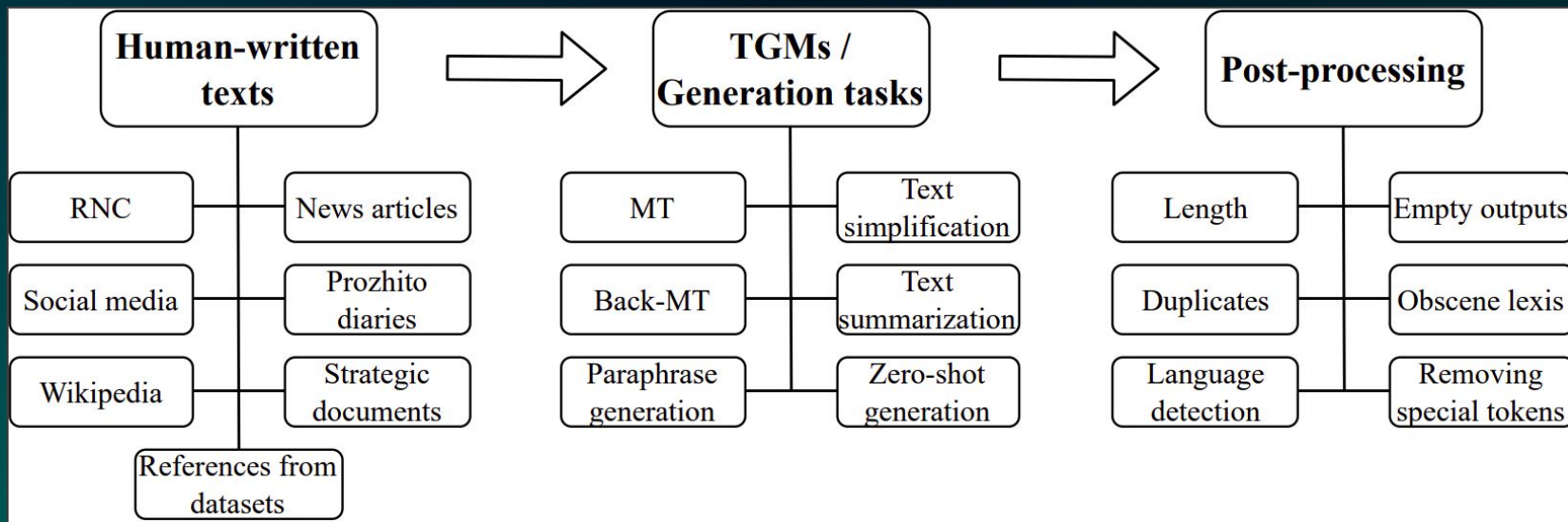


RuATD Challenge

<https://www.kaggle.com/c/ruatd-2022-bi/>
<https://www.kaggle.com/c/ruatd-2022-multi-task/>

Automatic text detection for Russian

- ❑ Binary task: human/non-human clf
- ❑ Multitask: human/ generation/ summarization/ rewrite/ translation



RuATD Challenge



<https://www.kaggle.com/c/ruatd-2022-bi/>
<https://www.kaggle.com/c/ruatd-2022-multi-task/>

- ❑ Binary task: human/non-human clf
- ❑ Multitask: human/ generation/ summarization/ rewrite/ translation

Binary sub-task		Multi-class sub-task	
Team	Accuracy	Team	Accuracy
MSU ✓	0.82995	Posokhov Pavel ✓	0.65035
Igor	0.82725	Yixuan Weng ✓	0.64731
Orzhan ✓	0.82629	Orzhan ✓	0.64573
mariananieva ✓	0.82427	MSU ✓	0.62856
Ivan Zakharov	0.82294	BERT baseline	0.59813
Yixuan Weng ✓	0.81767	Nikita Selin	0.58967
ilya koziev	0.81699	Victor Krasilnikov	0.55012
miso soup ✓	0.81178	Petr Grigoriev ✓	0.45814
Eduard Belov	0.80862	TF-IDF baseline	0.44280
Posokhov Pavel	0.80630	Anastasiya Shabaeva	0.05411
Kirill Apanasovich	0.80308		
Tumanov Alexander	0.79778		
BERT baseline	0.79666		

Results:

short text are hard to distinguish!

on the texts longer than 23 words
(about a quarter of all RuATD texts) top
models were able to score over 0.95
accuracy

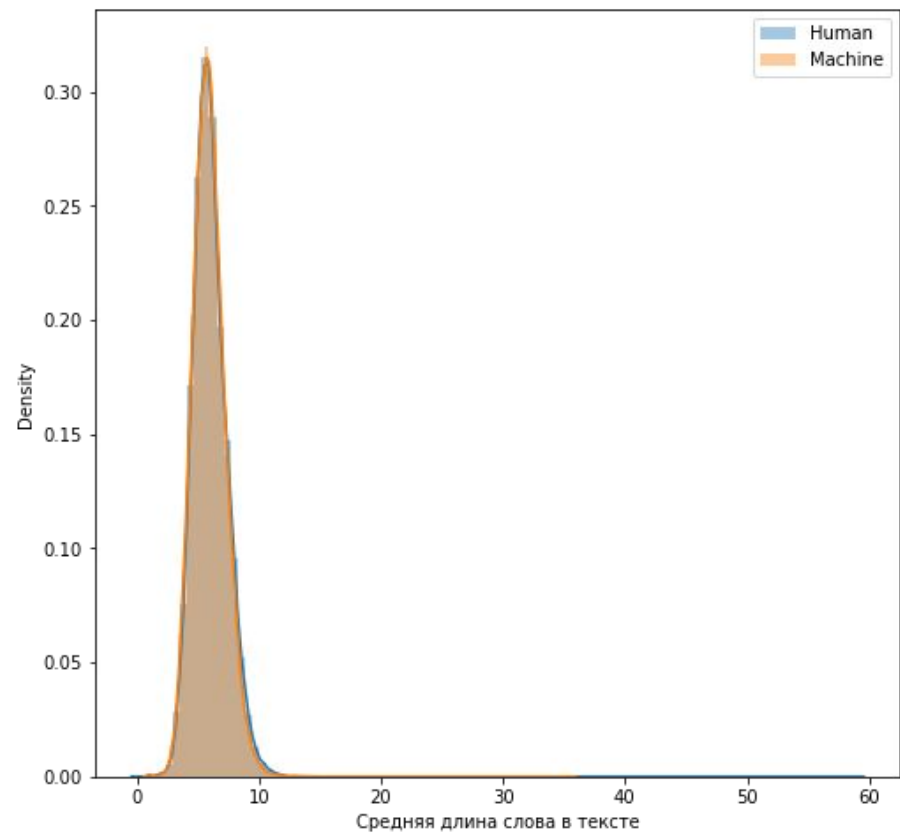
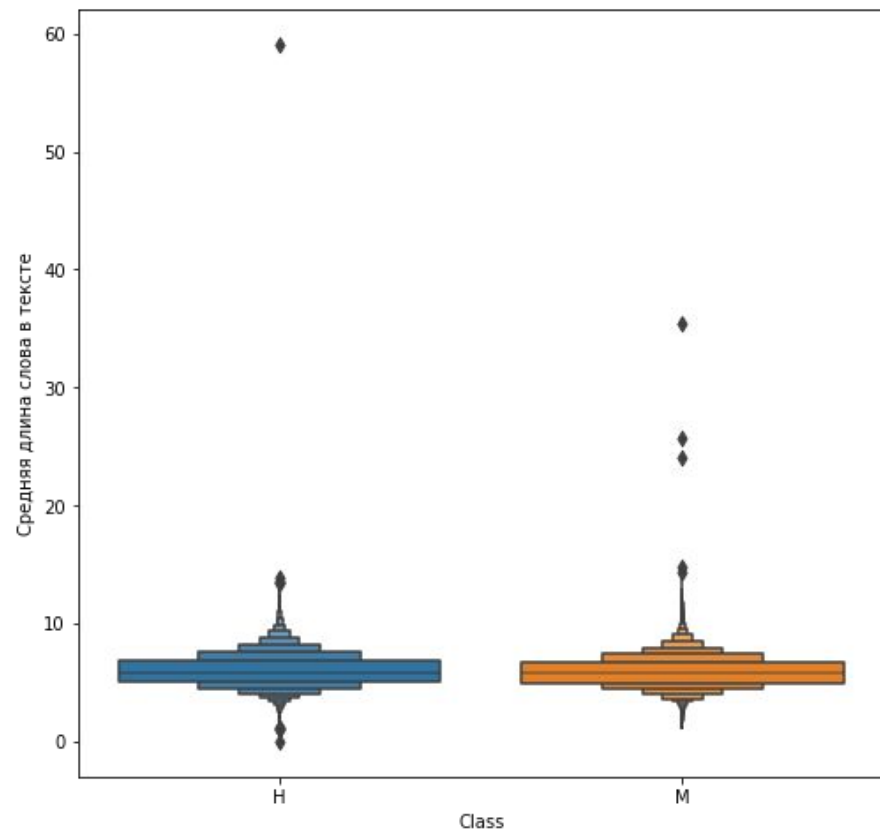
Is it time for some linguistics?

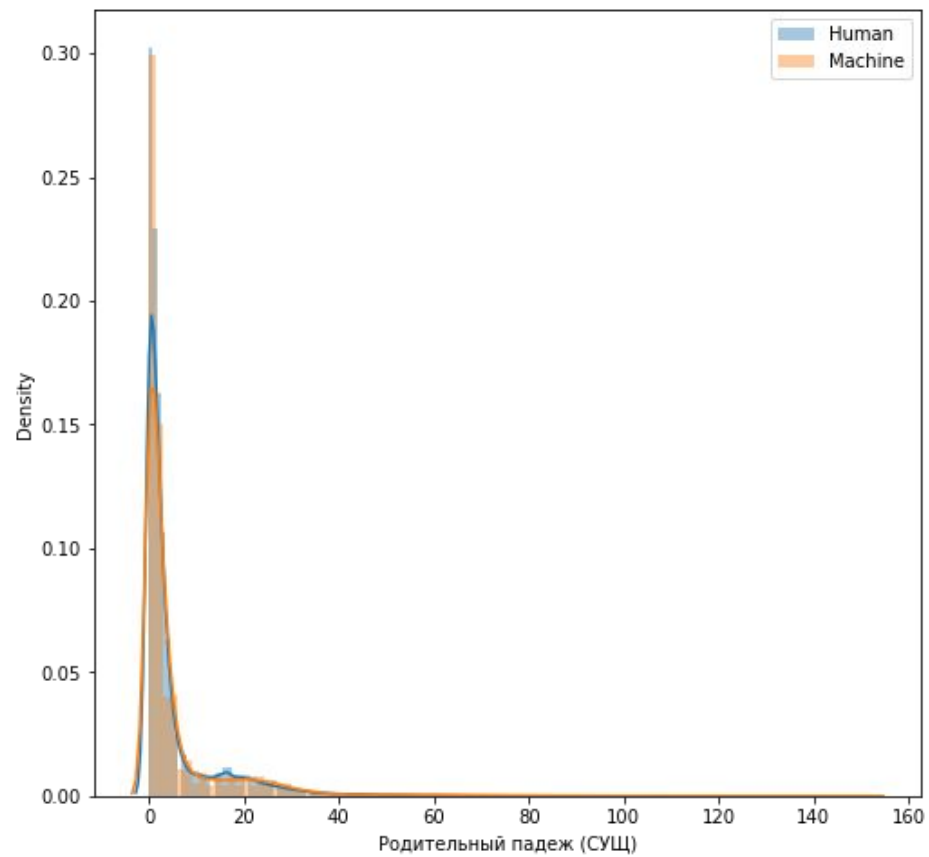
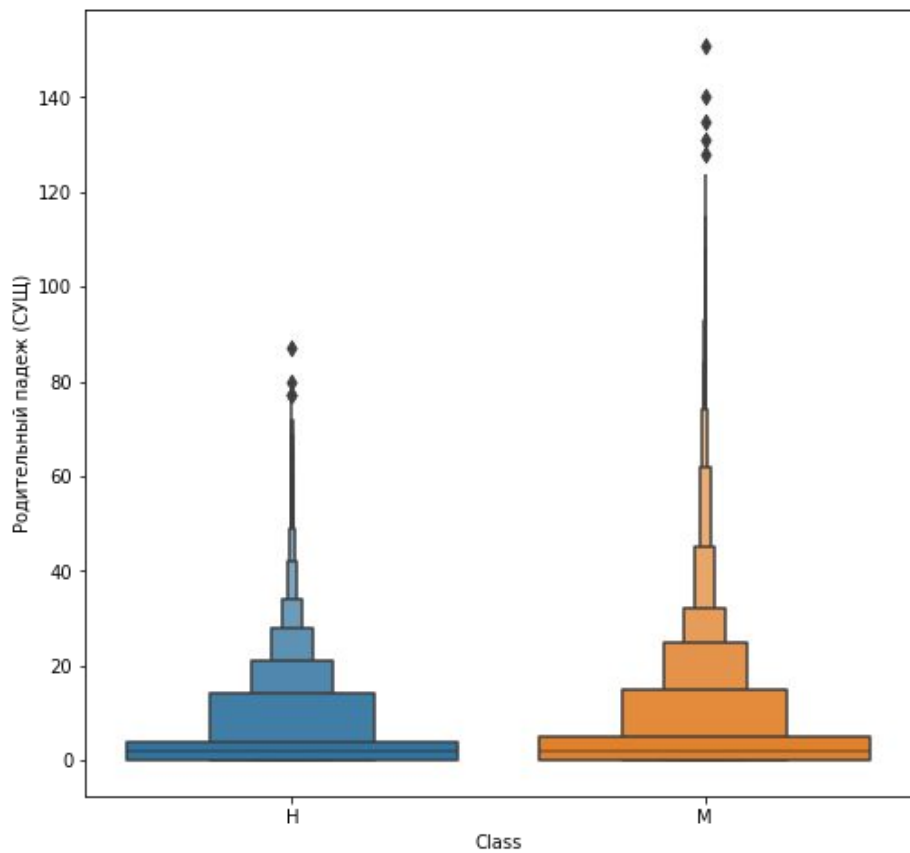
Amazon Alexa Prize time for Russian?

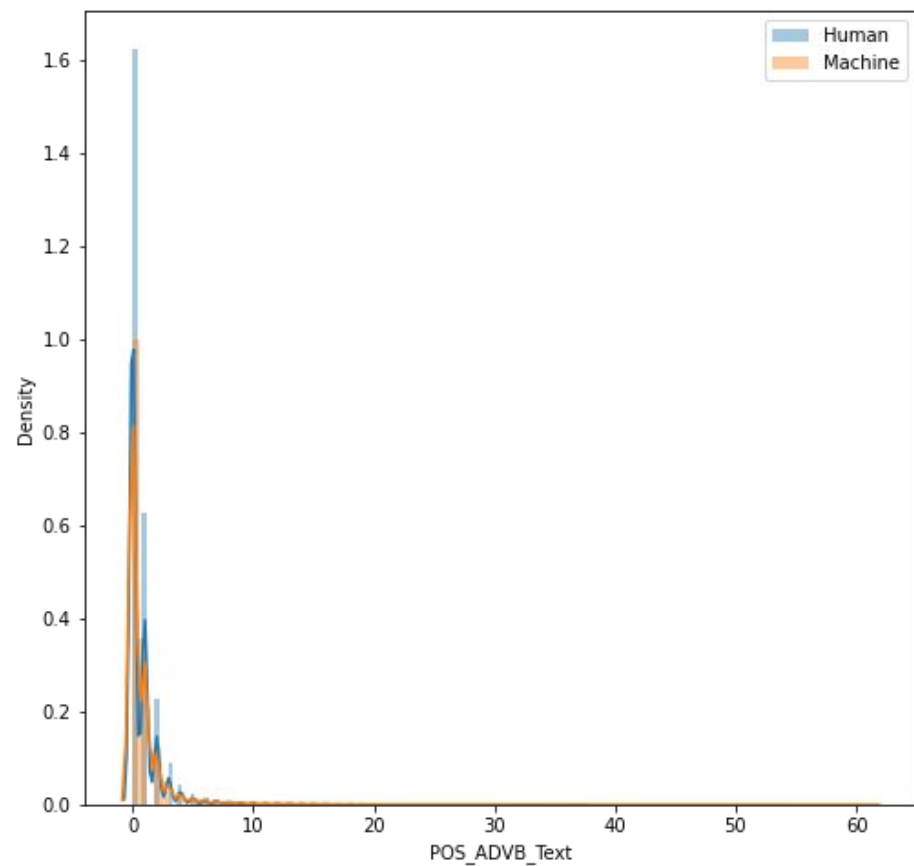
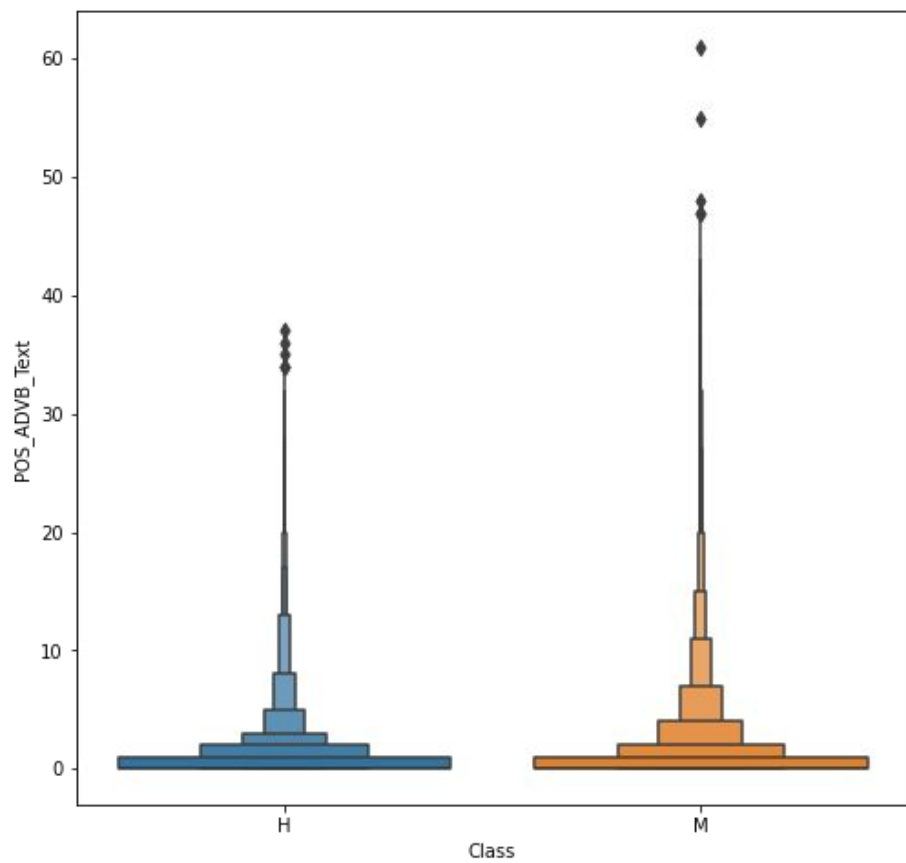
We still lack

- 1) automated metrics
- 2) public benchmarks
- 3) any playground for public comparison of dialogue systems

RuATD take-away: Modern automatic texts for Russian do differ from natural ones!







Take-away points

- ❑ The TT is still good for most of the models, but not for the SOTA
- ❑ Automatic metrics correlated with TT are inheriting its problems
- ❑ The artificial text detection mechanisms are evolving, however, the results do not match human evaluation
- ❑ Modern automatic texts for Russian do differ from natural ones! the differences are not human-distinguishable, but depend on syntactic frequencies
- ❑ We need TT for Russian!
- ❑ And better metrics for chatbot evaluation metrics
- ❑ and shorter lists

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Thank you for human attention!

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