

**Project Design Phase  
Proposed Solution Template**

Date	15 February 2025
Team ID	LTVIP2026TMIDS24889
Project Name	Educational Organisation using ServiceNow
Maximum Marks	2 Marks

**Proposed Solution :**

S. No.	Parameter	Description
1	<b>Problem Statement</b>	Manual handling of student admissions, performance tracking, and record maintenance is inefficient, prone to errors, and does not provide real-time monitoring or transparency.
2	<b>Idea / Solution Description</b>	A low-code solution developed using ServiceNow that automates student admissions, generates unique admin numbers, calculates results automatically, and visualizes admission progress through structured workflows.
3	<b>Novelty / Uniqueness</b>	The system leverages ServiceNow features such as Client Scripts, Update Sets, Process Flows, and Reference Fields without building a full-scale application from scratch. It highlights how enterprise platforms can effectively digitize educational management systems.
4	<b>Social Impact / Customer Satisfaction</b>	Streamlines administrative operations, improves data accuracy, reduces manual workload, and enhances overall student data management — resulting in higher satisfaction among school staff and parents.
5	<b>Business Model (Revenue Model)</b>	The solution can be delivered to educational institutions as a SaaS (Software as a Service) model through licensing or subscription plans. Premium features such as SMS notifications, analytics dashboards, or advanced reporting can generate additional revenue.
6	<b>Scalability of the Solution</b>	The platform can be easily expanded to include additional tables, institutions, or advanced functionalities. It supports integration with email systems, messaging services, and external databases for multi-branch or large-scale deployment.