











I'm a hardworking and ambitious Junior Front-End Developer from Georgia, with 6 months of React and 1 year of JavaScript experience, passionate about creating interactive and user-friendly web applications. I am eager to learn and grow both as an individual and as a team player. I have obtained Web Development and React certifications from the Skillwill Academy, with a solid understanding of modern web development principles and best practices. Additionally, I have hands-on DevOps experience, working with Docker, Linux, and Kubernetes, enhancing my ability to build and deploy applications efficiently in dynamic environments.

## **EDUCATION**

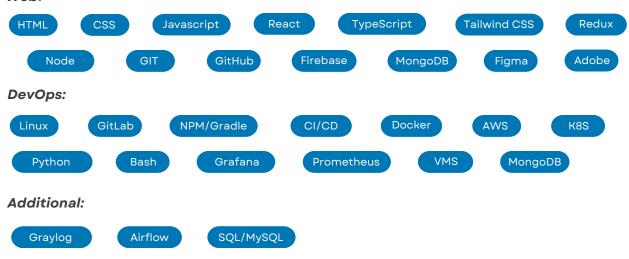
Bachelor of Information Technologies | Business and Technology University | since 2021

#### **TRAININGS**

Web Development, React | Skillwill Academy | Mar 2023 · May 2023

### **AREAS OF EXPERTISE**





### LANGUAGES

Georgian English Russian Bilingual proficiency
Full Professional proficiency
Elementproficiency

# INTERPERSONAL SKILLS

- Analytical thinking
- Communication skills
- Teamwork
- Adaptability

## **PROFESSIONAL EXPERIENCE**

Oct, 2022- Nov, 2022

## **Senior Service Monitoring Specialist**

Crocobet- Tbilisi, Georgia

I actively monitor system performance using Zabbix, Grafana, and Graylog to detect anomalies and ensure smooth operations. I manage Python scripts with Airflow and collaborate with teams to troubleshoot issues, resolve defects, and implement updates. I also test new products, promotions, and updates thoroughly. My technical expertise includes Docker, Linux environments, and operational oversight, supporting a seamless user experience.

May, 2022 - Oct, 2022

## **Service Monitoring Specialist**

Crocobet- Tbilisi, Georgia

Monitoring and maintaining website functionality, identifying and resolving issues via Jira, and coordinating with external providers. Communicating with teams to address defects, updates, and improvements. Overseeing automated scripts, troubleshooting with developers, and testing new products, promotions, and updates. Collaborating with QA to ensure performance, documenting bugs, and promptly reporting incidents for resolution.

Oct, 2022- Nov, 2022

**KYC AGENT** <u> Upgaming - Tbilisi, Georgia</u>

Ensure compliance with regulatory requirements by verifying the identity of customers and assessing the risk associated with their accounts. Review customer documentation to validate their authenticity and accuracy.

May, 2022 - Oct, 2022

## **CUSTOMER SERVICE SPECIALIST**

<u> Upgaming - Tbilisi, Georgia</u>

Provide exceptional service to customers by addressing their inquiries, resolving issues, and ensuring their overall satisfaction. Effectively communicate

with customers through various channels such as email, and chat, demonstrating strong interpersonal and problem-solving skills.