| **File name** | **Stream used** | **Content of the file** | **Appendable?** |
| --- | --- | --- | --- |
| CustomerData.bin | Object Stream | Customer Details | No |
| CustomerPDData.bin | Object Stream | Customer Policy Details | No |
| myinfo.dat | Object Stream | Staff Profile Details | No |
| contactInformation.dat | Object Stream | Customer Care Coverage Details | No |
| password.dat | Object Stream | Customer Care Password | No |
| staffpassword.dat | Object Stream | Staff Password | No |