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# SAISHIVANI DEETI

shivandeeti98@gmail.com | +919951404259 | <https://www.linkedin.com/in/saishivanideeti/> | Hyderabad, Telangana

## PROFESSIONAL SUMMARY:

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Results-driven IT professional with over 4 years of experience in on-prem infrastructure specializing in virtualization (Windows, Linux, VMware, Hyper-V) and foundational cloud skills in (AWS, Azure). Collaborated effectively with cross-functional teams, demonstrating strong communication and teamwork to streamline infrastructure upgrades and improve system efficiency.

## PROFESSIONAL EXPERIENCE:

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### LTIMindtree (Client: Microsoft) – Consultant – System Management

Mar 2022 – Present

- Managed and maintained on premises servers, storage and network ensuring 99.9% uptime.
- Managing Backup Infrastructure, ensuring data integrity and availability of machines through backup and restore.
- Handled incidents and service request tickets ensuring timely resolution and adherence to SLAs.
- Working on VCenter and providing support for the hosted machines ensuring high availability without any downtime.
- Managing Windows and Linux based **REDBOX VMs** as part of the critical production environments.

### Wipro Technologies – Associate – Infrastructure Support

Jan 2021 – Jan 2022

Provided L1 support for Windows environments, including server monitoring and patching.

## TECHNICAL SKILLS:

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- **Platform & OS:** Windows 10&11, Windows Server (2016-2025) and Linux (Ubuntu), WSUS (Patch management)
- **Virtualization:** Hyper-V and VMware vSphere ESXI
- **Scripting & Tools:** Proficient in PowerShell, Bash Scripting, Power Bi and Power Automate
- **Cloud Services:** AWS (EC2, S3, VPC, Subnetting, Route Tables IAM, Cloud Watch), Azure (Storage, VMs, Resource groups)

## PROJECTS:

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### AWS VPC Peering

- Designed and implemented a VPC peering connection between two AWS VPCs to enable secure and efficient communication between resources and configured route tables and SGs maintaining secure policies.

### AWS S3 Bucket Creation

- Hosted a Static Website on S3, demonstrating an understanding of S3 website hosting features and configurations.

## EDUCATION:

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- B. Tech ECE | Guru Nanak Institutions Technical Campus - Hyderabad

(CGPA:8.21/10) 2016-2020

## ACHIEVEMENTS:

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- Received **SPOT ON AWARD** and **iWin Epic Squad Award(Q4FY25)** for the team in consolidating the usage of VMware licenses as part of shifting from processor based to core-based subscription and I'm one of the contributor.