SAISHIVANI DEETI

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PROFESSIONAL SUMMARY:

Results-driven IT professional with over 4.2 years of experience in on-prem infrastructure specializing in virtualization (Windows, Linux, VMware, Hyper-V) and foundational cloud skills in (AWS, Azure). Collaborated effectively with cross-functional teams, demonstrating strong communication and teamwork to streamline infrastructure upgrades and improve system efficiency.

PROFESSIONAL EXPERIENCE:

LTIMindtree (Client: Microsoft) – *Consultant – System Management*   **Mar 2022 – Present**

- Managed and maintained on premises servers, storage and network ensuring 99.9% uptime.
- Managing Backup Infrastructure, ensuring data integrity and availability of machines through backup and restore.
- Handled incidents and service request tickets ensuring timely resolution and adherence to SLAs.
- Working on VCenter and providing support for the hosted machines ensuring high availability without any downtime.
- Managing Windows and Linux based **REDBOX VMs** as part of the critical production environments.
- Utilized IDRAC(OME) and KVM for efficient server management

Wipro Technologies – *Associate – Infrastructure Support*   **Jan 2021 – Jan 2022**

Provided L1 support for Windows environments, including server monitoring and patching.

TECHNICAL SKILLS:

- ➢ **Platform & OS:** Windows 10&11, Windows Server, Linux (Ubuntu) and WSUS (Patch management)
- ➢ **Virtualization:** Hyper-V and VMware vSphere ESXI
- ➢ **Scripting & Tools:** Proficient in PowerShell, Bash Scripting, Power Bi, Power Automate, Git and GitHub
- ➢ **Cloud Services:** AWS (EC2, S3, VPC, Route Tables IAM, Cloud Watch) and hands on AWS CLI

PROJECTS:

AWS VPC Peering

- ➢ Designed and implemented a VPC peering connection between two AWS VPCs to enable secure and efficient communication between resources and configured route tables and SGs maintaining secure policies.

EDUCATION:

- ➢ B. Tech ECE | Guru Nanak Institutions Technical Campus - Hyderabad   **(CGPA:8.21/10) 2016-2020**

CERTIFICATIONS & ACHIEVEMENTS:

- ➢ AWS Cloud Practitioner Essentials
- ➢ Received "**SPOT ON AWARD**" and got appreciated by the client stakeholders for my exceptional performance.