

OZ Favor - Your Signature Scent, Your Identity

1. Name & Introduction

Company Name: OZ Favor

Introduction: OZ Favor specializes in creating customized perfumes tailored to individual preferences. We believe that scent is deeply personal, and our mission is to help customers craft a fragrance that truly represents them.

Slogan: Your Signature Scent, Your Identity

2. Values, Mission & Culture

- **Mission:** To empower individuals to express their identity through a unique, personalized fragrance experience.
- **Values:** Creativity, Individuality, Quality, Sustainability.
- **Culture:** We celebrate diversity and craftsmanship, ensuring that every customer receives a truly personalized experience.

3. Brand Story

At OZ Favor, we believe that a scent is more than just a fragrance—it's a reflection of your personality, emotions, and memories. Founded on the idea that everyone deserves a signature scent, we combine cutting-edge fragrance technology with artisanal expertise to create perfumes that are uniquely yours. Our bespoke service ensures that every bottle tells your story.

4. Product Offerings

- **Customized Perfumes:** Crafted based on your scent preferences.
- **Perfume Creation Kits:** DIY kits to explore fragrance mixing.
- **Limited-Edition Scents:** Exclusive blends for seasonal collections.
- **Gift Sets:** Personalized fragrance packages for special occasions.

5. Contact Information

- **Website:** www.ozfavor.com
- **Email:** support@ozfavor.com
- **Phone:** +1-234-567-8901
- **Social Media:** Instagram | Facebook | Twitter
 - **Instagram:** [@ozfavor_perfume](https://www.instagram.com/ozfavor_perfume)
 - **Facebook:** facebook.com/OZFavorFragrances

- **Twitter (X):** [@OZFavorScent](#)

6. Headcount & Department Structure

- **Total Employees:** 50
- **Departments:**
 - R&D (Scent Development)
 - Customer Experience & Consultation
 - Manufacturing & Quality Control
 - Marketing & Branding
 - Logistics & Supply Chain

7. Frequently Asked Questions (FAQ)

Q: How do I customize my own perfume?

A: You can customize your fragrance by choosing your preferred scent notes on our website or visiting our stores.

Q: Where can I buy OZ Favor perfumes?

A: You can purchase them from our official website, select department stores, and exclusive retail partners.

Q: Is the product safe for sensitive skin?

A: Yes, all our perfumes are dermatologically tested and free from harmful chemicals like parabens and phthalates.

Q: What are the delivery options?

A: We offer standard, express, and international shipping. Delivery times vary by location.

Q: How long does it take to receive my custom perfume?

A: It takes 7-14 business days for customized orders to be crafted and delivered.

Q: Can I return or exchange my perfume?

A: Due to the personalized nature of our perfumes, we do not accept returns. However, if there is an issue with your order, please contact our support team.

Q: How should I store my perfume?

A: Keep it in a cool, dry place away from direct sunlight to preserve its quality.