

# Christopher Goodfellow - Junior Full Stack Software Developer

HTML, JavaScript, Python

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Portfolio: <https://tawnygoody.github.io/Portfolio-Goodfellow/>

GitHub: <https://github.com/Tawnygoody>

LinkedIn: <https://www.linkedin.com/in/christopher-goodfellow-3aba641bb>

## Professional Profile

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I am a Junior Full Stack Software Developer with particularly strong front-end development skills. A passion for coding had led me to undertake Code Institute's Diploma in Software Development. With nearly three of professional experience in the finance sector; I have demonstrable expertise in working efficiently to solve problems and hit targets. Combined with nearly five years in hospitality delivering exceptional customer experience, I look forward to embarking on a new challenge within Software Development.

## Technical Skills

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• CSS • HTML • JavaScript • Python • Materialize CSS • Bootstrap • jQuery • Flask • Django • MongoDB  
• Version Control (GIT) • GitHub

## Transferable Skills

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- Strong numerical and analytical skills.
- Pragmatic approach to problem solving.
- Proven ability to manage workload to meet deadlines and hit targets.
- Resilience to persevere with tasks until completion.
- Open to learning to gain new knowledge and learn new ways of doing things.
- Quality orientated by checking work for errors to ensure accuracy.

## Education

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**CODE INSTITUTE** December 2020 – Present

**Diploma in Software Development – Accredited by the University of Napier, Edinburgh**

Upon the completion of this course, I will have delivered four progressively technical websites using newly learnt techniques and skills.

**Milestone 1:** User-Centric Front-end Development – Grade: Distinction

**Tartan Taps:** • HTML • CSS • Bootstrap

**GitHub:** <https://github.com/Tawnygoody/MS1-tartan-taps>

**Milestone 2:** Interactive Front-end Development – Grade: Distinction

**World of Rugby:** • HTML • CSS • Bootstrap • JavaScript • jQuery

**GitHub:** <https://github.com/Tawnygoody/MS2-World-of-Rugby>

**Milestone 3:** Backend Development – In Progress

**Fastara:** • HTML • CSS • Materialize CSS • JavaScript • jQuery • Python • Flask • MongoDB

**GitHub:** <https://github.com/Tawnygoody/Fastara>

**Milestone 4:** Full Stack Frameworks with Django – Yet to submit

**UNIVERSITY OF DUNDEE** September 2009 – June 2013

**Bsc Hons Innovative Product Design (2.2)**

- Presented with a problem statement and using best practice along with personal judgement to identify the appropriate response
- Experience and develop skills in and out of the workshop, gain knowledge and understanding of many areas of design, including manufacturing and computer-aided design.

- Work as part of a team to create an environment whereby everybody could voice their views and thoughts.

## Employment History

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**VIRGIN MONEY** January 2020 – February 2021

### Data Gatherer

#### Key Achievements:

- Nominated as “Star of the Month” on three occasions whilst working as a Data Gatherer.
- Maintained a quality score of over 95% for the duration of my time with Virgin Money.
- As a result of quality and production, I was given a contract extension until the “PPI Project” came to an end.

#### Responsibilities:

- Start to end processes are carried out on the in-house database systems to collate a meaningful report of data covering a full record of a customer’s accounts and product held with the Bank.
- Review and comply with up-to-date releases, processes and current GDPR legislations in place.
- Cross referencing and cataloguing data from various 3<sup>rd</sup> party sources into a standardised format, allowing investigation handlers to make informed decisions, on all customer products.
- Identifying vulnerable customers within various databases, in order to prioritise workload.
- Ensuring personal performance quality stays above 90%, whilst meeting productivity targets.

**CLYDESDALE & YORKSHIRE BANKING GROUP** July 2018 – January 2020

### Claims Handler

#### Responsibilities:

- Processing customer data provided by a client, or Claims Management Company (CMC), into a suitable format to provide information relating to Personal Protection Insurance (PPI).
- Cross reference data across a range of systems to highlight additional information relating to the client and confirm ownership of the accounts.
- Working with Robotic Process Automation to maximise efficiency and increase output.
- Request third-party information that has not been digitised to provide the customer with the most accurate outcome.
- Consulting with CYBG call centres to aid in providing information relating to a client’s request.
- Following process guides & maps ensuring personal performance quality stays above 90% whilst also meeting team targets.
- Working with the Process Specialist Team to highlight and update any errors in procedures.

**DOUBLETREE BY HILTON DUNDEE** March 2014 – June 2018

### Night Manager

#### Responsibilities:

- Performing nightly audit cross-checking and analysing all transactions across multiple POS systems, ensuring a financial balance for the business day.
- Updating and implementing strict standard procedures to ensure each task is performed to a high standard consistently.
- Four weekly performance reviews for new team members, ensuring action plans of improvement are implemented.
- Participating in ongoing training workshops to improve management skills and understand training techniques.
- Working alongside other departments to ensure the guest experience is prioritised throughout their journey at the hotel.

**DOUBLETREE BY HILTON DUNDEE** December 2013 – March 2014

### Conference & Events Supervisor

## Personal Hobbies

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• Rugby • Running • Munro Bagging • Golf

**References are available upon request**

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