

Project Summary: Brazil Revenue & Delivery Performance Analysis

Overview:

This analysis examines order revenue and delivery performance across Brazilian states over a two-year period. The dataset includes total revenue, average delivery times, and monthly trends, offering insights into regional performance and operational efficiency.

Key Insights:

1. Revenue Growth Trend:

Revenue has shown consistent and healthy growth over time, particularly through late 2017 and early 2018. This trend indicates increased customer engagement and possibly successful business expansion or marketing efforts.

2. Regional Performance Leaders:

- **São Paulo** stands out dramatically, dominating in both total revenue and operational efficiency.
- **Rio de Janeiro** follows as a strong second in revenue contribution.
- These results likely reflect the population density, infrastructure, and economic activity in these urban hubs.

3. Delivery Performance:

- São Paulo not only leads in revenue but also maintains the **shortest average delivery times**, suggesting streamlined logistics and better infrastructure.
- Several other states exhibit **significantly higher average delivery times**, especially during year-end transitions, pointing to seasonal strain on operations or possible geographic and infrastructure challenges.

4. Seasonal Fluctuations:

- A spike in delivery days is observed around **December to February**, likely due to holiday season backlogs, higher order volume, or internal processing delays.
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Recommendations:

1. Investigate High Delivery States:

Conduct further regional analysis on states with high delivery times to determine root causes—e.g., poor road infrastructure, limited fulfillment centers, or carrier inefficiencies.

2. Emulate São Paulo's Best Practices:

São Paulo's performance in both revenue and logistics efficiency is notable. Document and adapt successful practices (e.g., warehouse locations, courier partnerships, fulfillment processes) to underperforming regions.

3. Plan for Seasonal Demand:

Since delays spike near the new year, consider:

- Pre-season scaling of logistics resources.
- Customer delivery time communication strategies.
- Automated delivery routing or regional backup fulfillment centers.