

Abdelrahman Mohamed

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A motivated individual with a foundational understanding of HTML, CSS, JavaScript, and React actively seeking to expand technical skills. Experienced in managing customer service and warehouse operations within an E-commerce App, with a strong ability to learn and apply new concepts effectively. Eager to contribute and develop further in a supportive and collaborative setting

Work Experience

Customer Service Executive

Nov 2022 - Oct 2024

Mazadat (e-commerce)

- MEA's first X2C online-offline auctioning G ecommerce marketplace
- Responsible for the Service Point and warehouse.
- Check emails from the CX Team regarding orders and customer satisfaction.
- Manage the pickup and delivery process for items sold on the Mazadat e-commerce platform.
- Help customers with inquiries about the company's policies, services, and procedures.
- Ensure that items posted on the platform follow the company's rules and legal requirements.
- Follow up with clients to ensure our products are delivered without any problems.
- Receive merchandise from vendors and store it in the warehouse, ensuring proper organization and inventory control
- Record all incoming and outgoing products accurately using Excel spreadsheets.
- Prepare products for sale on the e-commerce platform by packaging and labeling them according to company standards.
- Coordinate with the logistics team to schedule deliveries and pickups, ensuring timely and efficient order fulfillment.

Projects

Eat and Split Bill

Nov 2024

Expense Sharing App

a React app for tracking and splitting shared expenses with friends. Features include adding friends with profile images, managing balances, and updating expenses dynamically. Utilized conditional rendering and state management for a responsive and interactive user experience.

Tenzies Game

Aug 2024

Developed an interactive Tenzies game using React, Vite, JavaScript, HTML, CSS, NanoID, and React-Confetti that challenges users to roll ten dice until all show the same number. The game includes core functionalities like dice holding, state management, and a victory celebration using confetti.

Clipboard Landing Page

Aug 2024

This project is a responsive web application called Clipboard designed to help users manage and organize their copied text snippets. The app stores items copied to the clipboard in the cloud, enabling access across all devices, with specific tools for productivity and workflow enhancement.

Social Media Dashboard

Jul 2024

this is a Social Media Dashboard site that is a visually appealing, responsive dashboard that presents social media metrics in a clear, accessible format. It features a dark mode toggle for theme customization and displays essential statistics such as follower counts, likes, and engagement rates across platforms.

Tip Calculator

Jun 2024

a simple tool that helps users quickly calculate the tip amount and total bill per person. Users input the bill amount, select a tip percentage, and can specify the number of people splitting the bill. The calculator then provides an easy breakdown of the tip per person and total cost, making it perfect for group dining situations.

Volunteer Experience

sport committee member(student union)

Jul 2017 - Jul 2019

Higher technological institute

Core Skills

Html, Css, JavaScript, React, Problem solving, Communication skills, Version control, Responsive Design, Self-Learner, MS office, work individual and within teams, Attention to detail, Customer service

Education

Higher technological institute

May 2016 - May 2021

Bachelor of Business Administration Accounting

Languages

Arabic (*Native*), **English** (*Upper-Intermediate*), **German** (*Elementary*)

Certificates

Introduction to Front-end development

Aug 2022

Coursera

web development challenger track

Apr 2022

Udacity