ABDELRAHMAN MOHAMED

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Summary

A motivated individual with a foundational understanding of HTML, CSS, JavaScript, and React. actively seeking to expand technical skills. Have experience in managing customer service and warehouse operations in an E-commerce App. Eager to contribute and develop further in a supportive and collaborative setting

Skills

• Git

• HTML • CSS • JavaScript • React Js

• Customer Service • Self-Learner • work individual and within teams • Attention to detail

• Responsive Design

• Communication

• MS office

Professional Experience

Mazadat (e-commerce) Nov 2022 - Oct 2024

Customer Service Executive

- Managed Service Point and warehouse operations.
- Assisted customers with inquiries about company policies, and services.

• Problem Solving

- Ensured that posted items complied with the company rules.
- Approved platform posts, and escalated technical issues to the tech team.
- Recorded product movements accurately using Excel spreadsheets

Education

Higher technological institute May 2016 – May 2021

Bachelor of Business Administration

Projects

Eat and Split Bill *⊘* Nov 2024

Eat and split expenses with friends. Features include adding friends with profile images, managing balances, and updating expenses dynamically.

Tenzies Game ∂ Aug 2024

Tenzies game that challenges users to roll ten dice until all show the same number.

Tip Calculator Jun 2024

a simple tool that helps users quickly calculate the tip amount and total bill per person.

Volunteer Experience

sport committee member (Students union)

Higher technological institute

Jul 2017 - Jul 2019

Languages

Arabic — Fluent

English — Proficient

German — Basic

Certificates

- Introduction to Front-end development (Coursera) &
- ullet web development challenger track (Udacity) $\ensuremath{\mathscr{D}}$