Ironhack

ChatBot

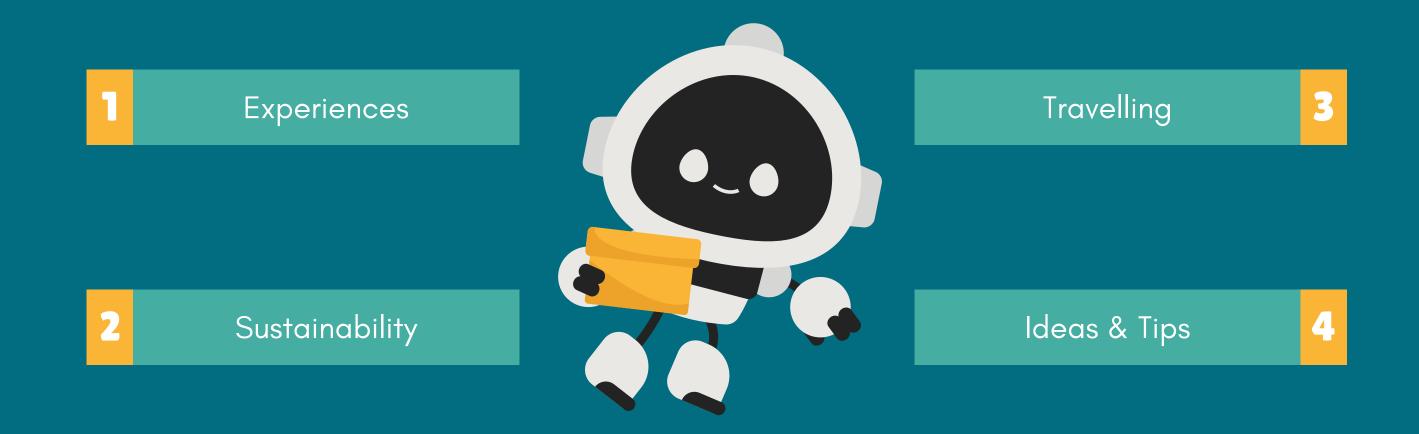
Experiências a Dois blog with a touch of A.I!

Taynã Appel
Data Science & Machine Learning 2025



What's the Blog about?

Visitors often ask, "Where to stay?" or "What to do?" in specific destinations.



Conceptual Architecture

User Input

Free-text message inside the chat

Detect destination using

DEST_MAP

("Funchal/Porto Moniz"

→ Madeira)

Retriever

Embeddings + Vector Store (Information retrieval side of RAG)

Stored per chunk: { text, url, title, lang, destination, embedding }.

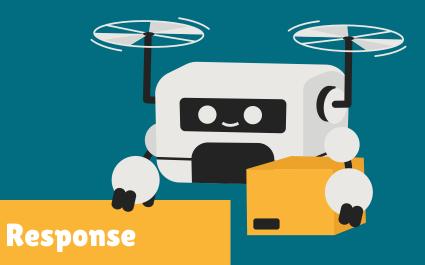
LLM Orchestration

System message (policy)

User content

Model Call
-Token budget control

Post-processing



The page renders: answer, citation links, and affiliate cards.



Data Preparation

The process using all blog articles and affiliate links:

- 1. Scraped blog posts.
- 2. Split content into chunks for embeddings.
- 3. Removed duplicates, normalized text.
- 4. Added affiliate metadata (destination, type, priority).



Embeddings & Vector Store

- Each blog paragraph ("chunk") is put into a vector, so that similar ideas land close together in vector space.
- At runtime, we convert the user's question into a query vector and search for the closest chunks.
 That's semantic search.

Why Chroma:

Open-source, simple API, on-disk persistence, perfect for local dev and quick deployment.

Zero external service needed (vs. managed DBs).

Plays nicely with Python notebooks + scripts.

LLM Integration

Model: gpt-4o-mini (OpenAl).

Prompt design:

- System: "You are a romantic travel assistant, use only the CONTEXT, cite sources."
- User: "Query + retrieved passages + affiliate blocks."

Output: fluent answer + references + affiliate call-to-actions.











Api Layer and Test



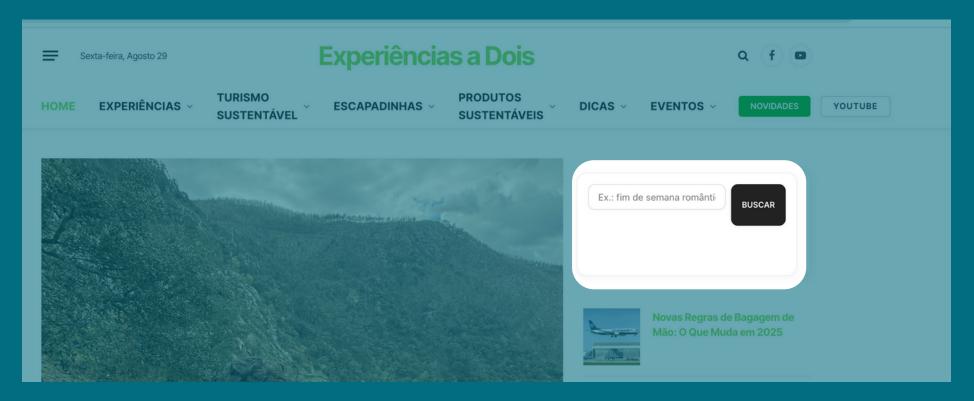
- Test using a portal through NGROK
- 2 Fix issues and minor mistakes
- 3 API trough FLASK
- 4 Deploy in AWS

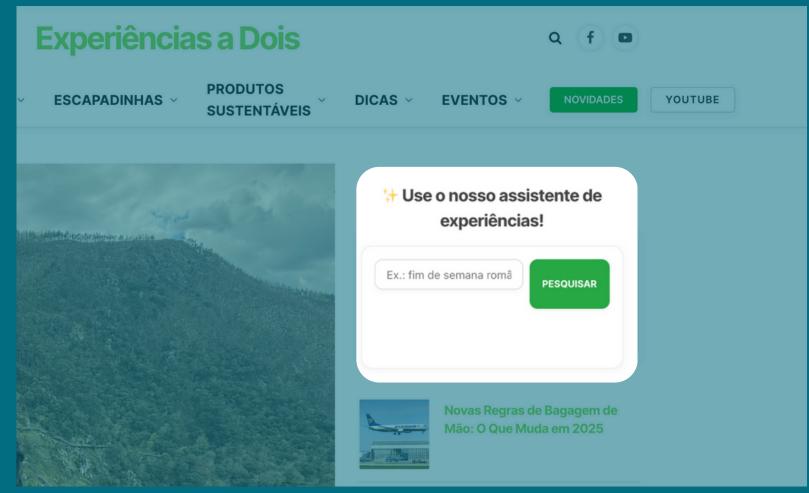
Benefit: Can integrate anywhere (website, WhatsApp, etc.) → Future improvements

Widget

Inside WordPress with an HTML code.

- Input box + "Search" button.
- Calls API (/chat/answer) with query.
- JS snippet + CSS for custom styling.





DEMO

Let's Test

Sorry for the non-Portuguese speakers!

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