

First Last

SQL Database Administrator

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SQL database administrator with 8+ years of experience designing, implementing, and maintaining complex database systems to ensure optimal performance of critical business data. Key achievement: championed recovery plans and procedures that improved the ability to recover data in the event of a disaster within 24 hours.

RELEVANT WORK EXPERIENCE

Resume Worded, New York, NY

2015 – Present

SQL Database Administrator

- Monitored database performance and optimized queries, which led to a 52% reduction in average query response time within 11 weeks of implementation.
- Ensured high availability of databases by executing database mirroring, reducing unexpected downtime by 66%.
- Spearheaded role-based access control and encryption security measures that recorded zero data breaches from 2015 to 2022.
- Responded to 1400+ support tickets and resolved database-related technical issues, boosting customer satisfaction rating to 4 stars.

Growthsi, San Francisco, CA

2013 – 2015

Data Scientist

- Performed statistical analysis and built predictive models using machine learning algorithms that enhanced the prediction of customer churn with a 77% accuracy.
- Deployed a recommendation engine using collaborative filtering algorithms that boosted client engagement by 31% YoY.
- Created data visualizations and dashboards to observe key performance indicators (KPIs) and track business metrics; reduced time to resolve issues by 24 hours.
- Developed natural language processing (NLP) algorithms to analyze the feedback of 7300+ customers, which helped raise customer satisfaction ratings by 15%.

Resume Worded Exciting Company, San Francisco, CA

2011 – 2013

Software Engineer

- Designed a new microservice architecture that reduced response times by 45 minutes and improved system scalability by 88%.
- Conceived and built 20+ new mobile apps using React Native that increased user engagement by 91% in the first month.
- Initiated innovative caching strategies and database optimization techniques that relieved server response times by 83%.

EDUCATION

Resume Worded University, New York, NY

2011

Associate of Science — Information Technology

SKILLS

Technical Skills: Data Manipulation (Advanced), Querying (Experienced), Database Design, Performance Tuning
Languages: English (Native), German (Fluent), French (Conversational)