Taylor Perkins-Buchanan

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Objective

Software developer looking for an opportunity to use my root cause analyst skill set.

Work Experience

Library Technology Help Desk Intern   Nov 2019-Mar 2020

Oakland University, Kresge Library, Rochester, MI

- Utilize advanced knowledge of both computer software and hardware to assist students, faculty, and guests.
- Reconcile technology concerns of library patrons by obtaining relevant information, communicating with patrons, and providing resources.
- Creating and deploying disk images for public and staff computers.

Little Caesar Enterprise Desktop Engineer I   May 2020- June 2021

2511 Woodward Ave, Detroit, MI

- Helped users resolve networking issues revolving either wireless connectivity or VPN access.
- Remoted into user's machines to help resolve software or computer configuration issues using connectwise.
- Assisted users in password restoration and account recovery.

Ford Cyber Security Software Engineer

1 American Rd, Dearborn, MI   July 2021-Present

- In charge of monitoring event logs that come through QRadar and report any suspicious activity using WinCollect.
- Assist in automating log scripts using python and power shell.

Technical Skills

Programming Languages: Java, C#, Python, HTML/CSS

Tools: Visual Studio Code, Git, GitHub, PuTTY, Bash, ConnectWise

Software Applications: Office 365, Adobe Photoshop, Adobe Premiere

Projects/Activities

Phraser 2

- Created an application using python that allows a user to translate any sentence/phrase into different languages using Google's translator api   **Link**

Education

Bachelor of Science in Information Technology   Dec 2020

Oakland University, Rochester, MI