**Taylor Perkins-Buchanan**

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**Objective**

Software developer looking for an opportunity to use my root cause analyst skill set.

**Work Experience**

Library Technology Help Desk Intern Nov 2019-Mar 2020

Oakland University, Kresge Library, Rochester, MI

* Utilize advanced knowledge of both computer software and hardware to assist students, faculty, and guests.
* Reconcile technology concerns of library patrons by obtaining relevant information, communicating with patrons, and providing resources.
* Creating and deploying disk images for public and staff computers.

Little Caesar Enterprise Desktop Engineer I May 2020- June 2021

2511 Woodward Ave, Detroit, MI

* Helped users resolve networking issues revolving either wireless connectivity or VPN access.
* Remoted into user’s machines to help resolve software or computer configuration issues using connectwise.
* Assisted users in password restoration and account recovery.

Ford Cyber Security Software Engineer

1 American Rd, Dearborn, MI July 2021-Present

* In charge of monitoring event logs that come through QRadar and report any suspicious activity using WinCollect.
* Assist in automating log scripts using python and power shell.

**Technical Skills**

**Programming Languages:** Java, C#, Python, HTML/CSS

**Tools:** Visual Studio Code, Git, GitHub, PuTTY, Bash, ConnectWise

**Software Applications:** Office 365, Adobe Photoshop, Adobe Premiere

**Projects/Activities**

**Phraser 2**

* Created an application using python that allows a user to translate any sentence/phrase into different languages using Google’s translator api[**Link**](https://github.com/TaylorPB/Phraser2)

**Education**

Bachelor of Science in Information Technology Dec 2020

Oakland University, Rochester, MI