

Taylor Belk

Full-Stack Web Developer

Full-Stack web developer proficient in HTML5, CSS and JavaScript. Passionate about learning new frameworks, languages and libraries. Highly adaptable and teachable with excellent time management skills.

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🌐 taylorbelk1.github.io

🐙 github.com/TaylorBelk1

WORK EXPERIENCE

Client Support Associate

American National Insurance Co.

11/2017 – Present

Achievements/Tasks

- Troubleshoot/diagnose client software and hardware issues
- Properly document, update and manage user tickets
- Collaborate with other support teams as well as developers to troubleshoot higher level issues
- Participate in weekly meetings with Deliverable groups to discuss persistent issues and possible resolutions
- Maintain positive customer service ratings, build and maintain relationships with users in order to more effectively resolve issues
- Create/Update documentation pertaining to troubleshooting techniques, PC setups, and software installations

Contact: Pete Tarka

Sales Associate

T-Mobile

10/2015 – 11/2017

Achievements/Tasks

- Assist users with sales transactions
- Provide excellent customer service
- Assist user in making informed purchasing decisions based on their needs and budget
- Maintain monthly sales goals and customer satisfaction ratings
- Provide tier 1 technical support on mobile devices and escalate to next tier when deemed necessary
- Maintain up to date knowledge on newest mobile technology on the market and competitor promotions

Contact: Jules Glapion

EDUCATION

Full-Stack Web Development

Lambda School

09/2018 – Present

AAS: Information Security

San Jacinto Community College

01/2015 – 06/2017

SKILLS

HTML5

JavaScript

CSS

LESS

REACT

NODE.js

Git Version Control

Github

SDLC

Yarn

NPM

Single-Page Applications

Linux

MAC OS

Windows

Microsoft Office Suite

CLI Navigation

PROJECTS

Portfolio

- <https://taylorbelkportfolio.herokuapp.com/>
- Created with React, reactstrap, JSX, HTML5, CSS, JavaScript

To-Do App in React.js

- <https://github.com/TaylorBelk1/React-Todo>
- Created using React.js, HTML, JSX and CSS

Instagram Feed Replication in React.js

- <https://github.com/TaylorBelk1/React-Insta-Clone>
- Created using React.js, JSX, HTML and CSS

React-Wars

- <https://github.com/TaylorBelk1/Sprint-Challenge-React-Wars>
- Created using React.js, JSX, HTML and CSS

S&J Construction

- <https://github.com/TaylorBelk1/User-Interface-Project-Week>
- Created using React.js, JSX, HTML and LESS
- Crafted from provided design files and MVP requirements

Lambda Times

- <https://github.com/TaylorBelk1/Sprint-Challenge-Applied-Javascript>
- Created with LESS, JavaScript and HTML