

# Taylor Belk

## Full-Stack Web Developer

Full-Stack web developer proficient in HTML5, CSS and JavaScript. Passionate about learning new frameworks, languages and libraries. Highly adaptable and teachable with excellent time management skills.

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🌐 taylorbelkportfolio.herokuapp.com/

🐙 github.com/TaylorBelk1

## WORK EXPERIENCE

### Client Support Associate

American National Insurance Co.

11/2017 – Present

#### Achievements/Tasks

- Troubleshoot/diagnose client software and hardware issues
- Properly document, update and manage user tickets
- Collaborate with other support teams as well as developers to troubleshoot higher level issues
- Participate in weekly meetings with Deliverable groups to discuss persistent issues and possible resolutions
- Maintain positive customer service ratings, build and maintain relationships with users in order to more effectively resolve issues
- Create/Update documentation pertaining to troubleshooting techniques, PC setups, and software installations

Contact: Pete Tarka

### IT Intern

APM

10/2017 – 03/2018

#### Achievements/Tasks

- Provide remote tier 1 technical support to clients working in the field
- Assist in new remote employee on-boarding processes which included acquisition, set up, and shipping of any phones, mobile hotspots, laptops, desktop printers etc.
- Maintain updated and accurate inventory documentation

### IT Intern

San Jacinto Community College

01/2017 – 06/2017

#### Achievements/Tasks

- Assist tier 2 technicians with escalations
- Conduct asset cycle counts monthly
- Assisted in installation of new engineering lab, which included 60 new PC's, monitors, and monitor mounts.

## EDUCATION

### Full-Stack Web Development

Lambda School

09/2018 – Present

### AAS: Information Security

San Jacinto Community College

01/2015 – 06/2017

## SKILLS

HTML5

JavaScript

CSS

LESS

REACT

NODE.js

Git Version Control

Github

SDLC

Yarn

NPM

Single-Page Applications

Linux

MAC OS

Windows

Microsoft Office Suite

CLI Navigation

## PROJECTS

### To-Do App in React.js

- <https://github.com/TaylorBelk1/React-Todo>
- Created using React.js, HTML, JSX and CSS

### Instagram Feed Replication in React.js

- <https://github.com/TaylorBelk1/React-Insta-Clone>
- Created using React.js, JSX, HTML and CSS

### React-Wars

- <https://github.com/TaylorBelk1/Sprint-Challenge-React-Wars>
- Created using React.js, JSX, HTML and CSS

### S&J Construction

- <https://github.com/TaylorBelk1/User-Interface-Project-Week>
- Created using React.js, JSX, HTML and LESS
- Crafted from provided design files and MVP requirements

### Lambda Times

- <https://github.com/TaylorBelk1/Sprint-Challenge-Applied-Javascript>
- Created with LESS, JavaScript and HTML