Taylor Courchaine

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Experience

Developer Customer Support - Bold Commerce

May 2018 – Present

- Resolved front-end code issues and bugs using JavaScript, jQuery, Liquid code, and CSS to ensure optimal functionality and user experience.
- Developed integrations utilizing JSON and Git to automate the code installation process, streamlining workflow efficiency.
- Utilized Atlassian's Jira and Confluence software as well as Zendesk for efficient ticket management, enhancing team communication and task tracking.
- Engaged in weekly mentoring sessions with back-end developers, fostering team growth and skill enhancement.

Club Operations - Southwood Country Club

Mar 2017 – Sept 2017

- Provided excellent customer service by assisting members with inquiries and equipment needs, ensuring their satisfaction and enhancing their overall experience.
- Coordinated and executed of club events and tournaments, overseeing logistical details to ensure seamless operations and enhance member enjoyment.

Education

Red River College

Aug 2017 – Dec 2017

- Diploma in Business Information Technology.
- Gained foundational knowledge in languages and database management system such as Ruby on Rails, Python, PHP, Java, C#, MySQL, SQLite.
- Exhibited excellent time management abilities by successfully managing a rigorous course load and part-time work.

Skills

- Languages: JavaScript/HTML/CSS, jQuery, Python, SQL, JSON
- Frameworks/Libraries: jQuery, React JS, Ruby on Rails
- Tools: Git/Github, Jira, Docker, Confluence