Taylor Carrick

TaylorLCarrick@gmail.com

3020 South Rutherford Blvd | Murfreesboro, TN 37130   **615.710.5754**

EDUCATION

Middle Tennessee State University Murfreesboro, TN (Fall 2019)
Bachelor of Science – Professional Computer Science   Minors – Mathematics and Foreign Language: Japanese

Selected Courses:	*Languages:*	*Applications:*
Algorithms and Data Structures	C++	GitHub
Assembly and Computer Organization	Java	GIMP
Compiler Design and Software Development	HTML/CSS/Javascript	GNU/Linux
Calculus III		Microsoft Office
Advanced Japanese III		Visual Studio

WORK EXPERIENCE

FedEx   **Lebanon, TN**
EMR Techinician   **01/2018 – 07/2018**
- Modify bios settings
- Raid Setup
- Install hardware
- iDRAC management
- Imaging
- Package and label computers including additional peripherals

Honeywell/Viacom   (NTT Data)   **Nashville, TN**
IT Helpdesk Technician   **01/2017 – 12/2017**
- Use the Remedy and ServiceNow's ticketing system and BT's VoIP system.
- Troubleshoot Honeywell employee technology issues, such as assisting in password resets related to Active Directory, LDAP, and SAP.
- Assisted in migration from Office 2007 to O365.
- Remotely mapped network drives to install software, and guided users to request new hardware, software licenses, and various permissions.
- Contacted users through skype, phone, and email to follow-up on their issue and give additional assistance as needed for backlogged issues.

RESEARCH EXPERIENCE

FirstStep Game Development Team   **05/2014 – 06/2014**
- Used Autodesk Maya to create a 3D environment

FirstStep Mobile Robotics Research Team   **05/2013 – 06/2013**
- Team oriented project that measured signal range, quality, and the interference caused by different materials encountered in a commercial building environment.

AWARDS / CERTIFICATIONS / ACTIVITIES

- Outstanding Freshman Award, For Outstanding Performance in Computer Science
- Microsoft Office Specialist 2016 Certification
- Member of ACM, Makers, and Computer Science Connections
- Actively learning Japanese and Mandarin Chinese