# Taylor Carrick
**Taylor Carrick**                                                  TaylorLCarrick@gmail.com
**3020 South Rutherford Blvd | Murfreesboro, TN 37130**                          **615.710.5754**

## EDUCATION

Middle Tennessee State University Murfreesboro, TN (Fall 2019)
Bachelor of Science – Professional Computer Science          Minors – Mathematics and Foreign Language: Japanese

| *Selected Courses:* | *Languages:* | *Applications:* |
| --- | --- | --- |
| Algorithms and Data Structures | C++ | GitHub |
| Assembly and Computer Organization | Java | GIMP |
| Compiler Design and Software Development | HTML5/CSS3 | GNU/Linux |
| Calculus III | Javascript | Microsoft Office |
| Advanced Japanese III | | Visual Studio |

## WORK EXPERIENCE

**FedEx**                                                                              **Lebanon, TN**
EMR Techinician                                                                   **01/2018 – 07/2018**
- Computer Modification: BIOS settings, RAID setup,  and SCCM image installation
- Computer Repair
- Hardware installation for servers, desktops, laptops, and tablets
- Package and label computers including additional peripherals

**Honeywell/Viacom        (NTT Data)**                                                **Nashville, TN**
IT Helpdesk Technician                                                            **01/2017 – 12/2017**
- Use the Remedy and ServiceNow's ticketing system and BT's VoIP system.
- Troubleshoot Honeywell employee technology issues, such as assisting in password resets related to Active Directory, LDAP, and SAP.
- Assisted in migration from Office 2007 to O365.
- Remotely mapped network drives to install software, and guided users to request new hardware, software licenses, and various permissions.
- Contacted users through skype, phone, and email to follow-up on their issue and give additional assistance as needed for backlogged issues.

## RESEARCH EXPERIENCE

**FirstStep Game Development Team**                                               **05/2014 – 06/2014**
- Used Autodesk Maya to create a 3D environment

**FirstStep Mobile Robotics Research Team**                                       **05/2013 – 06/2013**
- Team oriented project that measured signal range, quality, and interference caused by different materials encountered in a commercial building environment.

## AWARDS / CERTIFICATIONS / ACTIVITIES

- VandyHacks V Top 5 and Workshop Warrior
- Microsoft Technology Associate: HTML5 Application Development Fundamentals
- Microsoft Office Specialist 2016
- Outstanding Freshman Award, For Outstanding Performance in Computer Science
- Member of ACM, Makers, and Computer Science Connections