

TAYLOR HARTSFIELD

SENIOR SOLUTIONS ENGINEER



taylormhartsfield@gmail.com



LinkedIn | Github | Portfolio

With 15+ years of diverse professional experience in customer facing roles, leadership, and public speaking, my journey into software engineering ignited a passion for learning and creative problem-solving. As a skilled Solutions Engineer, I excel in bridging technical solutions with customer satisfaction. I bring a proven track record of highly satisfied customers and innovative solutions and am ready to contribute to a collaborative team that values ongoing technical innovation and supports continued personal growth.

PROFESSIONAL EXPERIENCE

Senior Solutions Engineer • Sandbox Banking

11/2022 - Present

- Significantly contributed to reduced implementation time of over 55% within my first year of employment.
- Leveraged the <u>Glyue Platform</u> to implement innovative software integrations using RESTful APIs, demonstrating adaptability and a deep understanding of contemporary integration technologies.
- Fostered enduring partnerships with clients and third party vendors by conducting comprehensive customer trainings and maintaining open communication channels with key stakeholders, leading to increased satisfaction and retention rates.
- Contributed significantly to the enhancement of product functionality and user experience by actively participating in the ongoing development of the Glyue codebase.
- Created comprehensive internal and client-facing documentation, ensuring clear and concise communication of technical details and processes to both team members and end-users.
- Executed the configuration of both SOAP and REST API integrations of clients' various third party vendors. Including but not limited to - DocuSign, Salesforce, Digital Onboarding, Encompass, Campaign Monitor, FCM, AppOne, Fiserv, COCC, FIS/IBS, Meridian Link and Encompass.
- Integrations were built for various use cases including secure loan booking, deposit account opening, customer creation and document management which required a commitment to data security and system integrity.

Software Developer • Freelance

2022 - Present

- Full-stack Development: Orchestrated the delivery of comprehensive web solutions, overseeing the entire development process from frontend design to backend implementation, ensuring seamless functionality and user experience.
- Responsive Application Development: Engineered responsive web applications tailored to clients' specific requirements, employing a diverse array of technologies and frameworks to deliver solutions that are both user-friendly and efficient in meeting business objectives.
- SQL, PostgreSQL: Spearheaded the design and implementation of robust relational databases, leveraging SQL and PostgreSQL, to facilitate efficient data management and retrieval, enhancing system performance and scalability.
- ReactJS, JavaScript, Python: Demonstrated proficiency in developing dynamic and interactive web applications, with a primary focus
 on ReactJS for crafting engaging user interfaces, supported by a strong foundation in JavaScript and Python for backend logic and
 data processing.
- Python Scripting: Leveraged Python scripting expertise to develop customized solutions for web scraping, API integration, and
 automation tasks, empowering clients with streamlined workflows and enhanced productivity.o Version Control and Deployment:
 Implemented best practices in version control using Git, ensuring collaborative and efficient development processes, and proficiently
 managed deployment strategies to seamlessly transition applications from development to production environments.

- 2022
- Engineered a full stack application, "PlayBuild Pro", from ideation to deployment utilizing a competitive tech stack comprising of SQL, Python, ReactJs, JavaScript, and UX design principles.
- · Recipient of the "Change Maker Scholarship" awarded to one student who show signs of great promise and advancement in the technical field.
- Demonstrated proficiency in implementing advanced data structures and computer science fundamentals such as runtime analysis, recursion, sorting algorithms, linked lists, graphs, and binary trees.
- Proficient in a diverse range of technologies and frameworks including Python, React, JavaScript, Flask, PostgreSQL, SQLAlchemy, HTML, Jinja, CSS, Bootstrap, AJAX, Git, GitHub, Agile, and AWS.

Retail and Restaurant Management • Various

2017 - 2022

Professional Actor and K-12 Theatre Educator • Various

2002 - 2022

DEMOS OF WORK

<u>Docusign Integration Demo</u> • Sandbox Banking

PlayBuild Pro Fullstack Application Demo • Hackbright Academy

Catch-A-Crunk Falling Object Game Demo • Hackbright Academy

EDUCATION

Accelerated Software Engineer Program

Hackbright Academy • 2022

Bachelor of Fine Arts

California State University, Fullerton • 2012 - 2016

TECHNICAL SKILLS

- Python
 - JavaScript
- APIs (REST and SOAP)

- ReactIs
- HTML
- Salesforce Integration
- Django
- CSS

• Git

- AWS
- PostgreSQL Bootstrap

• SQLFlask

- Git
- Github