Taylor-Rae Loatman

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LinkedIn • GitHub • Atlanta, Ga

Software Engineer

Tech-savvy and solution-oriented professional with hands-on experience in managing software development life cycle from designing, developing, testing, deploying to optimizing cutting edge software solutions. Proven ability to coach, train, and supervise team members in agile environment to enhance productivity. Stellar record in development of highly reliable and available software systems as well as web applications. Instrumental in software engineering and programming as well as developing and implementing multiple applications and modules. Technically proficient in SQL, API, HTML, CSS, and Python. Articulate communicator possessing excellent interpersonal, planning, problem-solving, multitasking, time management, communication, pressure handling, and organizational skills.

Areas of Expertise

- Software Development
- System Administration
- Training & Coaching
- System Integration
- Project Management
- Equipment Maintenance
- User Training & Support
- Technical Troubleshooting
- Cross-functional Collaboration

Career Experience

Krown Me Empire LLC., Atlanta   **2021 – Present**
IT Support

Ensure compliance with company policies, while devising and deploying security strategies as well as managing computer and mobile devices. Develop training programs and manage on-boarding operations, while working closely with HR department. Bestow assistance to non-technical users by converting complex technical issues into understandable language.

- Supervised and trained 10 team members to improve operational efficiency.
- Reduced staff turnover by 50% by delivering top-notch employee onboarding method.
- Identified and analyzed network errors and resolved technical issues to ensure flaw less workflow.
- Boosted sales up to $20,000 per month by initiating and establishing entire system for first three store fronts.

Bamigi & Associates LLC., Atlanta   **2020 – Present**
Web Manager

Manage blending arrangement, style, and aesthetic elements to Illustrate page design concepts. Deliver effective assistance to key clients regarding website marketing and search engine optimization. Leverage professional expertise, while performing multiple duties with keen focus on optimizing performance. Support end-user training by executing website maintenance, content management, updates, and security resource tutorials.

- Increased web sales by 40% by implementing effective SEO practices.
- Enhanced reach on website by 70% by introducing email and text marketing automation system.
- Utilized WordPress, Wix, Weebly, and multiple editing software to perform front-end website development.
- Supervised internet projects and performed forecasting for projects, such as scheduling, statistics generation, and security.

Education

Biology Coursework
Valdosta State University, Valdosta, GA

Courses

Crash Course on Python, Coursera Google

Using Python to Interact with the Operating System, Coursera Google

Introduction to Git and GitHub, Coursera Google