Hi █████,

I realize you might be busy with CFE today so no rush on a response, I can make the changes discussed here whenever you have the time to get back to me. I figured I would just email you so as not to bog everyone down with emails. Thanks for getting me some feedback and please tell the others thank you too, I really appreciate it!

I wanted to note a couple of things and ask a couple of questions. Overall I was able to make most of the changes suggested by you, Neil, and Tayla. Anything I didn't change I have listed below.

1. *How do you continue app once you've saved it?*
    a. I am unsure what you mean by "Saved it" --- do you mean the link that you get when you say "continue later"
2. *Same thing with Contractor screen. "Are you requesting reimbursement for a contractor, consultant or vendor. Yes/No" If no, skip ahead to next section. If yes, then they have to upload a file*
    a. I can absolutely add this question in but I wanted to check first with you because I believe this is covered by the "What are you seeking reimbursement for" question where there are checkboxes – the contract document questions should only pop up when you check off that box – I have fixed this so that it is the case
    b. If you still want me to add the second question please let me know and I am happy to do so
3. *Would it be possible to add a progress bar so customers know how much of the application is left?*
    a. I am going to check on this but I am unsure if the app software supports this feature – my apologies
4. *There were a few parts that mentioned "can be found here" and there were no links (see attached pictures)*
    a. I would like to add a link to the Situation manual if possible because it is referenced in the summary section – do you by any chance have a link to the situation manual or the situation manual itself?
5. *No email was ever sent to the T&E inbox*
    a. I have not hooked up the T&E email yet just because I didn't want you to be inundated with test emails (mostly from me testing the product lol) once we have reached the final stages I will work with you to hook up the email

Other than this, I think have been able to fix all of the other suggestions.

Thanks again for all of your help!

Taylor,

I will answer below to you questions in red.

1. *How do you continue app once you've saved it?*
   a. I am unsure what you mean by "Saved it" --- do you mean the link that you get when you say "continue later"
      Yes How do you pick up once you hit continue later?

2. *Same thing with Contractor screen. "Are you requesting reimbursement for a contractor, consultant or vendor. Yes/No" If no, skip ahead to next section. If yes, then they have to upload a file*
   a. I can absolutely add this question in but I wanted to check first with you because I believe this is covered by the "What are you seeking reimbursement for" question where there are checkboxes – the contract document questions should only pop up when you check off that box – I have fixed this so that it is the case
   b. If you still want me to add the second question please let me know and I am happy to do so
      When I went through I was forced to put upload a file to continue. I cannot simulate it again.

3. *Would it be possible to add a progress bar so customers know how much of the application is left?*
   a. I am going to check on this but I am unsure if the app software supports this feature – my apologies
      OK

4. *There were a few parts that mentioned "can be found here" and there were no links (see attached pictures)*
   a. I would like to add a link to the Situation manual if possible because it is referenced in the summary section – do you by any chance have a link to the situation manual or the situation manual itself?
      We do not currently have a link to a Sitman but have a link to the FEMA HSEEP Template where they can download a .Zip with examples. https://preptoolkit.fema.gov/web/hseep-resources. I will hopefully down the road have more examples for the end user.

5. *No email was ever sent to the T&E inbox*
   a. I have not hooked up the T&E email yet just because I didn't want you to be inundated with test emails (mostly from me testing the product lol) once we have reached the final stages I will work with you to hook up the email
      OK