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|-----------|---------------|-------------------|-----------------|
| Member ID | Generated | Use case | Primary channel |
| 847291 | February 2026 | Post-ED follow-up | Phone |

Motivational posture

Guidance-Receptive

Responds reliably when outreach is clear, structured, and framed as supportive guidance.

Confidence

0.82 (High)

Derived from consistent patterns across 18 interaction events.

Key behavioral signals

| Signal | Observed pattern | Interpretation |
|--------------------------|-----------------------------|------------------------------|
| Response latency | Responds within 24–48 hours | Receptive to direct outreach |
| Channel preference | Phone > SMS > Email | Prefers human interaction |
| Appointment adherence | Completed 5 of 6 | Reliable follow-through |
| Member-initiated contact | Low | Does not self-initiate |

Recommended outreach strategy

| Channel | Timing | Framing |
|---------|------------------|--|
| Phone | Weekday mornings | Clear, supportive, structured guidance |

Expected impact

Higher response probability and improved follow-through when outreach approach aligns with inferred engagement structure. Use as decision support. This output does not automate care decisions.