

Member ID
847291

Generated
February 2026

Use case
Post-ED follow-up

Primary channel
Phone

Motivational posture **Guidance-Receptive**

Responds reliably when outreach is clear, structured, and framed as supportive guidance.

Confidence **0.82 (High)**

Derived from consistent patterns across 18 interaction events.

Key behavioral signals

Signal	Observed pattern	Interpretation
Response latency	Responds within 24–48 hours	Receptive to direct outreach
Channel preference	Phone > SMS > Email	Prefers human interaction
Appointment adherence	Completed 5 of 6	Reliable follow-through
Member-initiated contact	Low	Does not self-initiate

Recommended outreach strategy

Channel	Timing	Framing
Phone	Weekday mornings	Clear, supportive, structured guidance

Expected impact

Higher response probability and improved follow-through when outreach approach aligns with inferred engagement structure. Use as decision support. This output does not automate care decisions.