Rana Waleed Manzoor

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ABOUT ME

Full-Stack Developer with 8+ years of experience, including over 4 years working with UK-based companies, delivering secure, high-performance web applications using .NET, .NET Core, Web API, Blazor, Angular, and SQL. I've led development teams of up to 10 and successfully delivered projects exceeding £400K. Notable achievements include a 90% boost in query performance through OpenSearch integration and building scalable, secure payment systems with Duende/Identity Server. Skilled in C#, TypeScript, JavaScript, Azure DevOps, Git, and Agile methodologies. I thrive in fast-paced, collaborative environments and bring a strong focus on reliability, scalability, and clean architecture.

Let's collaborate to create remarkable digital experiences.

SKILLS

.NET CORE | .NET | ASP.NET Framework | Angular | EF Core | Entity Framework | RESTful | Microservices | MVC | OpenSearch | Elasticsearch | xUnit | NLog | Log4net | gRPC | Blazor | C# | GraphQL API | TypeScript | JavaScript | jQuery | HTML5 | CSS | Bootstrap | Dapper | MS SQL Server | MySQL | PostgreSQL | Azure DevOps | Google Cloud Platform (GCP) | Git | Docker | TFS | Jira Board | Agile Software Development | Waterfall

WORK EXPERIENCE

ThreeRocks Ltd

City: Thame | **Country:** United Kingdom

[02/2023 – 04/2025]   ### Senior Software Engineer

- Integrated complex third-party providers such as Trifft and Zonal systems into existing Order and Pay platforms for one of the top 3 restaurant chains in the UK, serving over 1,000 locations.

- Spearheaded the implementation of Identity Server 4, fortifying API security and ensuring protection of sensitive data across 3 internal services.

- Integrated Spire API using GraphQL, reducing data retrieval time by 60% and enabling real-time tracking of more than 500 vessels, significantly enhancing project capabilities.

- Implemented Azure webhooks for synchronization of Azure Active Directory (AD) users, resulting in a 45% improvement in user data accuracy and a 20% reduction in user-related support issues.

- Incorporated Braintree payment gateway to support card payments, Google Pay, and Apple Pay, processing transactions for 20,000 monthly users.

- Provided technical support and enhancements for 8 enterprise-scale projects, contributing to consistent uptime above 99.9%.

Seamcor Ltd.

City: Worcester | **Country:** United Kingdom

[08/2020 – 09/2023]   ### Senior Software Engineer

- Engineered the project from scratch, migrating over 500,000 records from legacy software to the new platform.

- Developed Capture, Process, and Comply modules, increasing productivity by 50% and reducing manual effort by 60%.

- Implemented QC, auditing, maintenance, and safety features, enhancing compliance adherence by 35%.

- Integrated OpenSearch, boosting search speed by 90% and reducing response time from 5s to 0.5s.

- Built the web application with Angular 15 and .NET Core API, reducing load times by 80%.

- Deployed applications using Azure DevOps and manual techniques, reducing deployment time by 75%.

MTBC - CareCloud

City: Rawalpindi | **Country:** Pakistan

[06/2019 – 08/2020]   ### Lead Operations talk EHR (Tech Lead)

- Spearheaded the upgrade of the talk EHR project from Angular 6 to Angular 9, yielding a 25% improvement in application response time.

- Led and managed a 10-person operations team, ensuring efficient project execution and achieving a 95% reduction in service loading time through codebase refactoring.

- Directed server monitoring, sprint and release management, and 200 code reviews, ensuring consistent delivery quality and system uptime above 99.9%.

MTBC - CareCloud

City: Rawalpindi | **Country:** Pakistan

[02/2018 – 06/2019]   ### Software Engineer

- Developed key modules for the talk EHR application—Document Manager, Schedulers, and Rights Authorization—enhancing functionality used by approximately 10,000 clinicians.

- Integrated APIs for ICDs and CPTs, reducing coding errors by 30% and improving efficiency by 25%, enhancing medical coding accuracy.

- Resolved operational issues in Charts and Claims, resulting in a 15% improvement in overall application performance.

Celestia Software Pvt. Ltd

City: Islamabad | **Country:** Pakistan

[07/2017 – 01/2018]   ### Software developer

- This significantly contributed to the development of Meeting Point, completing the project 10 days ahead of schedule and increasing user adoption by 40%.

- Ensured Meeting Point aligned with requirements, reducing post-launch issues and improving user satisfaction by 35%.

- Produced comprehensive product documentation for Meeting Point, resulting in a 60% decrease in user inquiries and improved self-service usability.

PROJECTS

Bella Italia

Bella Italia, is a chain of over 90 restaurants offering meals inspired by Italian cuisine in the United Kingdom and Ireland.

Link: https://www.bellaitalia.co.uk

Las Iguanas

Las Iguanas is a casual dining restaurant chain originating in the UK with a Latin American theme.

Link: https://www.iguanas.co.uk

PartShare

PartShare is a web-based portal for APSG and Pronto-approved programs. It provides a single source of product information for members and suppliers.

Link: https://www.partshare.com

Seamcor

The all-in-one business information system. With incorporated automation, data management, and security, it's fully autonomous and personalized to your needs.

Link: https://www.seamcor.com

Frankie & Benny's

Frankie & Benny's is a chain of Italian American-themed restaurants in the United Kingdom run by The Big Table, it has over 90 outlets nationwide.

Link: https://www.frankieandbennys.com

Chiquito

Chiquito is a renowned Mexican restaurant known for its delicious taste, innovative recipes, and unique cuisine. It has a dedicated global super-fan base.

Link: https://www.chiquito.co.uk

Infospectrum

Infospectrum is the leading independent global provider of counterparty risk appraisal reports and ratings, due diligence research, KYC intelligence, and supporting solutions.

Link: https://www.infospectrum.net

Verco

Verco helps companies reduce their environmental impact and make savings through data-driven analysis, grounded advice, and real-world solutions.

Link: https://www.vercoglobal.com

Zioxi

A smart furniture store. Trolleys, Lockers, and Cabinets can charge any mobile IT device. All Acer, Apple, Google, Microsoft, and Lego devices are stored and ready for use 24x7.

Link: https://zioxi.com

Groves And Banks

Groves, a family-owned business for over 50 years, supplies sewing, knitting, quilting, and needlecraft products. Known for its vast range of branded products and exceptional customer service, it is the UK's leading distributor.

Link: https://www.grovesltd.co.uk

CarPal

24/7 roadside assistance at your fingertips. Roadside and vehicle assistance services are available regionally in all cities, including Bahrain, Kuwait, Qatar, Saudi Arabia, and the United Arab Emirates.

Link: https://carpal.com

TalkEHR

TalkEHR offers cloud-based healthcare solutions with tools for scheduling, charting, and patient management. Widely used in the USA, it supports unmatched patient care.

Link: https://www.talkehr.com

EDUCATION AND TRAINING

[09/2025 – Current] **Msc in Artificial Intelligence and Data Science**

University of Hull, London   https://london.hull.ac.uk/

City: London | **Country:** United Kingdom | **Field(s) of study:** Information and Communication Technologies: ● *Software and applications development and analysis*

[09/2013 – 07/2017]   **BS in Software Engineering**

COMSATS University   https://www.comsats.edu.pk/

City: Islamabad | **Country:** Pakistan |

Graduated with honors, achieving two distinctions, awarded Campus Gold, and honored as the Institute Silver Medalist.

[11/2022 – 11/2022]   **Strategic gRPC [C#] Master Class: Build Modern API & Microservices**

Udemy   https://udemy-certificate.s3.amazonaws.com/pdf/UC-fc8e731e-f7fa-4c90-b21b-da2256c4d287.pdf

[08/2020 – 08/2022]   **Scrum Foundation Professional Certificate (SFPC)**

CertiProf   https://www.credly.com/badges/654b4f69-6eb8-4ff2-b2f6-846e82dea20c

[07/2020 – 07/2020]   **English for Career Development**

Udemy   https://www.coursera.org/account/accomplishments/certificate/H5URCPLPZJQ9

LANGUAGE SKILLS

Other language(s):

English

LISTENING C2 **READING** C2 **WRITING** C2

SPOKEN PRODUCTION C2 **SPOKEN INTERACTION** C2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user