

Tazwell Hans

Cape Town, Western Cape

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Work Experience

Web Developer Intern

Touchdreams - Cape Town, Western Cape

October 2023 to February 2024

As a Junior Web Developer Intern, I received comprehensive training in various essential skills pivotal to web development. My expertise includes:

- Proficiency in HTML, CSS, and JavaScript for frontend development.
- Hands-on experience with popular platforms such as Webflow, Shopify, Drupal, and WordPress.
- Knowledge and utilization of APIs to enhance website functionality.
- Familiarity with Docker for efficient containerization and deployment.
- Experience in building Progressive Web Apps (PWAs) to provide an enhanced user experience.

During my internship, I gained practical insights and honed my skills to deliver high-quality web solutions.

Tech Support Agent

Call-Lab - Cape Town, Western Cape

July 2023 to September 2023

Provide technical and network support to ADSL/Fibre customers.

Modem and application support.

Providing ticketing support.

Using multiple systems to detect network outages.

Live Chat Agent

Anyvan SA - Cape Town, Western Cape

September 2021 to February 2023

Assist customers with day-to-day support with regards to their furniture/home or vehicle moves

Assisting with workstation troubleshooting and setting up workstations for agents

Monitoring of statistics to ensure a monthly target is met

Optical Lab Technician

Spectacle Warehouse - Cape Town, Western Cape

August 2018 to August 2020

Manufacturing of lenses. Fitting and cutting of lenses into new frames. Repairing and restoration of frames.

Customer Service Associate

Moresport - Cape Town, Western Cape

January 2017 to August 2018

Tracking of orders and deliveries. Assisting customers with website navigation. Handling complaints.

Webchat Support and Sales Advisor

Capita SA - Cape Town, Western Cape

January 2016 to January 2017

Online sales and customer service support via live chat.

Digital and Technical Support Specialist

Amazon - Cape Town, Western Cape

November 2014 to November 2015

Troubleshooting of various devices and providing technical and digital support to US and UK-based customers.

Sales and Technical Support Consultant

iStore - Cape Town, Western Cape

June 2013 to March 2014

Assisting with Vodacom contracts. Providing sales and technical support. Assisting with stock takes and admin support.

Sales and Technical Support Consultant

Digicape - Cape Town, Western Cape

November 2010 to June 2013

Assisting with Vodacom contracts. Providing sales and technical support. Assisting with stock takes and admin support.

Sales Consultant

Musica - Cape Town, Western Cape

November 2007 to October 2010

Assisting with Vodacom contracts. Providing sales and support.

Education

High School (matric)

Strandfontein Secondary - Cape Town, Western Cape

January 2002 to December 2006

Skills

- HTML5
- CSS
- Javascript
- Bootstrap
- jQuery
- Git
- WordPress (Less than 1 year)

- Drupal (Less than 1 year)