Bruno Ferreira

North York, ON M3J tbrunobf@gmail.com +1 647 906 4928

Willing to relocate: Anywhere

Work Experience

Team Leader

Dollarama - North York, ON November 2019 to October 2023

- Provide support to Store Manager overseeing daily retail store operations.
- Ensuring store opening/closing and safety procedures are followed by employees.
- Functioning as the Manager on Duty in the absence of the Store Manager, assigning tasks and offering customer service

to customers.

- Responsible for warehousing of merchandise, by sorting, organizing and cataloguing the stock.
- Training new employees on daily operations, safety at work and inventory processes.

Package Handler

UPS Canada - North York, ON November 2018 to June 2019

• Responsible for the receiving and sorting packages to and from domestic and international destinations on a fast-paced

environment.

- Maintained effective communication with assigned team to increase productivity.
- Fulfill responsibilities in a timely manner in order to provide high quality of service to customers.

Education

Advanced Diploma in Software Engineering

Centennial College - Toronto, ON

January 2023 to Present

Skills

- C | C++ | C# | Python | Linux | SQL | PHP | Leadership | Creativity | Problem-solving | Fast Learner | Responsibility
- JavaScript
- Java
- User Interface (UI)
- Scripting

- HTML5
- Git
- Microsoft SQL Server
- MySQL
- APIs
- REST

Languages

- English Fluent
- Portuguese Native
- Spanish Basic