PayPal + NYC KIDS PARTY ENTERTAINMEN

Integration Guide
PayPal Complete Payments

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Introduction

This document serves as the integration specification for NYC KIDS PARTY ENTERTAINMENT to design and develop for the PayPal Complete Payments integration with PayPal. It expands on the Solution Proposal, which was previously delivered by PayPal to NYC KIDS PARTY ENTERTAINMENT.

PayPal will become the payment provider for NYC KIDS PARTY ENTERTAINMENT's platform. NYC KIDS PARTY ENTERTAINMENT will utilize the PayPal Complete Payments product suite to onboard sellers and collect payments. PayPal Complete Payments (PPCP) offers multiparty payment processing solutions for marketplaces and platforms. With these solutions, you can onboard global sellers by applying local regulations and compliance rules.

• PayPal Complete Payments overview

Account Setup

To develop a sandbox API integration, you must create a sandbox PayPal account with a partner/platform REST app to serve as the API-caller account. Steps to create and configure sandbox and live REST apps are available online:

- · Create your sandbox API-caller account
 - Create a platform REST app in your sandbox account
 - o Get your sandbox API credentials
- Create your live API-caller account
 - Create a REST app in your live account
 - Get your live API credentials

Once you have created the accounts, please share your sandbox and live client IDs and email addresses with your integration engineer(s).

Getting Started with PayPal APIs



To make REST API calls in your integration, your integration must first exchange your client ID and client secret for an OAuth access token.

• Sample cURL "get access token" request

BN code

A Build Notation (BN) code is an identifier used to associate API calls with a PayPal partner. BN codes provide tracking on all transactions that originate from or are associated with a particular partner. NYC KIDS PARTY ENTERTAINMENT is required to include their BN code in two places:

- In "create order" requests under the PayPal-Partner-Attribution-Id HTTP header (docs) and
- In the PayPal JS SDK's <script> tag under the data-partner-attribution-id attribute (docs).

The BN code for your integration is "NYCKIDSPARTYENT_SP_PPCP".

Auth Assertion Header

NYC KIDS PARTY ENTERTAINMENT should pass an API client-provided <u>JSON Web Token (JWT)</u> assertion that identifies the merchant. To use this header, you must get consent to act on behalf of a merchant.

Instead of managing multiple access tokens, you can use this header to provide a JWT assertion that identifies the merchant when you call the API.

• PayPal-Auth-Assertion header

Onboarding

Overview

NYC KIDS PARTY ENTERTAINMENT's sellers must complete onboarding to accept PayPal payments on your platform. During onboarding, sellers will go through all the steps necessary to provision their PayPal account and grant NYC KIDS PARTY ENTERTAINMENT permission to act on their behalf. The necessary fields in the onboarding flow are API-assisted, allowing you to prefill the fields with any information already collected from your sellers.

· Onboarding Overview

Onboard Sellers Before Payment

NYC KIDS PARTY ENTERTAINMENT will connect sellers with PayPal before they accept PayPal payments from buyers on your platform.

PayPal should be presented as the first, preferred option amongst supported payment providers for NYC KIDS PARTY ENTERTAINMENT.

- Seller onboarding checklist
- How it works
- Before you code

PayPal should be presented as the first, preferred option amongst supported payment providers for NYC KIDS PARTY ENTERTAINMENT.

Steps

- 1. Set up Webhooks
 - Webhooks Overview
- 2. Generate a signup link
 - Pass <u>features</u> and <u>capabilities</u> in the <u>"create partner referral"</u> request
- 3. Add signup link to your site
- 4. Redirect seller to a return URL
- 5. Track seller onboarding status

Before processing transactions, and periodically thereafter, NYC KIDS PARTY ENTERTAINMENT should check the seller's status, via the Show Seller Status API, and ensure that in the response:

- Check the PRIMARY EMAIL CONFIRMED flag. If this flag is false:
 - Inform the seller that they need to confirm their primary email address with PayPal before they can receive payments, e.g., "Please
 confirm your email address on <u>paypal.com</u> in order to receive payments! You currently cannot receive payments. Once done, simply
 revisit this page to refresh the onboarding status."
 - Keep PayPal payments turned off until this is resolved.
 - Note that PayPal does not let sellers change their primary email address unless the new email address has been confirmed.
 Therefore, once this flag becomes true, it will always remain true.
- Check the <u>PAYMENTS RECEIVABLE</u> flag. If this flag is false:
 - Inform the seller that there is an issue with their PayPal account that needs to be resolved before they can accept payments, e.g., "You currently cannot receive payments due to possible restriction on your PayPal account. Please reach out to PayPal Customer Support or connect to <u>paypal.com</u> for more information. Once sorted, simply revisit this page to refresh the onboarding status".
 - o Direct them to contact PayPal for more information.
 - Keep PayPal payments turned off until this is resolved.
- Check the **OAUTH INTEGRATIONS** array. If this array is empty:
 - o Inform the seller that there is an issue with their onboarding with PayPal.
 - Direct them to go through the onboarding flow again and grant third party permissions to NYC KIDS PARTY ENTERTAINMENT.
 - Keep PayPal payments turned off until this is resolved.

After a seller has onboarded, enable each of the supported payment methods that their PayPal account is approved for. Offer sellers a dashboard to view their account status and customize their payments, including

· A success message when the account is properly provisioned and ready to transact.



- · An error message when there is an issue with their account.
- PayPal Checkout buttons should appear on product detail pages, cart pages, and payment pages by default.
- A button to unlink the onboarded PayPal account, so that a seller can either cease processing or link another PayPal account.
 - NYC KIDS PARTY ENTERTAINMENT cannot formally revoke the permissions granted to them by the seller during onboarding. However, when a seller requests that you unlink their account from yours, your integration should "forget" which PayPal account they have associated with so that they may link another.

ACDC Readiness

Before enabling Advanced Card Processing for a seller, ensure via the <u>Show Seller Status API</u> that the seller is enabled for these features by checking the criteria below:

- Check for PPCP_CUSTOM object in products array and ensure that
 - The VETTING_STATUS is "SUBSCRIBED".
 - If the VETTING_STATUS is "DENIED", enable the seller for PayPal Payment Buttons; however, do not enable them for Advanced Card Processing.
 - For other VETTING_STATUS, enable the seller for PayPal Payment Buttons, then wait for a CUSTOMER.MERCHANT—
 INTEGRATION.PRODUCT—SUBSCRIPTION—UPDATED webhook event. Once received, use the "show seller status" API and check the
 VETTING_STATUS of the PPCP_CUSTOM product.
- Check CUSTOM_CARD_PROCESSING object in the capabilities array and ensure that:
 - The status is "ACTIVE".
 - There are no limits property in the object.

Testing in Sandbox

When you create a test account through the <u>PayPal Developer Dashboard</u>, PayPal automatically marks the email address on the test account as "confirmed". However, when an account is created through the onboarding flow, the email address on the test account much confirmed manually. Since the PayPal Sandbox does not send real emails, you will need to take some extra steps to confirm the email address on the account.



First, you will need to link the new test account to your PayPal developer account by following the steps below:

- 1. In the PayPal Developer Dashboard, navigate the Sandbox test accounts page.
- 2. Click the Link other Sandbox accounts to this developer account link and log in with your PayPal developer account.
- 3. Log in using the email and password associated with the sandbox account.
- 4. Click the Agree and Connect button.

Next, you will need to trigger the confirmation email from within your test account:

- 1. Log in to your test account at sandbox.paypal.com.
- 2. Navigate to the Email settings page under Profile settings > Personal information > Update and click the Confirm link.

Finally, you will need to locate the confirmation email in your PayPal Developer Dashboard and click the link in it to confirm the email address.

- 1. Log in to the PayPal Develop Dashboard with your PayPal Developer account.
- 2. Navigate to the <u>Sandbox email notifications</u> page under **Testing Tools > Sandbox Notifications**.
- 3. Select the email address for the sandbox account under "Test Account Email" and click the Search button.
- 4. Click the email row with the subject "Please activate your account".
- 5. Click on Click here to activate your account link in the email and then log in to confirm the email address.

Best Practices

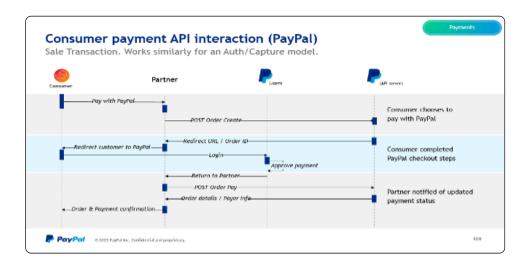
- 1. Show the email address of the seller's PayPal account to the seller.
- 2. Share the seller's account data with PayPal in your "create partner referral" request.
- 3. Always provide a unique tracking id with each "create partner referral" request.
- 4. Do not share action URLs with multiple sellers.
- 5. Periodically re-check the seller's details to find out if anything has changed.
- 6. Subscribe to the MERCHANT. PARTNER-CONSENT. REVOKED webhook event to be notified when a seller revokes API permissions from you.

Payments

PayPal will provide transactional services to NYC KIDS PARTY ENTERTAINMENT's platform in a white label fashion. For PayPal Wallet payments, the buyer will know that PayPal is processing the transaction as they are utilizing their PayPal Wallet for the transaction. The Seller will know that PayPal is processing payments and will receive funds from a PayPal Wallet transaction.

This section describes the basics of basics of integrating with the PayPal JS SDK, REST APIs, and forward and reverse money movement in detail. NYC KIDS PARTY ENTERTAINMENT's integration uses PayPal's latest JS SDK that gives consumers a simplified and secure checkout experience. With the JS SDK, NYC KIDS PARTY ENTERTAINMENT can automatically present the most relevant payment options with limited integration effort.

· How it works





The PayPal JS SDK

This integration uses PayPal's JavaScript (JS) SDK to display relevant payment methods on your sellers' pages with options to personalize and streamline their checkout experience.

Steps

- 1. Add the SDK
- 2. Configure and customize your integration
 - Query parameters
 - Script parameters

Pass commit=true in the <u>JS SDK configuration</u> to ensure buyers see a "Pay Now" button in PayPal Checkout. The "Pay Now" experience allows the payment to be completed on the PayPal review page, without the need to first return to the original payment page.

- Complete JavaScript SDK reference
- Performance optimization loading JavaScript SDK and rendering payment buttons for the best performance.

Payment Currencies

NYC KIDS PARTY ENTERTAINMENT will present and settle in USD in US. For other currencies, set the <u>currency</u> parameter in the JS SDK's configuration.

Order Intent

NYC KIDS PARTY ENTERTAINMENT can determine whether the funds are captured immediately or at some later point through the <u>intent</u> parameter of the JS SDK's configuration.

PayPal REST APIs

This integration will use PayPal REST APIs to authenticate with OAuth 2.0 and return HTTP response codes and responses encoded in JSON.

- Get started with PayPal REST APIs
- Authentication
- Postman Guide
- API requests
- API responses

To process payments, this integration will use the Orders V2 API for all payment methods. Please follow the links listed below for creating and managing orders/payments:

- Pass line-item details in purchase units[].items
- Pass name of items the buyers are purchasing in purchase_units[].items[].name
- Manage created Payments
- List of Orders v2 Errors
- Test Credit Card Generator
- Negative testing on Sandbox

Soft Descriptor

PayPal uses the following logic for determining the Soft Descriptor that may show up on the consumer's statement or transaction history on issuer statements and customer portals:

PAYPAL_prefix+(space)+merchant_descriptor+(space)+ soft_descriptor

Soft descriptors are limited to 22 characters and will be trimmed, as necessary.

NYC KIDS PARTY ENTERTAINMENT can specify the SOFT_DESCRIPTOR at transaction time in the Create Order API.

Payment Type	Soft Descriptor	Example
Visa, Mastercard, Discover cards	<soft_descriptor></soft_descriptor>	Merchant
American Express cards	PP * <soft_descriptor></soft_descriptor>	PP *Merchant
PayPal Wallet	PAYPAL * <soft_descriptor></soft_descriptor>	PAYPAL *Merchant



Partner Fee

Partner Fee enables NYC KIDS PARTY ENTERTAINMENT to charge commissions, or brokerage fees for each transaction they facilitate on behalf of a seller. The seller will see the platform Fee in their transaction details as "Partner commissions".

- The currency of the platform fee must be the same as the currency on the transaction.
- The platform Fee payee needs to have a bank account added to their PayPal account to receive the funds.
- Partner fees are settled into the bank account attached to the NYC KIDS PARTY ENTERTAINMENT account. This settlement is done once
 daily, so transactions with Partner fees that are completed today will be consolidated into one payment and settled tomorrow.
- If a NYC KIDS PARTY ENTERTAINMENT elects to receive Partner fees from their integration, their Partner/API-caller account will be
 unable to hold a non-zero balance. Partner fees will instead be disbursed directly into the bank account associated with the NYC KIDS
 PARTY ENTERTAINMENT account. This can cause problems if the PayPal account has an existing balance or if they're using it to receive
 funds for other things.
- Platform fee is NOT supported for First-party integrations.
- In case of intent: "CAPTURE", specify the fee during order creation through the purchase_units[].payment_instruction.platform_fees array.
- In case of intent: "AUTHORIZE", specify the fee during authorization capture through the payment_instruction.platform_fees array.
- If purchase_units[].payment_instruction.platform_fees[].payee is not set, the fee amount will go to the API caller account.
- During transaction refunds, NYC KIDS PARTY ENTERTAINMENT may specify the amount of partner fees to refund. NYC KIDS PARTY ENTERTAINMENT must be enabled by PayPal to use this feature.

Reverse Money Movement

PayPal will support reversal (refunds) processing initiated by NYC KIDS PARTY ENTERTAINMENT, reversals initiated by PayPal (reversals), and reversals initiated by the consumer at PayPal.com (disputes). PayPal will support the following reversal scenarios, refunds, reversals, and disputes.

Refunds

PayPal supports refunds initiated via API by NYC KIDS PARTY ENTERTAINMENT or through PayPal dashboard by Merchant.

• Issue a Refund



Payment Methods

PayPal

This integration allows NYC KIDS PARTY ENTERTAINMENT to render PayPal buttons to process payment through buyer's PayPal Wallet. Present PayPal Checkout buttons upstream, including on the product detail page and cart page, for orders that do not require shipping or updates to shipping, like digital goods.

- · Add payment buttons
- Create Order with PayPal as payment source.
- Test purchases
- Customize the checkout experience

One-Time Payments

Pay with PayPal's one-time payment flow provides a one-click solution to accelerate your buyer's checkout experience by skipping manual data entry.

- Use one-time payments for all buyer-present PayPal transactions.
- One-Time Payments

App Switch

App Switch lets PayPal customers start a transaction in a browser or app and finish it in the PayPal app, simplifying checkout with strong multi-factor authentication. Buyers can log in using biometrics or a passkey instead of a password. If App Switch isn't available, the process defaults to the web flow.

• App Switch

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Buyer Identifiers

Include the buyer's email address as the identifier in the Create Order request to PayPal. This allows PayPal to prefill the login page during one-time checkout, speeding up the authentication process for a smoother login experience.

• Pass a buyer identifier to streamline buyer login

Venmo

This integration allows NYC KIDS PARTY ENTERTAINMENT (<u>when eligible</u>) to render Venmo button to process payment through buyer's Venmo account. Add script tag <u>enable-funding=venmo</u> to enable Venmo.

- What is Venmo?
- How to integrate Venmo?
- Venmo Checkout Best Practices

Testing

- Currently you can **only** test Venmo eligibility via the Sandbox environment. Unfortunately, end-to-end Venmo testing is not fully available in Sandbox yet.
- Buyers will not see the Venmo button rendered as a payment method if the IP address is not within the US.
- For development teams outside of the US, the Venmo integration can be tested by overriding <u>buyer-country</u> in the JS SDK (only in Sandbox).

Pay Later

This integration allows NYC KIDS PARTY ENTERTAINMENT to render Pay Later button to process payment through PayPal financing. Add script tag enable-funding=paylater to enable Pay Later.

· What is Pay Later?

Card Fields

This integration allows NYC KIDS PARTY ENTERTAINMENT to render both PayPal buttons and custom credit and debit card fields within the same page. Configure the JS SDK with components=buttons, card-fields to display card fields.

- PayPal Expanded Checkout
- How to integrate Expanded Checkout through card fields
- Customizing Expanded Checkout

Apple Pay

This integration allows NYC KIDS PARTY ENTERTAINMENT to render Apple Pay buttons to process payment through buyer's Apple wallet.

- What is Apple Pay?
 - Domain registration
 - Integrate Apple Pay checkout
 - Set up Apple Pay Button
 - o Create Apple Pay session
 - o Show the payment sheet
 - <u>Test your integration</u>

Steps

- 1. Before you start integration, modify your "create partner referral" call to include
 - "PAYMENT_METHODS" in the products array and
 - "APPLE_PAY" in the the CAPABILITIES array.
- 2. Add applepay to the components list passed when configuring the PayPal JS SDK.

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Google Pay

This integration allows NYC KIDS PARTY ENTERTAINMENT to render Google Pay buttons to process payment through buyer's Google wallet.

- What is Google Pay?
 - Integrate Google Pay checkout
 - Set up your Google Pay button
 - Create PaymentDataRequest
 - Sample Google Pay integration
 - <u>Test Your Integration</u>

Steps

- 1. Before you start integration, modify your "create partner referral" calls to include
 - "PAYMENT_METHODS" in the products array and
 - "GOOGLE_PAY" in the <u>capabilities</u> array.
- 2. Add googlepay to the components list passed when configuring the PayPal JS SDK.

Reporting

Overview

PayPal reports provide transaction level detail to better manage the back-end operations including reconciliation and disputes management.

- Overview of Reporting
- · Step by step instructions to set up SFTP account

Available Reports

- Payouts Reconciliation Report
 - Provides a listing of all transactions that occurred on all sellers during the previous day. Enables you to reconcile the end-to-end money flow of the transactions.
- Marketplaces Case Reconciliation Report
 - Shows details for case management processes, including details for cases that were opened or closed during the reporting time frame.
- Financial Detail Report
 - o Provides a detailed view of the activity on an individual NYC KIDS PARTY ENTERTAINMENT's financial account.
- Financial Summary Report
 - This (monthly) report provides a summary of the activity on a NYC KIDS PARTY ENTERTAINMENT's financial accounts.
- · Decline Analysis Report
 - Analyzing your declined transactions can help you spot fraud early and make sure you are getting the most you can from your business.



- Partner Balance Report
 - o This report assists in reconciling daily revenue and activities within the partner fee financial account.
- Disbursement Report
 - This report is for partners who have automated fund settlements to their bank accounts. It helps reconcile the settled amounts with the partner fee transactions and is primarily used for bank deposit reconciliation.

Best Practices

Logging

NYC KIDS PARTY ENTERTAINMENT shall log all PayPal API calls with their requests and responses. The proposed retention time is 1-3 months. Please follow all PCI rules to ensure not to log PII data.

PayPal will return a "debug ID" in each API response through either the debug_id parameter or the paypal_debug_id header. It is important that these are logged to efficiently find transactions on PayPal records. Note that the returned values paypal_debug_id and correlation_id are the same.

Outages

Subscribe to PayPal's outage notifications on paypal-status.com to be informed about upcoming maintenance and irregular outages.

Monitoring

Monitor PayPal API traffic and check for failed API calls or unexpected times of silence, e.g., an hour of no API calls, which might indicate a more systemic issue.

