1. Use boxes to **group** logical items, use fonts for **emphasis**: Segmentation and emphasis (e.g. buttons, date of departure bold);
2. **Alignment**: According to the thinking order of people, from where to where, when to start, take what car;
3. **Multiple columns** (e.g. greying): Different color buttons;
4. **White space**: to separate/ structure/ highlight (e.g. Ticket inquiry window information display is very clear;)
5. Different **colors** for different functions

**Principle:**

1. **Learnability:**
2. **Predictability**: The order of button in accordance with the thinking order of people, from where to where, when to start, what car to take; +
3. **Synthesizability**：The highlighted problem, button has no feedback/increased operational error (don't know what you've chosen); -

(Improvement: Add a feedback for pressing a button, a simple highlight could work);

1. **Familiarity**：It has similar layout/ button-sequence (e.g. Bottom menu, search box...) With other commonly used software (e.g. Xiecheng, Facebook...) +
2. **Generalizability**：Similar operation logic between similar function. (e.g. Reserve for meal & Late query); +
3. **Consistency**: During the Late query, it lacks the shortcut option of QR code scanning operation like other functions do, which creates burden. -

(Improvement: Add the shortcut option of QR code scanning into Late Query)