



Frequently asked questions

Are tutors qualified teachers?

All tutors with an active profile on TeacherTutor.org must hold UK Qualified Teacher Status and upload a copy of their QTS certificate with QTS number to TeacherTutor.org. You will see a tick on a tutors profile to confirm this. Having QTS means our tutors have a higher education qualification and have worked in a UK school for at least one year.

Are tutors DBS checked?

Yes, whilst private tutoring is not classified as a regulated activity, all tutors with an active profile on TeacherTutor.org must have a current enhanced DBS certificate and upload a copy to TeacherTutor.org. In practice all UK qualified teachers working in schools must have an enhanced DBS.

Are tutors expected to subscribe to the DBS update service?

Tutors do not have to be part of the DBS update service, however TeacherTutor.org will add a tick to a Tutors profile on TeacherTutor.org if they have subscribed to the update service.

Does teacher tutor have a safeguarding policy?

Yes, TeacherTutor.org takes child protection and safeguarding very seriously and this is why all our tutors hold an enhanced DBS and QTS status.

What is the Client Tutor Guarantee?

Where a client has made a purchase of a tutors contact details and is not satisfied with the tuition arrangements, they can request another tutors contact details and we will provide this free of charge.

How does the TeacherTutor.org review system work?

We ask parents or clients using our service to leave a review either during or at the end of the tutoring period. This helps with our matching service and quality assurance of tutors. The review system includes a numerical score from 1-4, where 1 is the best. There will also be provision for clients to give written feedback called a 'comment'.

Are tutors self employed?

Yes, TeacherTutor.org does not employ tutors, we provide an introduction service and parents employ a tutor directly.

What is a tuition agreement?

This is an agreement between a client and a tutor to provide tuition services. This is separate to TeacherTutor.org and we are not responsible for this agreement. However we strongly recommend that clients/parents discuss their terms and expectations with the tutor.