

# Assistive Technologies for the Deaf

CSCI 497T/597T

# Today's Topics

- Deafness and the Deaf Culture
- AT for Deaf/HH

# Hearing Impairment and Deafness

- Hearing is the reception of sound by the ear, its analysis, and its transmission to the brain.
- Impairment: An impairment is any loss or abnormality of psychological, physiological or anatomical structure or function
- Deafness is the complete inability to hear sound.

# Timing of Hearing Impairment

- Pre lingual
  - Loss of hearing before speech and language developed
- Post lingual
  - Loss of hearing after spontaneous speech and language has developed.

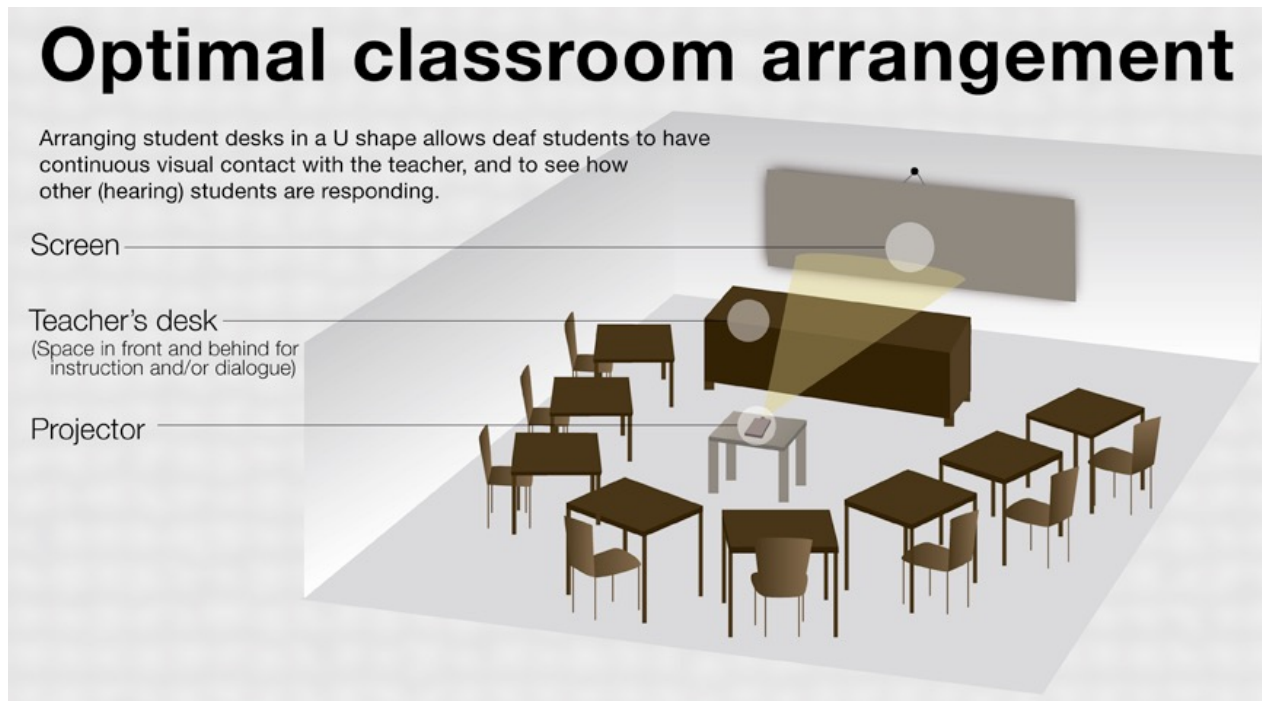
# Language and Communication

- Oral/aural
- American Sign Language (ASL)
  - Conceptual language
  - Fingerspelling
- Simultaneous communication
  - Manually coded English
  - Pidgin sign language (or contact signing)



# Communication Preferences

- Circular seating
- Transcript of audio information
- Visual information
- Keep your hand and face toward the deaf while speaking



# Assistive Technologies for the Deaf

- Hearing Aids: a small electronic device that you wear in or behind your ear. It makes some sounds louder
- Assistive listening devices e.g. TV-listening systems or telephone-amplifying devices
- Texting
- Video calling
- Captions



**Captioning** is the process of converting audio content into text and displaying the text on a visual display.

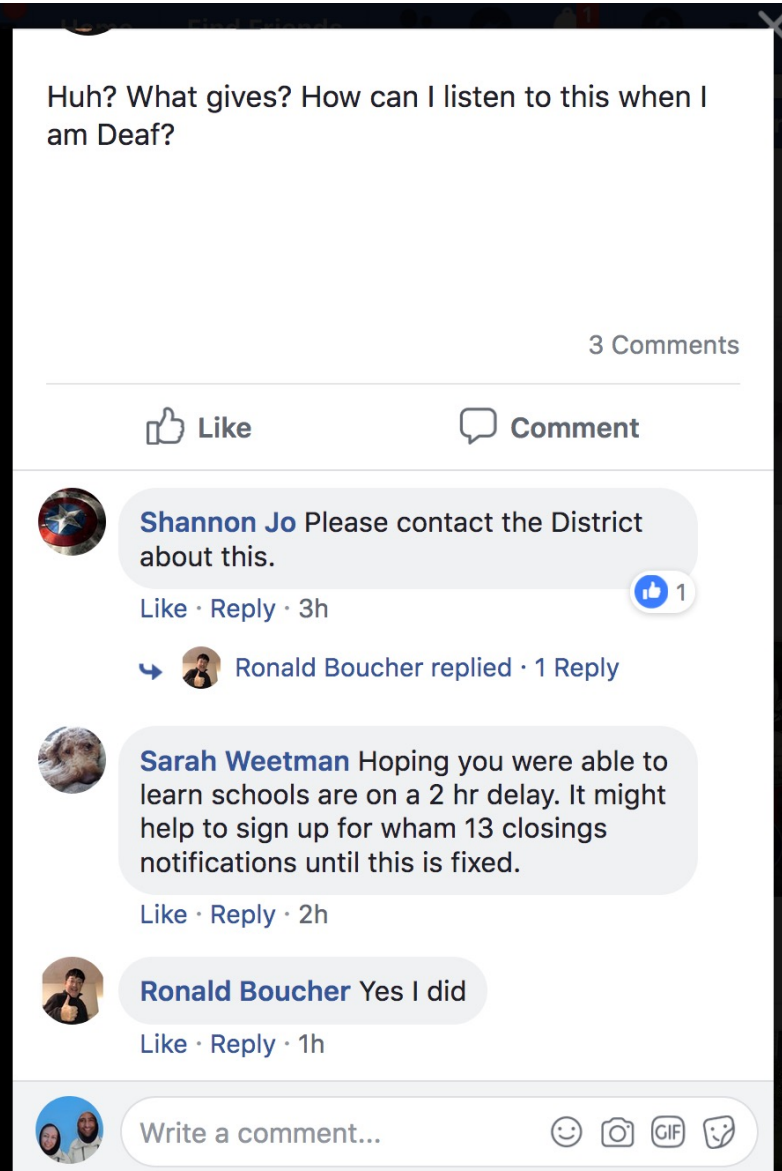
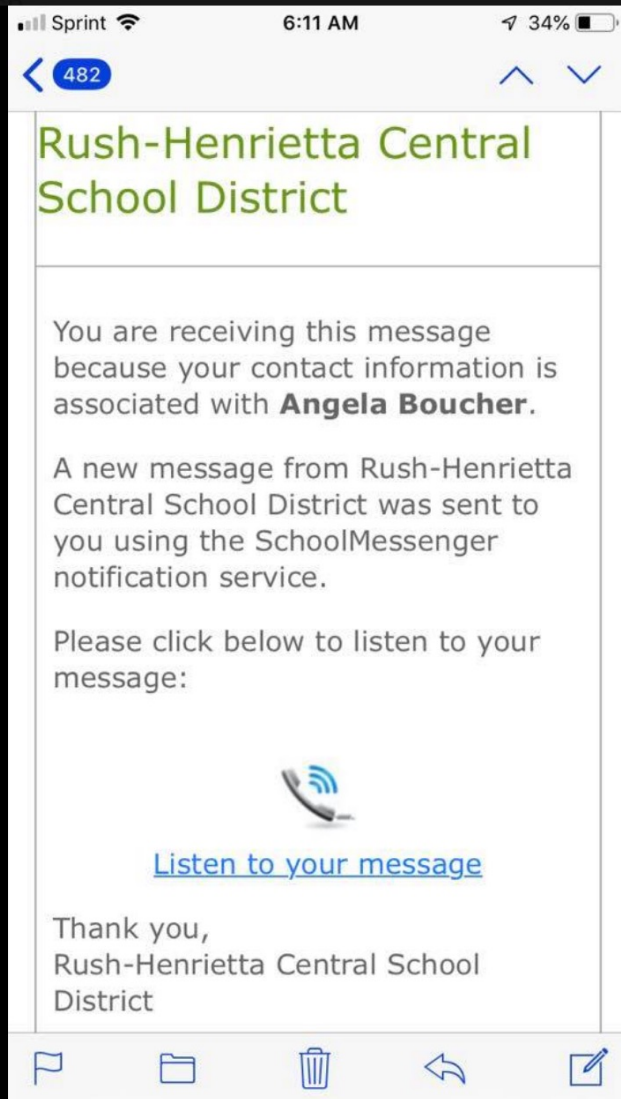
- Equivalent and equal in content to that of the audio, including speaker identification, sound effects and music description
- Synchronized and appear at approximately the same time as the audio is delivered
- Accessible and readily available to those who need or want them.
- Must have sufficient size and contrast to ensure readability, and be timely, accurate, complete, and efficient.
- When displayed, captions must be in the same line of sight as any corresponding visual information, such as a video, speaker, field of play, activity, or exhibition.



# TTY (TeleTYpewriter): Dial 711

- Robert Weitbrecht, a deaf scientist, developed the TTY in the 1960s.
- Deaf/HH were able to call each other directly using these devices
- To provide greater access, TTY relay services began, first as volunteer programs with limited hours and areas, connecting deaf and hard of hearing TTY users with people who used telephones.
- The communication assistant converts voice-to-text and text-to-voice communication. The text is displayed on the user's TTY.
- Because communication using a TTY could flow only in one direction at a time, TTY etiquette was developed.
  - Signal conversation turn-taking by saying or typing “go ahead” (GA)
  - Signal the end of a conversation by saying or typing “stop keying” (SK)
  - <https://www.youtube.com/watch?v=3hMj8Y0EF1c>

# TTY (TeleTYpewriter): Dial 711



# Sound Design in Software

- Notifications
- Games (Racing and Shooting games)
  - <https://www.youtube.com/watch?v=8zAuSW0Lv10>

# Apps for the Deaf

- Live caption
  - <http://www.livecaptionapp.com/>
- Ava: who says what
  - <https://www.ava.me/>
- ASL keyboard
  - <https://signily.com/>
- Microsoft Translator
  - <https://translator.microsoft.com/>

# Discussion

- What mainstream digital systems may create accessibility barriers to DHH individuals?
- How to mitigate deafness related accessibility risks in software development?