

Teagan Petterson

Software Engineer

Vineyard, UT | teagan.petterson1@gmail.com | (801)543-9640 | teagan-chase.com | linkedin.com/in/teaganpetterson | github.com/TeaganPetterson

TECH STACK

Coding Languages | Python, JavaScript (TypeScript), HTML, CSS, SQL

Frameworks & Libraries | Flask, Jinja, AJAX, jQuery, Bootstrap, NodeJS

Database & Industry Tools | PostgreSQL, Git, GitHub, Command Line

PROJECTS

Portfolio | <https://teagan-chase.com>

My portfolio with a more in depth description of my experience. Hosted with AWS.

Languages Used: Python, HTML, CSS

Shift Management Website | https://youtu.be/ZggM_tYc_y8

This website gives leadership teams the ability to organize the labor they have during any given shift into specified stations.

Languages Used: Python, Flask, JavaScript, AJAX, HTML, CSS, SQL, SQLAlchemy

PROFESSIONAL EXPERIENCE

Software Engineer Fellow

April 2023 – July 2023

- **Hackbright Academy**, San Francisco, CA

- Completed accelerated software program in 12 weeks
- Website developer using Python, JS, HTML, CSS and related libraries
- Endorsed collaboration using agile methodology with daily scrums and pair programming
- Supported 11 software engineers to optimize each individuals' projects

Traveling Business Consultant

July 2022 – April 2023

- **Crumbl Cookies**, Lindon, UT

- Directed formation of franchise leadership teams
 - Consulted in the beginning of 15 franchises (21 managers and 80 shift leads)
- Designed programs to accelerate individual, team and franchise growth opportunities
 - Learned 4 different training curriculums in 6 months
 - Furthered training at Crumbl University
- Train new franchise partners how to start a successful business.
 - Encourage leadership to support franchise partners' objectives

Director, Training & Development

July 2021 – July 2022

- Chick-Fil-A, Spanish Fork, UT

- Motivated team to consistently set and break regional sales records
 - Sold \$46,000 of product in a single day
 - Managed consecutive \$6,000 hours
 - Dropped labor/sales percentage from 26% to 21%
- Discover and cultivate strength in teammates
 - Incorporated "Aces in Their Places" philosophy
- Fused training and hiring methods lowering hiring costs

General Manager

May 2020 – July 2021

- Baskin-Robbins, Orem, UT

- Boosted team morale directly relating to cohesive relationships
 - Increased employee loyalty by 400% (6 weeks to 6 months)
- Established new hiring and training strategies
 - Decreased labor costs by 22% from \$27/hour to \$18/hour
- Arranged activities and promotions for customers and employees benefit
 - Implemented "Scooper Star" program
 - Established "friends and family" activity nights

Assistant Manager

November 2016 - August 2019

- Foot Locker, Happy Valley, OR

- Designed aesthetically functional store setup
 - Collaborated directly with Nike design executive
- Trained and supported team members toward successful sales and service
 - Created new training system to expedite and improve training process
- Implemented quality leadership training for management and shift leads
 - Utilized lessons from successful executive coaches

EDUCATION AND TRAINING

Hackbright Academy, San Francisco, CA

April 2023 – July 2023

Software Engineering Fellowship - Accelerated, 12-week, software engineering program

BYU - Marriott School of Business, Provo, UT

In Progress

Bachelor of Information Systems with minor in Computer Science

Skills

Leadership | Collaborative Motivator, Dedicated Decision Maker, Adaptable Optimist, Customer Experience, Problem Solving

Coding | Algorithms, Object Oriented Programming, Unit Testing, Version Control, Databases, Security, System Design