

User Testing Feedback and Report
SSE Capstone - University of Regina
Safety Toolbox
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User Feedback List

*** Note to reader:** This is just a running list of comments and suggestions made by users that was continually updated during meetings that were held with key stakeholders at Ralph McKay (and from some peer feedback as well). Ralph McKay user meetings were held tri-weekly during February and March. Check marks mean the item was fixed/dealt with. Users were invited to test the application themselves without the development team 'telling' them what to do.

- ☒ ~~TB Talk attendance headers broken~~
- ☒ ~~Edit certifications should be a thing~~
- ☒ ~~Want the application to be a different colour~~
- ☐ Export button needs to be tied to the report server
- ☐ Certificate report
- ☐ Confirmation of pdf selection on save
- ☒ ~~Click arrow and then hit edit or have a dedicated button per row~~
- ☒ ~~Better error trapping~~
- ☒ ~~Need to be able to search work procedures~~
- ☒ ~~Email has to be optional for signup~~
- ☒ ~~For training matrices, they need to be able to search position and/or employee name~~
- ☒ ~~Add icons to the homepage~~
- ☐ Alternating rows could have a different background colour?
- Sign up screen looks okay
- Overall are happy with the application and feel it works for their needs. Excited for it to be deployed to them after Project Day and are looking forward to further tinkering with the application during the post-Project Day volunteer work period

Report

All report-related functionality ended up being removed due to existing issues with Ralph McKay's report server. We have discussed working with them on this post-Project Day as well, and Ralph McKay is happy with that. Some of their suggestions were not implemented pre-Project Day either due to time limit constraints or since alternative ways were discussed to accomplish what they wanted, such as the pdf save confirmation. Otherwise, the development team worked to accomplish what they wanted.