Use Case Description

| Name of Use Case: | SOS button | | | | |
|-------------------------|------------|---|---------------------|----------|--|
| Created By: | Kien | | Last Updated By: | Kien | |
| Date Created: | 02/15/23 | | Last Revision Date: | 03/02/23 | |
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| Description: | | An elder user presses an SOS button to notify family members and emergency operators of their current urgent situation. Intended use is if the senior is unable to place a call or talk due to an ongoing medical or non-medical emergency. | | | |
| Actors: | | Primary Actors: Senior, family members | | | |
| | | Secondary Actors: Emergency operators, Family Doctor | | | |
| Preconditions: | | Senior medical information from registration has been verified by an Administrator. | | | |
| | | User has successfully logged into app. | | | |
| Postconditions : | | Emergency operators receive the alert. | | | |
| | | 2. Family members receive an alert. | | | |
| | 3 | 3. Family doctors receive a notification. | | | |
| | | 4. The security footage during the incident is recorded and uploaded to user | | | |
| | | local storage an | d cloud system. | | |